

DRAFT

Meeting Summary

Health Information Infrastructure Advisory Board (HIIAB)

Monday, October 27, 2008 - 9:00 AM to 4:30 PM
Marriott Seattle Airport Hotel
3201 South 176th Street
Seattle, WA 98188
(206) 241-2000

Meeting Room Salons I & H

“Meet Me Number” for those Calling In: 1-877-597-2663
Enter Conference ID: 3028624

Attendees:

Health Information Infrastructure Advisory Board Members (HIIAB) and HCA Staff

Guests:

Interested Parties and General Public

Time	Agenda Topics	Lead
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Pilot Coordination

Pilot Progress Update

Wenatchee (Community Choice, PHCO)

- Primary concerns is around contracting issues, but anticipate that progress will be made with one of several vendors that this pilot is in discussions with (multiple options). Start date likely will be pushed back to February 1, 2009, because of this delay. Marc Pierson offered the name of an interface company as an additional option for consideration in Bellevue that has experience working with Microsoft HealthVault.
- First outreach effort was October 14 to introduce the effort to the community. Media coverage and awareness was well established. Another informational outreach activity is scheduled for October 30 with consumers in the community.
- The issues currently delaying the project are being worked through and there is a very strong collaborative effort to define and refine the deliverable. Information technology and medical staff from the provider partners are working together very well to ensure that the HRB is built for the right outcome.
- Consumer outreach and enrollment efforts will begin in November.
- Wenatchee requested technical assistance with policy development from the Pilot Coordination Committee (PCC). They have been discussing with Bellingham about where they are at with their policies and identifying areas that both pilots may need assistance with.
- A vendor is already working with ChildProfile to create an interface and have made some progress that might be considered by pilots for getting this data. Wenatchee is looking and exploring how best to acquire this immunization data through this source or whether it makes more sense to do this directly with ChildProfile. Wenatchee expressed an interest in joining forces to explore this. Spokane is not going to do this initially, but did express a concern about the identity management component between these systems. The Project Management Office will look into and explore this issue to discuss a cross-walking effort of some sort and report back to PCC.

Bellingham (St. Joseph Hospital Foundation)

- Aggressive recruiting and enrollments are already underway and project builds are underway.
- Project activities are on or ahead of schedule.
- No issues identified by this project at this time.

Spokane (INHS)

- The health record bank grant contract is signed. The INHS team is looking at how to reshape the technical architecture to ensure a deliverable product.
- They are assessing Google's interface process with GE Centricity as an example of their development work.
- Spokane Journal of Business had a great article last week and information is posted on the INHS website to capture early interest prior to actual enrollment.
- Rockwood Clinic is educating their staff and patients about what is going on. They and INHS are also looking at using this tool as a "wellness" vehicle to help their patients become more engaged health care consumers.

Current Project Issues

- Privacy, Security, and Confidentiality (PSC):
 - HCA expressed a desire to have pilots to take the lead on establishing their PS&C policies and does not want to micro-manage the pilots in this regard. On the other hand, HCA needs to find and implement an appropriate balance by demonstrating responsible stewardship of the project on behalf of consumers and pilots need to be responsible stewards to their consumers, providers and communities.
 - After many conversations a method and process was reached that would strike a pragmatic balance:
 - Goals of the PS&C committee
 - Support the pilots
 - Ensure there is a baseline standard or expectation for privacy and security
 - Policies that are developed are effectively communicated to consumers and pilots with the key message that the value outweighs the risk.
 - Because the assistance is beyond the scope of the HIIAB and the pilots, other resources will be identified to assist pilots examine their privacy and security policies.
 - A recommendation made was to offer an assessment by an external group that could provide feedback to the pilots and provide certification if a pilot so desired to acquire that certification (beyond the required assessment).
 - The concern and balance is that this is an emerging area and there is not a well-established national group who can do this.
 - HCA Project Management Office will compile privacy and security assessment criteria that would be used by pilots to help assess their degree to meet privacy and security requirements. The goal is to help the pilots meet the criteria by finding areas that need enhancement, not to penalize pilots who don't meet the assessment criteria.
 - The pilots and HCA saw this as another partnership or collaborative opportunity and move forward to achieve the highest level of security and privacy possible for this phase of the project.
 - There was a question raised about who would pay for this activity and a potential conflict of interest with paying Patient Privacy Certified to do this. The PMO and PPC will take these issues and provide a report back on any solutions or options to address the issues.
 - The HIIAB moved to:
 - Task the PMO to create the privacy and security assessment criteria.
 - PS&C, AMH, and pilots will then review and provide comments to the list.
 - PCC and HCA will then adopt and implement a process to accomplish the assessment.

