

Washington State Health Care Authority

Monthly Medicaid Meeting

May 27, 2015
Jessie Dean
Office of Tribal Affairs

Agenda

1. Electronic Health Records (EHR) & Meaningful Use:
Upcoming Developments
2. Planning for Joint-Agency Summit
on State Health Reform
3. Waiver of Timeliness for RSN Modalities
4. Global 1115 Waiver
5. Fully Integrated Managed Care Model for Southwest
Washington RSA
6. Medicaid Mental Health Technical Assistance Review
Program
7. Apple Health Managed Care Monitoring Data
8. Medicaid Administrative Claiming (MAC) for Tribes
9. Miscellaneous



Electronic Health Records & Meaningful Use: Upcoming Developments

3

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Electronic Health Records

Christine Chumley, Health Record Technology (HIT) Program Manager

CMS UPDATE:

Three proposed rules out for review

- Program changes for 2015-2017 (includes 90 day reporting period for 2015)
- 2015 Certification criteria updates for CEHRT (Certified Electronic Health Record Technology)
- Stage 3 to be optional in 2017 and mandatory by 2018

Washington is currently accepting attestations for program year 2015 under the existing rules. This applies if you are attesting for AIU (Adopt/Implement/Upgrade) or Stage 1 Year One.

4

Electronic Health Records

Need EHR help?

Please contact our team at: HealthIT@hca.wa.gov

- Security or log in issues with ProviderOne? Please contact: ProviderOneSecurity@hca.wa.gov for assistance with your P1 password or when you have a change in staff resulting in a new System Administrator for your office.
- Please remember that if you do not have your own security credentials granting you access to the EHR domain in ProviderOne, our staff is not able to discuss any information with you.
- CMS EHR Help Desk: 1-888-734-6433 Option #1
- CMS Account Security and to update your accounts contact person: 1-866-484-8049 Option #3
- Website for Health IT: HealthIT.wa.gov

5

Planning of Joint-Agency Summit on State Health Reform

6

Planning for Joint-Agency Summit on State Health Reform

- At the DSHS Tribal Summit on April 7 – 8
 - Requests for more agency coordination
- HCA, DSHS, and DOH are beginning the planning for a joint-agency summit on state health reform
- We are looking to create a workgroup to develop the agenda for the summit

7

Planning for Joint-Agency Summit on State Health Reform

Please let me know if you are interested in participating in this agenda planning workgroup...

8

Tribal Billing, RSN Modalities, & Waiver of Timeliness Requirements

9

Tribal Billing & RSN Modalities

On October 1, 2012

HCA stopped paying IHS and Tribal 638 Facilities for the following RSN modality services billed through ProviderOne:

- Medication Monitoring (RSN Code H0033, H0034)
- Crisis Services (RSN Code H0030, H2011)
- Day Support (RSN Code H2012)
- Peer Support (RSN Code H0038)
- Stabilization Services (RSN Code S9484)
- Therapeutic Psycho-Education (RSN Code H0025, H2027)

10

Waiver of Timeliness Requirements

Waiver of Timeliness Requirements for those RSN Modalities

Timeliness Requirements

- Initial claim submission – 1 year from date of service (WAC 182-502-0150(3))
- Claim resubmission – 2 years from date of service (WAC 182-502-0150(8)).

Waived for IHS and Tribal 638 Facilities Only

- From April 1, 2015 through September 30, 2015
 - HCA will accept claims for the specific RSN modalities listed on the previous slide for dates of service from October 1, 2012 through September 30, 2014.
- After September 30, 2015
 - This waiver of the timeliness requirements will expire.



Waiver of Timeliness Requirements

Please let Mike Longnecker or me know if you have claims that require this waiver in order to process payment...



Global 1115 Waiver Update

13



Vision for Transforming Medicaid

Washington State Medicaid will actively engage and support individuals, providers and communities in achieving improved health, better care and lower costs through:

-  Fully integrated managed care systems for **physical and behavioral health services** that more effectively provide whole person care
-  Clinical-community linkages address **social and community-based service** needs that are critical to meaningfully engaging Medicaid clients in improving their health across the life course
-  Cost-effective systems of care & supports that enable individuals to delay or avoid the need for Medicaid-financed services, including **long-term services and supports**
-  **Sustainable funding streams** for a transformed health system through value-based purchasing, with 80% of payments to providers on the value-based continuum by 2019

A *waiver* enables Medicaid sustainability by guaranteeing a reduced growth rate in health costs.



Global 1115 Waiver Characteristics

Gives flexibility to use past and anticipated future federal savings for strategic, targeted investments

