

5930 Stakeholder Meeting

WA State Quality Forum

Breakout Session

August 7, 2007

Agenda

- Greetings and Introductions
- Goals and Expectations of Session
 - Update of current activities
 - Gather feedback to inform next steps
- Overview of Legislation
 - Key points of legislation
 - Goals/expectations for Forum
- Overview of Activities to Date
 - Overview of other state forums
 - Program staffing
 - Timeline
- Question and Answer Period
- Next Steps

Key Legislative Points (5930, §9)

The Washington state quality forum is established within HCA. In collaboration with the Puget Sound health alliance and other local organizations, the forum shall:

1. Collect and disseminate research regarding health care quality, evidence-based medicine, and patient safety to promote best practices, in collaboration with the technology assessment program and the prescription drug program;
2. Coordinate the collection of health care quality data among state health care purchasing agencies;
3. Adopt a set of measures to evaluate and compare health care cost and quality and provider performance;
4. Identify and disseminate information regarding variations in clinical practice patterns across the state; and
5. Produce an annual quality report detailing clinical practice patterns for purchasers, providers, insurers, and policy makers. The agencies shall report to the legislature by September 1, 2007.

Goal of Forum

- Provide increased access to health care quality information for providers, employers/purchasers, plans, and consumers.

Overview of Other State Forums

- **Maine Quality Forum**mainequalityforum.gov
 - Created in 2003 by legislature. Nearly identical language in bill as WA.
 - Staffed by 3 FTEs
 - Web portal to ME health care quality info
 - Exclusively consumer-focused now, but adding provider section soon

- **Minnesota Health Information**minnesotahealthinfo.org
 - created by the Governor's Health Cabinet
 - Staffed by MN Dept of Health
 - Web portal to MN health care quality info
 - Exclusively consumer-focused

Maine Quality Forum - Your guide to high quality health care. - Microsoft Internet Explorer

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Address <http://www.mainequalityforum.gov/index.html> Go Links

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Maine Quality Forum

Your guide to high quality health care.

Welcome to the Maine Quality Forum Web Site

[Quality in Maine](#)
[Your Health](#)
[Health Resources](#)
[Choose Doctor/Hospital](#)
[Quality Defined](#)
[Data](#)
[About Us](#)
[Links](#)
[What's New](#)
[Certificate of Need](#)
[In a Heartbeat](#)
[Hospital Safety Guide](#)

Maine Quality Forum

In 2003 Governor Baldacci and your Maine Legislature created the Maine Quality Forum, as an independent division of Dirigo Health, to continue Maine's leadership in assuring high quality healthcare for its citizens.

The Maine Quality Forum's mission is to advocate for high quality healthcare and help each Maine citizen make informed healthcare choices.



What's New

4/3/07
[Dirigo Health Agency Announces New Acting Director for MQF.](#)

2/7/07
[In a Heartbeat Emphasizes Heart Attack Symptom Awareness and Call 9-1-1 for American Heart Month](#)

10/24/06

Done Internet

COMPARING COST & QUALITY

- [Physicians & Medical Groups](#)
- [Hospitals](#)
- [Health Plans](#)
- [Nursing Homes & Home Health Care](#)
- [Calculate the Cost of Care](#)
- [Other Resources](#)

MANAGING YOUR HEALTH CONDITION

- [General Resources](#)
- [Arthritis](#)
- [Asthma](#)
- [Cancer](#)
- [Diabetes](#)
- [Heart Disease & Stroke](#)
- [Mental Health](#)

NEW INFO

- [Minnesota Disability Resources](#)
- [Health and Benefit Information for Minnesota Veterans](#)
- [Minnesota Hospital Adverse Events Report](#)
- [Minnesota Hospital Price Check](#)

ASSURING QUALITY CARE

- [Consumer Resources](#)
- [Provider Resources](#)

STAYING HEALTHY

- [Getting Active](#)
- [Better Eating](#)
- [Healthy Weight, Overweight & Obesity](#)
- [Safe & Healthy Kids](#)
- [Tobacco](#)
- [Alcohol & Other Drug Use](#)
- [Injury & Violence Prevention](#)
- [Preventive Care](#)



QUICK LINKS

- [Tips for Evaluating Health Care Information on the Web](#)
- [Glossary](#)
- [Privacy & Disclaimer Statement](#)
- [Selection Policy](#)
- [Contact us](#)
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BUYING HEALTH CARE

- [Consumer Tips](#)
- [Employer Resources](#)
- [Locating Health Care Services](#)
- [Private Insurance Plans](#)
- [Medicare](#)
- [Public Insurance Programs & VA Benefits](#)
- [Purchasing Prescription Medicine](#)

OTHER RESOURCES

- [Health Reform in Minnesota](#)
- [Minnesota Health Care Markets Charthook](#)

Comparing Cost & Quality Physicians & Medical Groups

MN Community Measurement™ - MN Community Measurement, a nonprofit organization whose mission is to accelerate the improvement of health by publicly reporting health care information, reports health care performance at the provider group level.

