

beacon
health options

Beacon and the SWWA Crisis System Overview

February 22nd, 2016

Our Mission

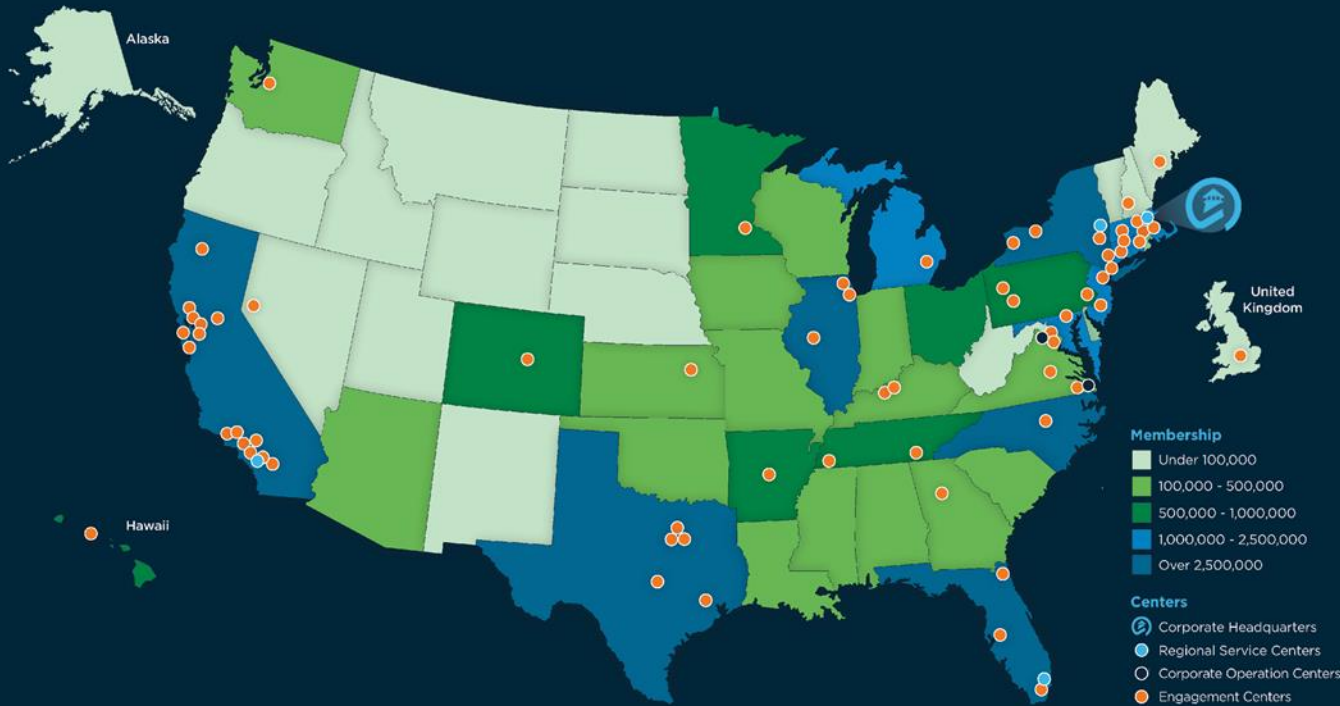
We help people live their lives to the *fullest potential*.

This shared mission guides our purpose.

Everything we do matters and how we do it helps us improve the lives of those we serve.

Who We Are

BEACON HEALTH OPTIONS FOOTPRINT



Beacon Health Options was created to provide the scale necessary to delivery against the services, capital, IT, and compliance requirements necessary to serve the nation's Medicaid agencies.

47
million
members



4,700 employees nationally and in the U.K., serving more than **47 million** people

LEADER IN QUALITY

NCQA and URAC Accredited Companies

LINES OF BUSINESS

- Commercial
- EAP
- Exchange
- Federal
- Medicaid
- Medicare

The BH-ASO Will Provide a Series of Services that Supplement Those Provided by the Managed Care Plan

Maintain and Administer Crisis Services

- Maintain 24/7/365 regional crisis hotline
- Provide mental health crisis services, including mobile outreach team
- Administer Involuntary Treatment Act
- Administer Chemical Dependency Involuntary Commitment Act

Manage SUD and Related Benefits

- Identify and evaluate alcohol and drug involved individuals requiring protective custody, detention, or involuntary commitment services
- Manage case finding, investigation and assessment activities, and legal proceeding for CD ITA cases
- Provide short-term substance use disorder crisis services to the publically intoxicated

Provide Administrative and Financial Services and Support

- Operate Behavioral Health Ombudsman
- Manage the administration of the Mental Health Block Grant (MHBG)
- Manage the administration of the Criminal Justice Treatment Account (CJTA) funds and Juvenile Drug Court funds

What are we trying to achieve?