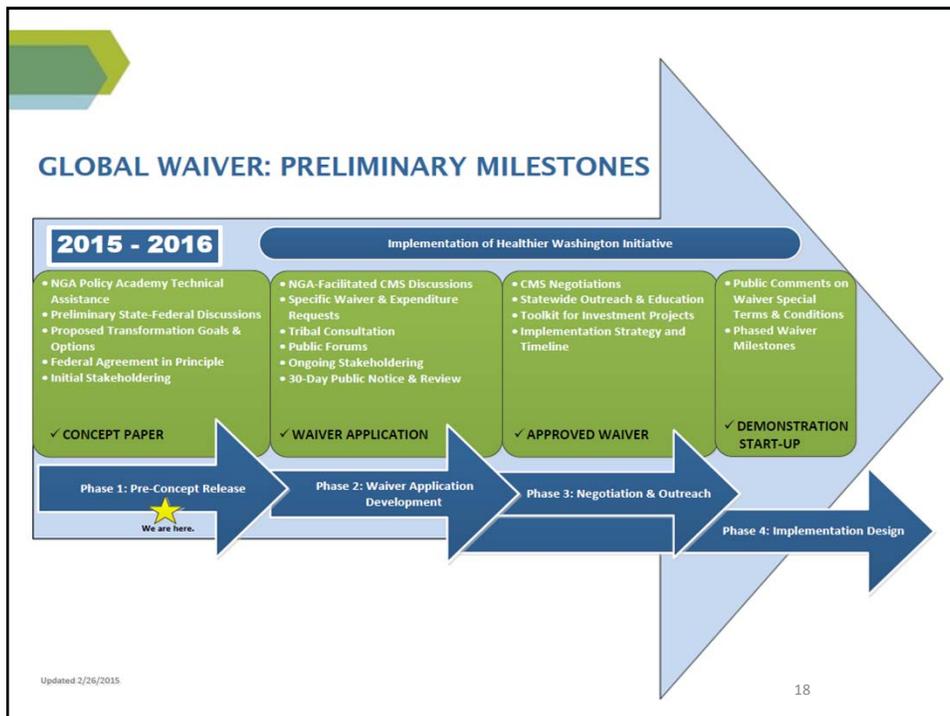
- Further transformation of LTSS systems in preparation for growing aging population
- Opportunity to achieve administrative simplification and standardized performance measurement across systems
- Flexibility to fund non-traditional Medicaid services for targeted populations
- Flexibility to phase-in innovations with demonstrated ROI.

1115 Waiver Proposal Limitations

- **Investments cannot fund business as usual.**
To demonstrate and evaluate new policy approaches:
 - *Changes in Medicaid eligibility, benefits, cost sharing, and provider payments*
 - *Providing services not typically covered by Medicaid*
 - *Using innovative service delivery systems that improve care, increase efficiency, and reduce costs.*
- **Not a grant.**
Investments must result in sustainable savings.
- **Waiver is not guaranteed.**
We will need to make a strong case to obtain federal approval to reinvest federal savings.

1115 Waiver Requirements

- **Budget neutrality**
 - Must result in federal expenditures for the five-year demonstration period that are no more than what would have been spent in the absence of the waiver.
- **Five-year demonstration**
 - Expected savings and performance outcome milestones must be achieved within 5 years.
 - Transformation expected to be sustainable after period ends.
- **Rigorous evaluation**
 - Comprehensive evaluation is required to confirm or test the degree to which the program achieves the intended benefits.



Tentative Upcoming Dates

- **Late May/early June**
Dear Tribal Leader Letter issued
 - *Global 1115 waiver concept paper*
 - *Tribal consultation request for mid-August*
- **Mid-June**
Webinar on Global 1115 waiver concept paper
- **Late July/early August**
Draft waiver application released
- **Mid-August**
Feedback on draft waiver application received
 - Tribal consultation
 - Two public input sessions
- **Mid-September**
Waiver application submitted to CMS



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Global 1115 Tribal Workgroup

- First meeting to be scheduled for mid-June
- Plan to hold weekly one-hour meetings
 - Workgroup may revise schedule
- Target to present Tribal plan for Global 1115 waiver application at Tribal Consultation in mid-August

Please let me know if you are interested in participating in this workgroup...