HealthPartners Clinical Quality Measures - HealthPartners assesses the quality of care provided by medical groups participating in their health plan networks. The site includes report cards on quality and affordability of care for hospitals and primary and specialty care. The 2004-2005 quality of care measures include information on quality of preventive care and care for chronic conditions.

Medica's Focus on Quality - Medica provides members with quality information on clinics and clinic systems in their health plan network.

Blue Cross and Blue Shield of Minnesota (members only) - Blue Cross Blue Shield of Minnesota offers members provider quality information and comparisons, and health care cost estimates. Blue Cross Blue Shield login and password required.

Patient Choice Care System Comparison Guide - This consumer guide to care system quality, cost and service allows consumers to compare local provider organizations on factors such as their management of certain conditions, patient satisfaction, cost, and special programs and capabilities.

COMPARING COST & QUALITY

- [Physicians & Medical Groups](#)
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- [Other Resources](#)

ASSURING QUALITY CARE

BUYING HEALTH CARE

MANAGING YOUR HEALTH CONDITION

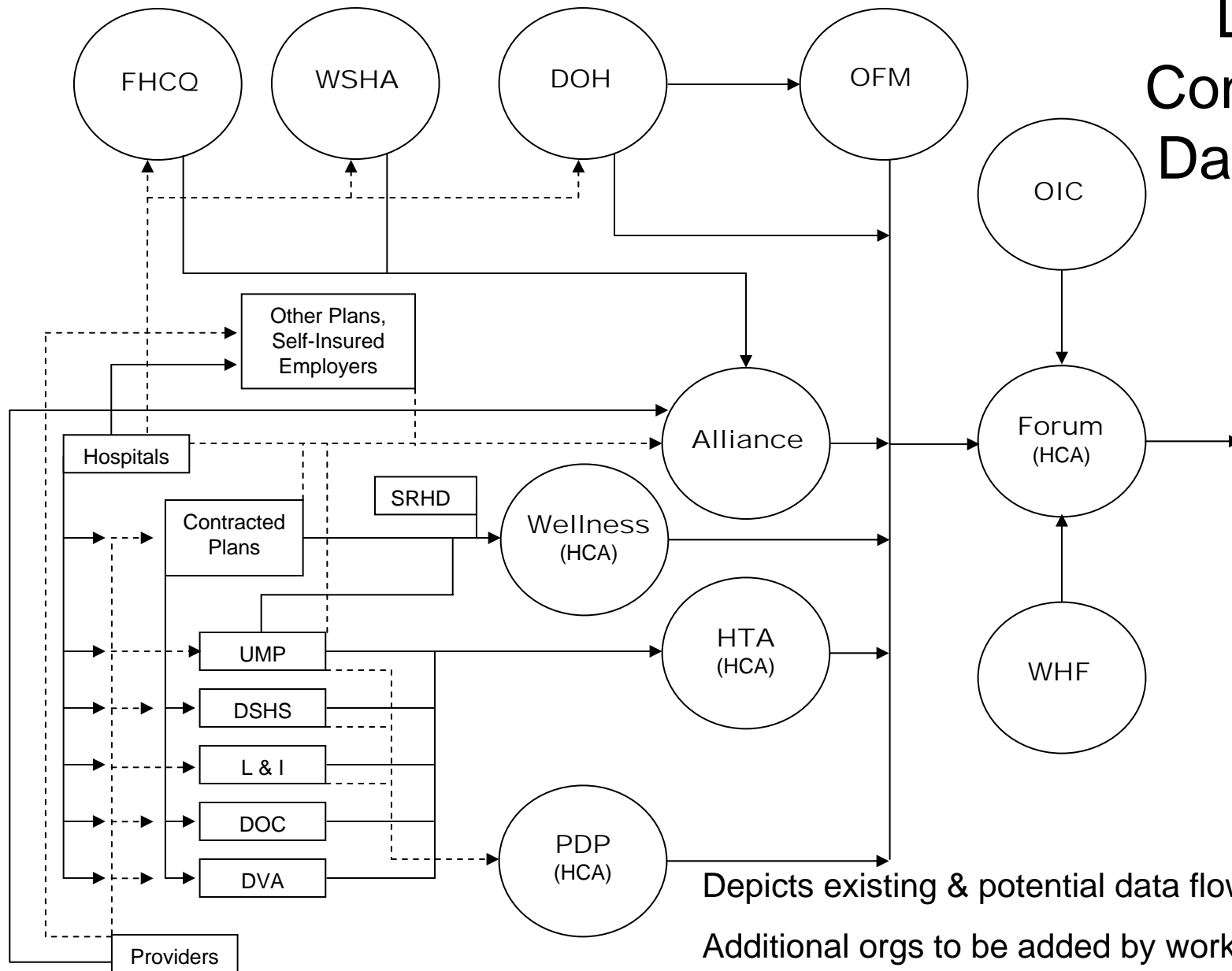
STAYING HEALTHY

OTHER RESOURCES