- Details on the process, how it will accomplish and any costs will be decided at a later date.
 - Hugh Maloney moved to approve the motion and was seconded by Ed Singler. The motion passed unanimously.
- AccessMyHealth.org (AMH):
 - Update on collateral material and communication
 - A new article is going out in the January AARP newsletter and an offer was made to send this to HIIAB members as well as the pilots.
 - AMH.org is creating posters as a visual for AMH.org, providers, and privacy and security.
 - AMH.org is working on visual diagrams of how information flows through the HRBs from both the technical and privacy and security aspects. These diagrams will be viewed at the 11/12 meeting.
 - Updates to the website will be online the week of October 27.
 - AMH.org is working with Insignia Health to create a survey tool to measure patient activation, clinician activation, and HRB functionality for all the pilots. There was a recommendation to be very clear about what “activation” means and to ensure that we are clear about how we communicate why this is important to understand and how it is related to the HRB effort.
 - An overview of the survey comments from the two surveys was provided to HIIAB. The HIIAB asked to have a copy of the survey comments. Rialto will follow-up with this.
 - AMH was asked about what discussions they have had around their role as an ombudsman for consumers. This will be initially discussed at the 11/12 meeting and then more fully discussed in December as AMH learns what pilots need from this committee.
 - Ed Singler reported that AMH was pleased that recruitment was already underway. He is working with Head Start and the grantees in each pilot community want to participate in this project. Ed will be sharing the pilot contact information with the Head Start organizers.
- Evaluation Plan and Topics List (Original evaluation plan and list of topics to be covered in the Pilot Final Reports requested at last HIIAB):
 - The plan is close to being finalized and was reviewed by the Board. Comments included:
 - The evaluation document presented represents items that the pilots need to consider in their write-up and will be included in the overall report and evaluation plan.
 - A request was made to create an item on the evaluation plan to capture any questions from consumers or providers that wouldn’t necessarily be pilot specific.

Assignments & Requests

- Policy assistance for the pilots. Wenatchee will put together a list of the policy issues they need assistance with and submit to PMO.
- Explore a coordinated effort to pursue ChildProfile interface. PMO will look into and report back on this issue.
- Explore the issue of identity management between systems and data sources, i.e. MPI? The suggestion is to take this issue up in January and not burden the pilots with this task while they are trying to get started.
- Rialto will send the pilots a clear-back AMH logo for use on communication tools as requested by the pilots.
- Explore and report back on the potential for provisioning of a portability tool from Bellingham that may be used by pilots.
- Send AMH.org article for the AARP newsletter to the pilots.
- Rialto will clean up the survey comments and then send out to the HIIAB and pilots for their review.

- A draft of the privacy criteria will be sent to the AMH, PS&C committees, and pilots to be reviewed at the 11/12 meeting and a final report back from PCC will occur at the Nov 19, 2008, HIIAB PCC session.

Update on Additional HRB Community Efforts in the State

Madigan and other communities will be considered to be part of the “HRB Community” if they so desire, and actively participate in this process at their option.

Madigan Army Medical Center

- Project using Google and Microsoft HealthVault to push data out to their military personnel (initially the past 6 months of data). The data will come from their national database that also pulls from the VA system. Participants will have a choice between the two (or both) PHR platforms and are encouraged to provide feedback on their experience.
- The key issues they are dealing with are identity management and this is being solved by face to face enrollment. Later the identity management will be resolved through the use of a common access card for active duty employees.

Oregon Medicaid HRB Project

- Participants will initially include Medicaid patients and has been extended to the Medicaid eligible population. Initially this will be a single health record bank.
- RFP is looking for a technology partner and community partner.

Review Draft 1 – Interim Report and Final Report Outline

A recommendation was made to make an “ask” at the end of the report if this is the place to do this.

Draft Outline - Project Communication and Stakeholder Message Strategy

Discussion and feedback was provided on the draft of the final report, evaluation outline, and evaluation topics.

EMR – Activity Summary and Adoption Update

Dr. Maloney and Howard Thomas provided an update on the EMR portion of the work. A goal statement has been refined. The methodology, strategy, and tools to get stakeholder feedback has been vetted with a cross section of key stakeholders. The first group of three respondents will address the HIIAB and provide responses to questions and make recommendations to promote EMR and health IT adoption at the November 19 HIIAB session.

Recommendations Vetting with HIIAB

These issues were discussed at the PCC portion of the agenda from the AccessMyHealth.org Committee and the Privacy, Security, and Confidentiality Committee.

New Business, Assignments, Project Administration and Demo, and Adjournment

Meeting adjourned at 2:45 p.m. Next Meeting: Wednesday, November 19, 2008.