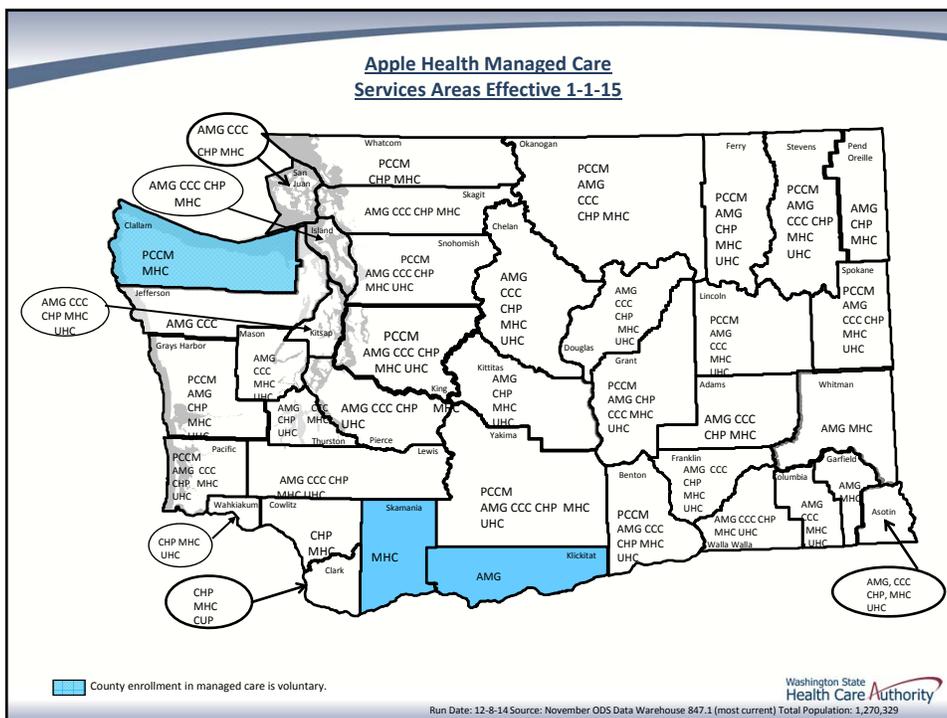
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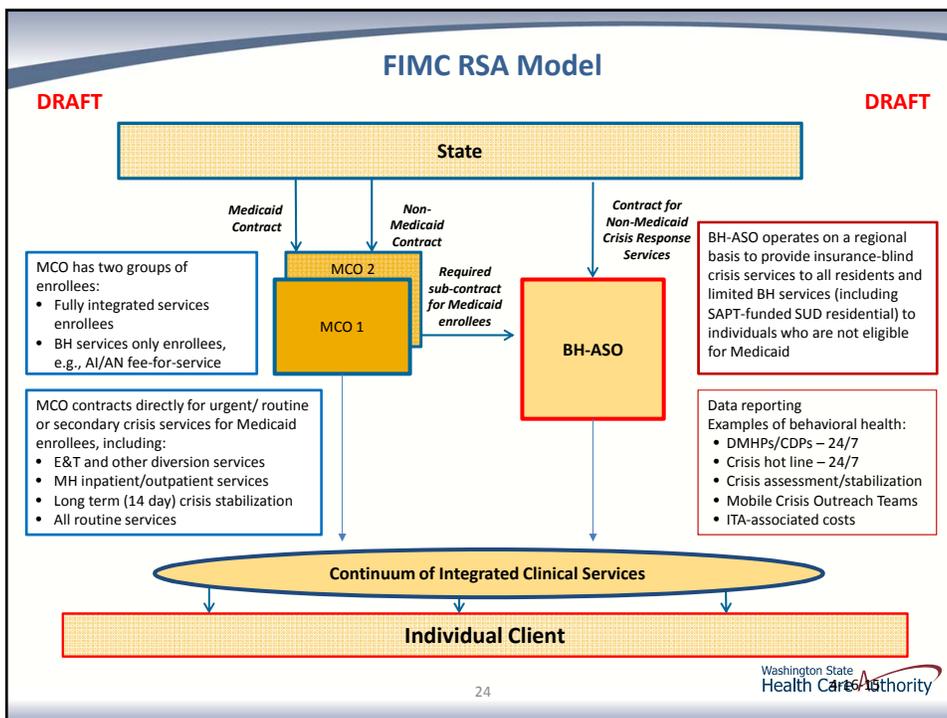
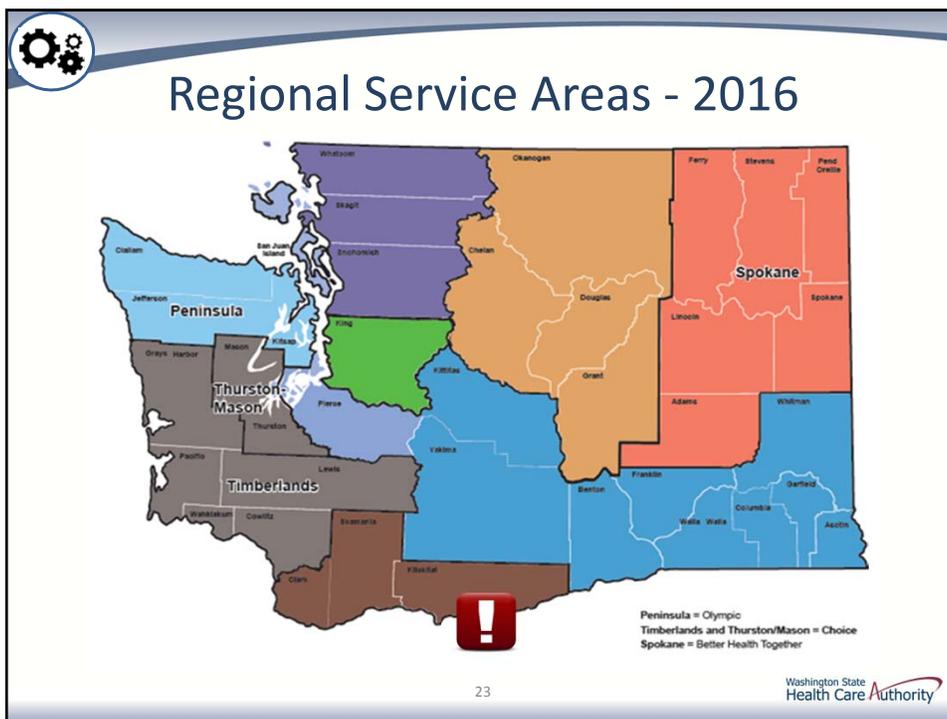
Fully Integrated Managed Care in Southwest Washington RSA