1. Operate as part of **continuum of integrated services**, with deep connections to community resources and in seamless partnership with SWWA fully integrated managed care plans
2. Operate an **integrated behavioral health crisis response system** that serves the entire Southwest Washington Regional Service area
3. Demonstrate an ability to apply a **recovery and resiliency-oriented philosophy** and clinical design aimed at producing tangible, improved outcomes
4. **Develop appropriate systems of care** and improve access to care for high needs enrollees by **linking the crisis response system, community resources, and clinical services**
5. Maintain a network capable of ensuring access and continuity of all contracted services within the RSA; Provide **seamless transitions** as enrollees move across systems of care, based on the enrollee's needs and the enrollee's rights; and
6. Partner with the Accountable Community of Health (ACH) and MCOs to meet the goals and objectives of the Regional Health Improvement Plan and improve the health and well-being of Regional Service Area (RSA) residents

System Development Approach: Crawl, Walk Run

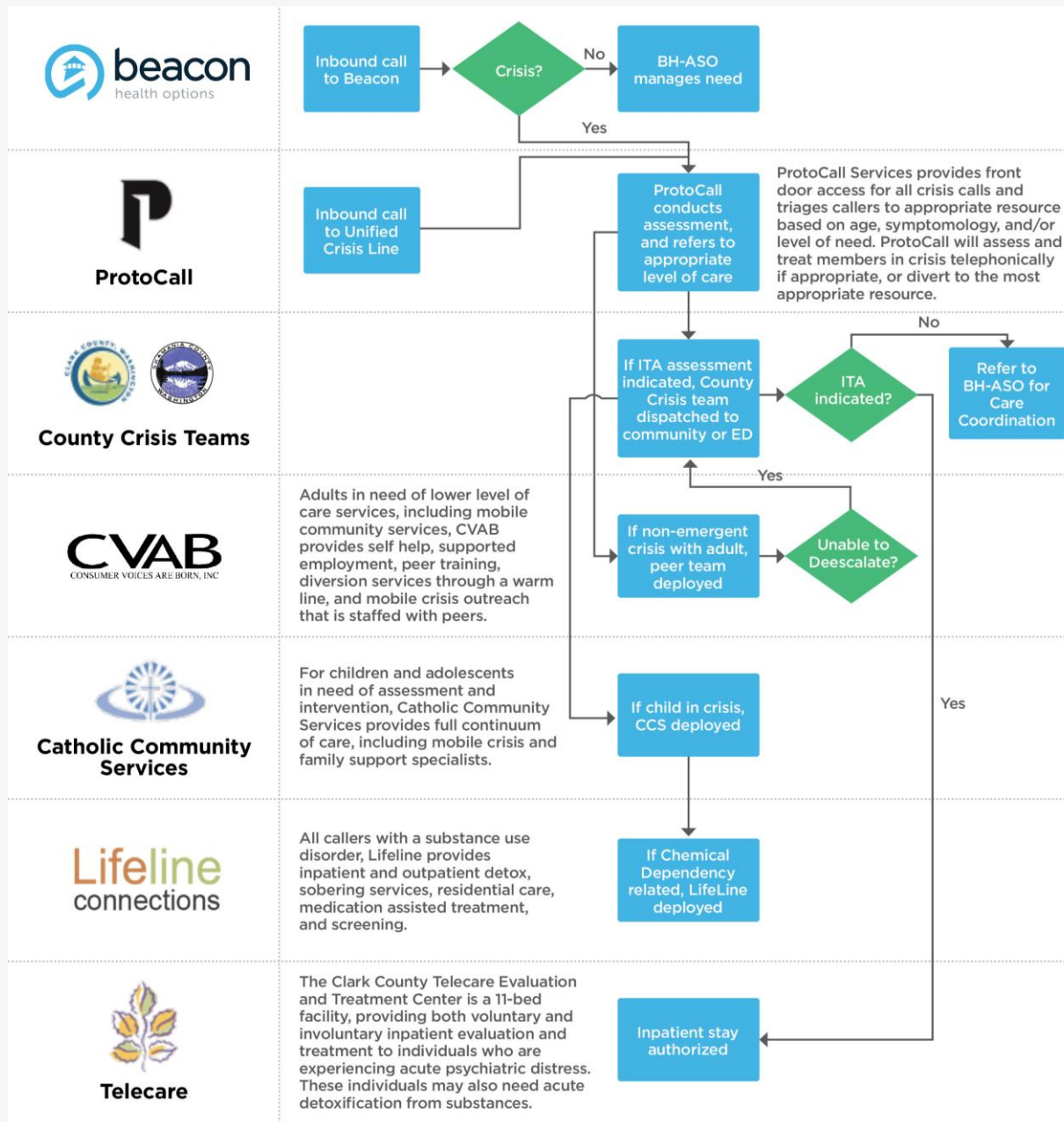


Phase 1: Go Live; ensure continuity

Phase 2: Short-term improvements

Phase 3: Long-term Improvements

The Pieces of the Puzzle



Working Together

- There is a time of very exciting change across the Region
- **This Goal** is to increase access to community-based BH crisis encounters by developing community-based alternatives to hospital EDs and county crisis teams by changing referral pathways to and activation of alternative resources for crisis planning, intervention and stabilization
- To reach this goal, requires everyone working together

Questions?

