

Washington Health Home Program

Care Coordination for Healthier Clients



The Health Home Program provides care coordination of medical, behavioral health and long-term services and supports for eligible individuals of all ages, at no cost to you or your client. The program uses a network of local agencies that work together to help clients understand and manage their health concerns. This helps reduce dependence on emergency departments and prevents avoidable hospitalizations.

Health Home Care Coordinators:

- Help coordinate services for eligible Medicaid clients with chronic and complex medical and social needs
- Provide appointment assistance
- Identify gaps in care and remove barriers
- Connect clients to a broad range of benefits such as, medical and behavioral health services, long-term services and supports, and other social services
- Support successful transition from hospital to other levels of care
- Link clients to community services
- Support improved quality of life
- Helps establish primary care relationships



Washington State
Health Care Authority



Transforming lives

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