21



Apple Health Managed Care Services Areas Effective 1-1-15





Services for Medicaid Enrollees

BH-ASO responsible for:	MCO responsible for:
<ul style="list-style-type: none"> • Regional Crisis Hotline <ul style="list-style-type: none"> – Staffed by live person 24/7/365 – Provides initial triage/documents calls and outcomes • Mobile Crisis Outreach Team <ul style="list-style-type: none"> – Team staffed by MHPs (CDPs on call) who respond to crises, assess for mental health/drug related issues, provide initial stabilization, and refer to appropriate services (DMHP or other) • DMHPs (funded by GF-S only) <ul style="list-style-type: none"> – Must be available 24/7 to conduct evaluation of need for emergency detention or to determine if person will receive appropriate care from triage facility or stabilization unit – File petitions for detentions • ITA Costs (funded by GF-S only) <ul style="list-style-type: none"> – Testimony for ITA services – Reimburse county for Court costs associated with ITA 	<ul style="list-style-type: none"> • Crisis Stabilization Services <ul style="list-style-type: none"> – Available 24/7; often referred to as hospital diversion – Typically managed by specific programs – Services provided for up to 14 days by an MHP, CDP or DMHP to individuals experience a mental health crisis • Evaluation and Treatment Services <ul style="list-style-type: none"> – Services provided in freestanding inpatient residential facilities or community hospitals to provide medically necessary evaluation and treatment services, including: <ul style="list-style-type: none"> • Evaluation, stabilization and treatment under direction of psychiatrist, nurse or other MHPs; discharge planning; nursing care; and clinical treatment including: individual an family therapy, milieu therapy, psycho-educational groups, pharmacology . • E&T room and board costs (GF-S only) • All other urgent and routine physical/behavioral health services

25

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Crisis Services – Key Principles

- One crisis system should serve the Medicaid/non-Medicaid populations on a regional basis.
- The crisis system should coordinate and intersect with the community, court system, first responders, inpatient/residential service providers, outpatient behavioral health system, and Medicaid Managed Care plans.
- Crisis system must consist of Designated Mental Health Professionals (DMHPs) and on-call Chemical Dependency Professionals (CDPs) available to serve everyone in the community 24 hours a day, seven days a week regardless of insurance type or uninsured.
- Managed care plans must be accountable (via performance or financial risk) for their beneficiaries use of the crisis system.
- The crisis system requires a blending of Medicaid and state-only funds in order to operate.

26

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Crisis Services – Key Principles

- **Regional Crisis Hotline**
 - Staffed by live person 24/7/365
 - Provides initial triage/documents calls and outcomes
- **Mobile Crisis Outreach Team**
 - Team staffed by MHPs (CDPs on call) who respond to crises, assess for mental health/drug related issues, provide initial stabilization, and refer to appropriate services (DMHP or other)
- **DMHPS**
 - Must be available 24/7 to conduct evaluation of need for emergency detention or to determine if person will receive appropriate care from triage facility or stabilization unit
 - File petitions for detentions
- **ITA Costs (funded by GF-S only)**
 - Testimony for ITA services
 - Reimburse county for Court costs associated with ITA
- **Crisis Stabilization Services**
 - Available 24/7; often referred to as hospital diversion
 - Typically managed by specific programs, apart from initial/emergent crisis services
 - Services provided for up to 14 days by an MHP, CDP or DMHP to individuals experience a mental health crisis, in the persons home or a home-like setting
- **Evaluation and Treatment Services**
 - Services provided in freestanding inpatient residential facilities or community hospitals to provide medically necessary evaluation and treatment services
- **E&T Room and Board Costs**

27

Medicaid Mental Health Technical Assistance Review Program

28

Tribal Mental Health Attestation & Licensing

- 22 Tribes have completed the Behavioral Health Agency Tribal Attestation process with DSHS/BHSIA
 - Three year effectiveness
- 5 Tribes are licensed or in the licensing process for Behavioral Health Agencies with DSHS/BHSIA

29

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Tribal Mental Health Attestation

Tribes attested that their behavioral health agencies follow WACs in the following areas:

- Agency administration
- Personnel
- Clinical
- Outpatient mental health services (if offered)
- Recovery support services (if offered)

30

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HCA & DSHS Technical Assistance

- HCA and DSHS have begun a program to provide technical assistance to Tribes on their mental health program documentation and claims processes
- This program is not a licensing review, but it does involve reviewing the same records as a licensing review
- **Objective**
 - *To help Tribes avoid findings in a CMS audit*

31



HCA & DSHS Technical Assistance

HCA conducts a review of:

- Tribe's mental health program policies and procedures
- Sampling of claims paid and substantiating chart notes

DSHS/DBHR conducts a review of:

- Mental health treatment plans and chart notes

32



HCA & DSHS Technical Assistance

- HCA and DSHS/DBHR offer recommendations for how Tribal behavioral health programs can improve their documentation and claims processes
- DBHR offers guidance on electronic health record templates for mental health chart notes and treatment plans

33

HCA & DSHS Technical Assistance

Please let me know if you would like to participate in this technical assistance program...

34

Apple Health Managed Care Monitoring Data

35

Apple Health Managed Care Quality Review

- ✓ MCO's are required to have National Committee for Quality Assurance (NCQA) accreditation at a level of "accredited" or better by December 31, 2015.
- ✓ MCO's are required to report performance measures that meet "HEDIS" specifications: Healthcare Effectiveness Data and Information Set is a set of standardized performance measures designed to ensure that health care purchasers and consumers have the information they need to reliably compare the performance of managed health care plans.
- ✓ MCO's help fund and participate in the design of the Clinical Data Repository.