WA State Quality Forum

- **Budget:** \$1.3m for 2007-2009 biennium
- **Staffing:** 4 FTEs. Program Director, Medical Consultant, Project Specialist, Admin Support
- **Timeline:** Legislative report 9/1/07. Program Director hired by 9/28/07. Initial website implementation by 3/28/08.
- **Key Stakeholders:** HCA, Alliance, DSHS, DOH, OFM, L&I, AMDG, OIC, WHF, others as identified
- **Structure of the Work:** Quarterly meetings with key stakeholders

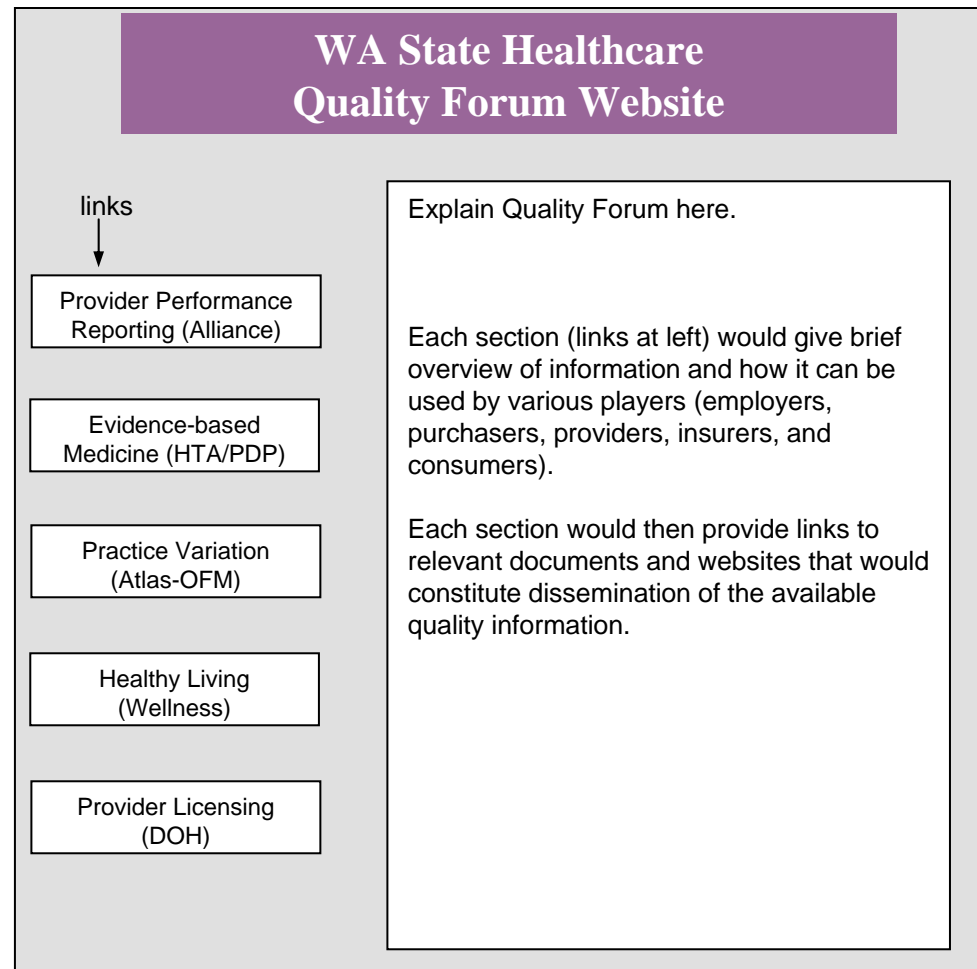
Draft Concept – Data flow



8/7/2007

Draft Concept – Forum Website

Would like to see Forum website have utility for all key stakeholder groups, not just consumers.



Acronyms

- **Alliance:** Puget Sound Health Alliance
- **DOC:** Department of Corrections
- **DOH:** Department of Health
- **DSHS:** Department of Social and Health Services
- **DVA:** Department of Veterans' Affairs
- **FHCQ:** Foundation for Health Care Quality
- **Forum:** WA State Quality Forum
- **HTA:** Health Technology Assessment Program
- **L & I:** Department of Labor & Industries
- **OFM:** Office of Financial Management
- **OIC:** Office of the Insurance Commissioner
- **SRHD:** Spokane Regional Health District
- **UMP:** Uniform Medical Plan
- **Wellness:** WA Wellness Program
- **WHF:** WA Health Foundation
- **WSHA:** WA State Hospital Association