

## North Central RFP Questions

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# Glossary of key terms and acronyms

*This document provides key terms and acronyms used for the North Central RFP questions.*

*Additional information on the demonstration can be found on the [integrated care web page](#).*

**ACH:** Accountable Community of Health

**Bidder:** The Managed Care Organization that is bidding on the procurement.

**BH:** Behavioral Health (meaning substance use disorder and mental health).

**BH-ASO:** Behavioral Health Administrative Services Organization

**CBH-MSP:** Children's Behavioral Health Measures of Statewide Performance

**CFR:** Code of Federal Regulations

**CLAS:** Culturally and Linguistically Appropriate Services

**CD ITA:** Chemical Dependency Involuntary Treatment Act

**COB:** Coordination of Benefits

**DSHS:** Department of Social & Health Services

**EBP:** Evidence-Based and Promising Practice

**E&T:** Evaluation and Treatment

**HCA:** Health Care Authority

**HCS:** Health Care Settings

**HIPAA 837:** An electronic healthcare claim format that meets HIPAA requirements for the electronic submission of a healthcare claim.

**Home Health Flag:**

**Indian Health Service:** An agency within the Department of Human and Health Services that is responsible for providing federal health services to American Indians and Alaska Natives.

**ITA:** Involuntary Treatment Act

**I/T/U Providers:** Indian, Tribal and Urban Indian Providers.

**Level of Care Guideline:** The criteria used by a managed care organization to determine appropriate clinical level of care.

**MCO:** Managed Care Organization

**MH:** Mental Health

**NC:** North Central (Grant, Chelan and Douglas Counties)

**PIP:** Performance Improvement Project

**QAPI:** Quality Assurance & Performance Improvement

**Readiness Review:** Review by the Health Care Authority of a Bidder's policies, protocols, staffing and internal systems to ensure that it complies with all contractual rules and requirements, and to ensure the Bidder is ready to provide fully integrated coverage.

**RFP:** Request for Proposal

**RSA:** Regional Service Area means a single county or multi-county geographic region formed for the purpose of Medicaid healthcare purchasing. RSA's are not entities in and of themselves, they are geographic boundaries.

**SAPT:** Substance Abuse Prevention and Treatment Block Grant

**SOC:** System of Care

**SW:** Southwest Washington

**SUD:** Substance Use Disorder

**Title VI:** Enacted as part of the Civil Rights Act of 1964, it prohibits discrimination on the basis of race, color, and national origin in programs and activities receiving federal financial assistance.

**TPL:** Third Party Liability

**Utilization Management:** The process of reviewing the appropriateness and necessity of medical care provided to patients under a health benefits plan.

**WSIPP:** Washington State Institute for Public Policy