32

Federal Requirements for States to Monitor Managed Care Organizations (MCOs)

- External Quality Review
 - Annual review of MCOs conducted by an external quality review (EQRO) organization (public report)
 - Annual validation of MCO performance measures (HEDIS audit by EQRO organization)
- Health Care Authority role
 - Structured monitoring of MCOs
 - Annual validation of MCO clinical and non-clinical performance improvement projects (PIP)
 - Day-to-day monitoring

37



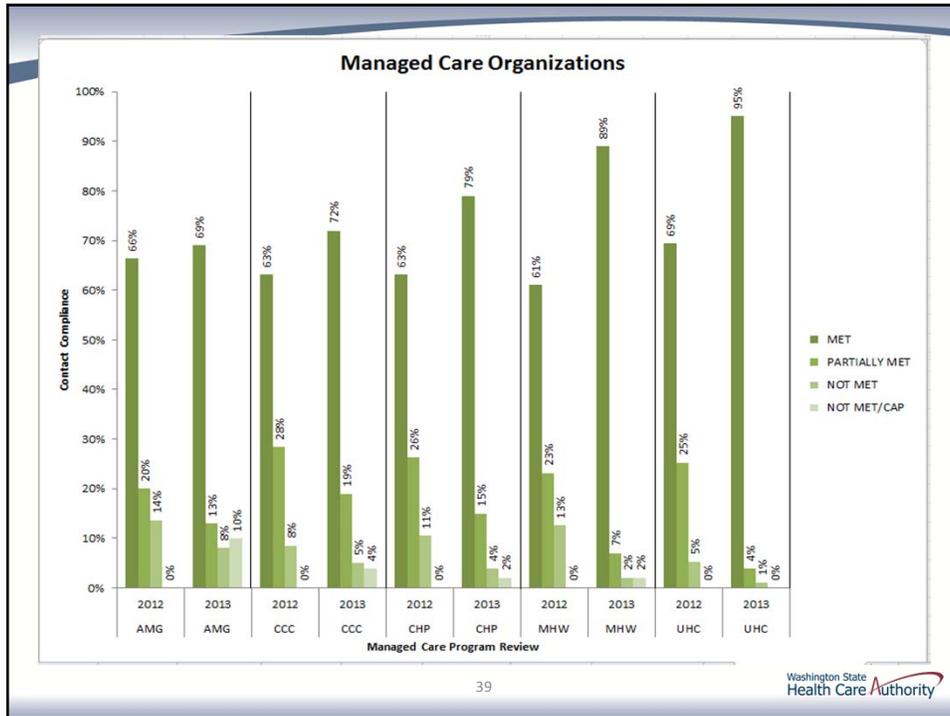
Structured Monitoring of MCOs

Areas reviewed based on federal requirements and monitoring protocols:

- Availability of services
- Coordination and continuity of care
- Program integrity
- Quality assessment and performance improvement
- Coverage and authorization of services (utilization management)

38





Childhood Immunization Status (CIS)

2014 HEDIS Measures Measurement Year 2013

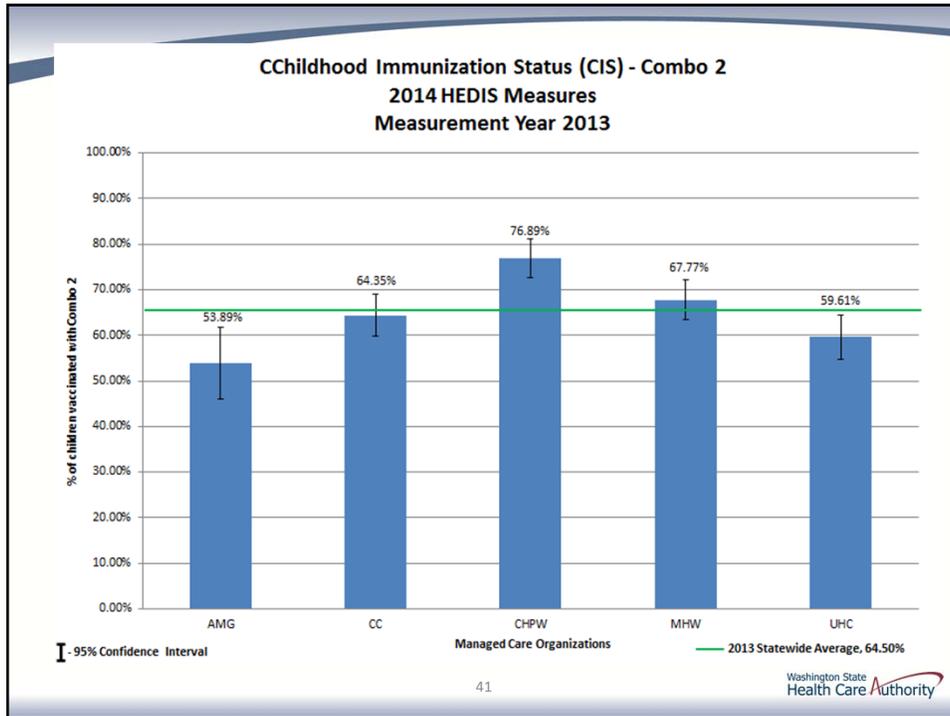
	Pneumococcal										
	DTaP	IPV	MMR	HIB	Hepatitis B	VZV	Conjugate	Hepatitis A	Rotavirus	Influenza Combo 2	
AMG	61.68%	77.84%	79.64%	82.63%	83.23%	77.84%	62.87%	67.07%	53.89%	38.92%	53.89%
CC	72.92%	83.33%	86.57%	85.65%	81.25%	86.11%	72.92%	82.41%	66.20%	55.79%	64.35%
CHPW	79.81%	91.24%	90.51%	91.73%	90.75%	89.05%	79.32%	83.45%	70.80%	58.88%	76.89%
MHW	74.17%	89.18%	88.96%	89.18%	87.20%	87.64%	75.28%	75.28%	68.43%	53.42%	67.77%
UHC	66.18%	80.05%	81.51%	80.29%	76.40%	82.48%	71.29%	71.78%	60.34%	53.28%	59.61%
2013 Statewide Averages	70.95%	84.33%	85.44%	85.90%	83.77%	84.62%	72.34%	76.00%	63.93%	52.06%	64.50%

GREEN - % above the Statewide Average
RED - % below the Statewide Average

The percentage of children who received recommended vaccines before their 2nd birthday.

40

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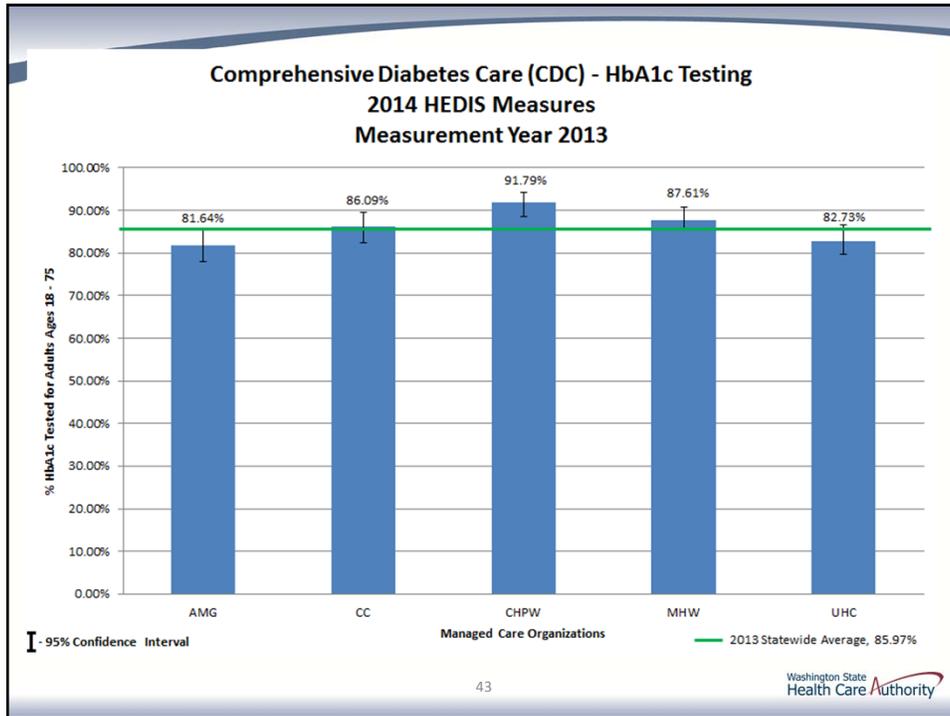
Comprehensive Diabetes Care (CDC) Adults Ages 18 - 75 2014 HEDIS Measures Measurement Year 2013

	HbA1c Testing	Eye Exam
AMG	81.64%	38.72%
CC	86.09%	47.24%
CHPW	91.79%	51.82%
MHW	87.61%	52.70%
UHC	82.73%	37.96%
2013 Statewide Averages	85.97%	45.69%

GREEN - % above the Statewide Average
RED - % below the Statewide Average

42

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43

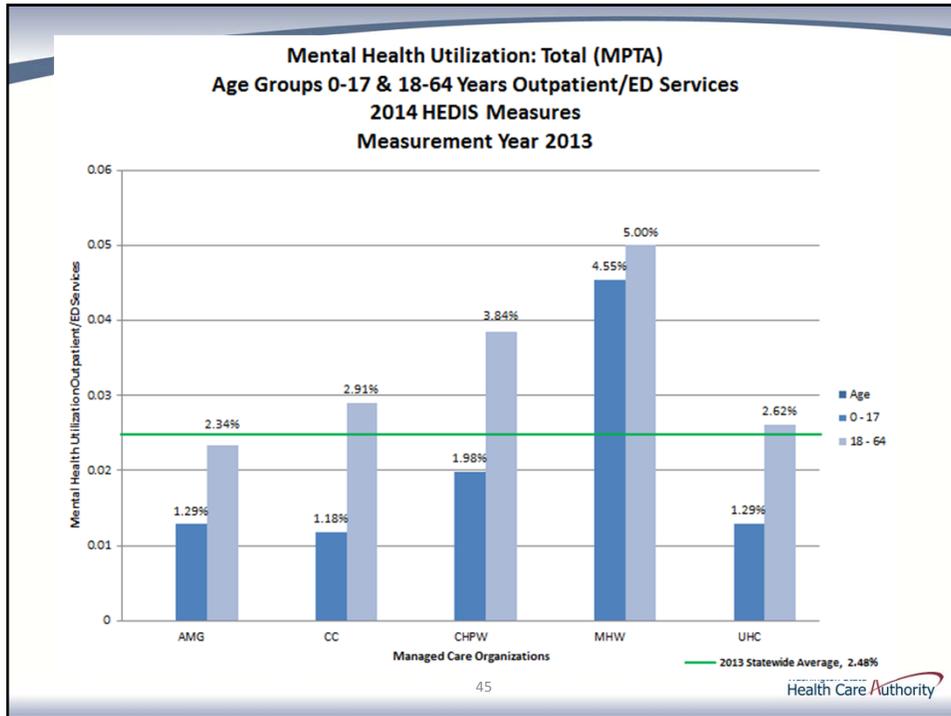
Mental Health Utilization: Total (MPTA) Outpatient/ED Services 2014 HEDIS Measures Measurement Year 2013

		AMG	CC	CHPW	MHW	UHC	Group Averages
0 - 12	M	1.14%	0.95%	1.64%	3.54%	0.94%	1.64%
	F	0.88%	0.59%	1.00%	2.25%	0.54%	1.05%
13 - 17	M	0.87%	1.11%	2.32%	4.63%	1.40%	2.07%
	F	2.25%	2.05%	2.97%	7.76%	2.27%	3.46%
18 - 64	M	2.19%	2.51%	3.53%	3.86%	2.69%	2.96%
	F	2.48%	3.30%	4.15%	6.14%	2.54%	3.72%
0 - 17	n/a	1.29%	1.18%	1.98%	4.55%	1.29%	2.06%
18 - 64	n/a	2.34%	2.91%	3.84%	5.00%	2.62%	3.34%
All Ages	M	1.40%	1.52%	2.50%	4.01%	1.68%	2.22%
	F	1.87%	1.98%	2.71%	5.38%	1.78%	2.74%

2013 Statewide Average: 2.48%

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44



Tribal Medicaid Administrative Claiming (MAC) Program

46

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Tribal MAC Program

- Earlier this year, some Tribes expressed concerns with providing non-Medicaid client information to HCA and its contractor for calculating the Medicaid Eligibility Rate.
- As a result, HCA worked with Tribes to modify the MAC Program to preserve privacy and meet CMS requirements for the MAC Program:
 - Each Tribe participating in the Medicaid Administrative Claiming (MAC) program will be responsible for calculating their Medicaid Eligibility Rate (MER) based on how they deliver services. This approach respects tribal sovereignty and reflects each Tribe's unique health delivery system.

47

Tribal MAC Program

Each Tribe may choose one or both of the following two MER calculations, which will ultimately result in one Medicaid administrative claim:

1. **Client-based MER calculation** - Based on native and non-native populations who receive services provided by the clinic staff, the Client-based MER is calculated as follows:

$$\text{MER} = \frac{\text{Total number of unduplicated Medicaid-enrolled clients served by the clinic}}{\text{Total number of unduplicated clients provided with services by the clinic}}$$

2. **Social Services-based MER calculation** – Program-specific and based on caseload, the Social Services-based MER is calculated as follows:

$$\text{MER} = \frac{\text{Total number of unduplicated Medicaid-enrolled clients served by the social service program}}{\text{Total number of unduplicated clients provided services by the program}}$$

48

Tribal MAC Program

- A Tribe may use medical databases (e.g., IHS-RPMS-MAC) to generate the data used to calculate a MER for each quarter. To count the numbers of Medicaid-enrolled clients, a Tribe will need to determine which of the clients on its client list are covered by Medicaid. For information on verifying Medicaid enrollment, see the Tribal MAC Coordinator's manual or <http://www.hca.wa.gov/medicaid/mac/Pages/index.aspx>.
- A Tribe submits its MER(s) for each quarter by completing and signing the Indian Nation Medicaid Eligibility Rate (MER) Worksheet and Certification Form and emailing the form to HCA.
- CMS requires HCA to conduct monitoring reviews in order to maintain the integrity of the MAC program. By participating in the MAC program, a Tribe agrees to maintain records that substantiate or support the data used in the calculations above and to make MAC records available on-site for HCA to review in accordance with mutually agreed upon timeframes, procedures, and protocols.

49

Tribal MAC Program

HCA will make available to Tribes the following two tracks to satisfy CMS monitoring and review requirements:

1. Quarterly Data Submission to HCA

- Tribe sends HCA supporting data each quarter under signed confidentiality agreement.
- HCA reviews the data.
- If review finds any MER calculation errors, HCA and the Tribe work together to resolve any errors before payment. This track avoids the risk of overpayment.

2. Tribal Self-Attestation

- Tribe retains documentation supporting the data used to calculate the MER.
- HCA monitors Tribe's MER data over time for trends.
- If a trend raises concerns, HCA consults with the Tribe to determine the cause for the trends.
- If the review finds any MER potential calculation errors, HCA and the Tribe work together to identify the errors.
- The Tribe refunds any overpayment.

50

Tribal MAC Program

Please let me know if you are interested in participating in the Tribal MAC Program...

51

Miscellaneous

52

2015 Remaining HCA Tribal Affairs Meetings

<p>Tribal Billing Workgroup (TBWG) Second Wednesday (*unless noted) 9:00-10:00 AM</p>	<p>Medicaid Monthly Meeting (M3) Fourth Wednesday 9:00-10:00 AM</p>
<p>June 10 July 8 August 12 September 9 October 14 November 12 (*Thursday) December 9</p>	<p>June 24 July 22 August 26 September 23 October 28 November 25 December 23</p>

53


Status Updates Since March 25, 2015

Project	Status
Health Innovation Leadership Network (HILN) – Tribal and Urban Representatives	Nominated to serve on HILN: <ul style="list-style-type: none"> • Marilyn Scott, Upper Skagit • Nancy Johnson, Colville • Aren Sparck, Seattle Indian Health Board
Presentation on Medicaid coverage of behavioral health at CMS ITU Training	Completed
Research whether Medicaid IMD exclusion applicable to substance use disorder inpatient treatment facilities	Completed
Medicaid Administrative Claiming Program Revision	Completed
Definition of FQHCs and Tribal Clinics	Completed
Responses of MCOs to written questions for MCO-Tribal meeting on 2/13/2015	Received - Completed

54


Status Updates Since March 25, 2015

Project	Status
Medicaid Plan Selection	Complete - Implemented in Healthplanfinder
Cobell Settlement and Medicaid Eligibility	Complete – Cobell settlement amounts are not countable income in the month of receipt
Draft Fully-Integrated Managed Care (Early Adopter) Contract for Southwest Washington	Received comments; reviewing and revising.
Foster care medical and Tribal foster care	Working with AIHC on Tribal attestation form
ACH-Tribal Engagement Feasibility Study	Working with AIHC to research deliverables for statement of work
CMS-Required Inter-Governmental Transfer Process	Researching

55



Status Updates Since March 25, 2015

Project	Status
Tribal Health Homes	Working with two Tribes – currently on hold pending research
Tribal Consultation on April 17, 2015	Working on minutes of meeting
MCO-Tribal Meeting on May 8, 2015	Working on minutes of meeting
Pilot of Mental Health Technical Assistance Review at Tribe	Working on report to Tribe
Domestic Violence Perpetrator treatment and Medicaid coverage under Brief Intervention Treatment procedure	Researching
AI/AN Maternity Support Services and First Steps	Coordinating plan to assess barriers to Tribal billing of MSS and First Steps

56



Status Updates Since March 25, 2015

Open Item	Status
Replies to AIHC briefing papers/questions	No update
Expansion of AI/AN exemptions from Medicaid estate recovery	No update
Amendment to HCA Tribal Consultation Policy	No update
Review of AIHC Medicaid eligibility materials	No update
Expansion of HCA resources on AI/AN eligibility	No update
IHS Services and Medicaid spenddown	No update
Guidance regarding Tribal representation on ACH Governance Bodies	No Update
Tribal-State Data Workgroup	No update

57



Medicaid State Plan Amendments (SPAs) and Waivers: Notices Since March 25, 2015

SPA#/Waiver# (Date of Letter)	Brief Description
1915(b) waiver (3/27/2015)	This SPA will allow the State to mandatorily enroll children and youth in foster care and adoption support programs throughout the state into a single Managed Care Organization in a new program called Apple Health Foster Care (AHFC). AI/AN children and youth will not be mandatorily enrolled in AHFC but will have the option to enroll in AHFC.
SPA 15-0015 (4/10/2015)	This SPA will allow government-operated hospitals to opt out of the certified public expenditure program using specific criteria.
SPA 15-0021 (5/7/2015)	This SPA would update the Apple Health Managed Care client assignment methodology, clarify the procurement process for HCA to obtain additional Managed Care Organization contracts, and update the list of services excluded from the Apple Health Managed Care benefit package (these services will be covered under HCA's fee-for-service system).



Medicaid State Plan Amendments (SPAs) and Waivers: Notices Since March 25, 2015

SPA#/Waiver# (Date of Letter)	Brief Description
SPA 15-0024 & 15-0027 (5/8/2015)	<p>If the legislature passes 2SSB 5152 and the operating budget as proposed by Governor Inslee, SPA 15-0024 will reflect the simplification of the Medicaid nursing facility rate methodology generally based on industry-wide costs.</p> <p>The legislature is also considering one of four different rate methodologies for adult family homes, assisted living facilities, independency providers, and agency providers. SPA 15-0027 will reflect the methodology adopted by the legislature.</p>
SPA 15-0023 (5/14/2015)	<p>This SPA would clarify the definition of reimbursement methodologies for claims paid under the fee-for-service Prescription Drug Program and describe the reimbursement methodology for drugs paid under the Physician Services program.</p>



Medicaid State Plan Amendments (SPAs) and Waivers: Notices Since March 25, 2015

SPA#/Waiver# (Date of Letter)	Brief Description
SPA 15-0022 (5/26/2015)	<p>This SPA would add the following to the list of covered services without regard to age:</p> <ul style="list-style-type: none"> Sealants on certain primary and permanent teeth Prefabricated stainless steel crowns on certain primary and permanent teeth Surgical and nonsurgical periodontal services Oral parental conscious sedation, deep sedation, or general anesthesia Behavior management
COPEs & New Freedom Waiver Amendments (5/26/2015)	<p>These waivers would be amended as follows:</p> <ul style="list-style-type: none"> Client Contacts – Case managers to make at least one additional contact during the service plan year. Individual ProviderOne – New payment system for individual providers of respite and personal care to allow providers to make claims through secure web-based payment system and to be paid twice a month. Nurse Delegation – Nurse Delegation will be removed as a COPEs waiver service made available under the Community First Choice (CFC) program.



Thank you!

Office of Tribal Affairs & Analysis

Jessie Dean, Administrator (Direct Dial: 360.725.1649)

Mike Longnecker, Operations & Compliance Manager (Direct Dial: 360.725.1315)

- Email: tribalaffairs@hca.wa.gov
- Website: <http://www.hca.wa.gov/tribal/Pages/index.aspx>