

HCA Monthly Requests by Language								December 31, 2016							
Service Area 1								Service Area 2							
Language	Filled	Cancelled No Billing	Cannot Fill	No Show Full Billing	Cancelled Full Billing	No Show No Billing	Grand Total	Language	Filled	Cancelled No Billing	No Show Full Billing	Cannot Fill	Cancelled Full Billing	No Show No Billing	Grand Total
Acholi	1	7	3				11	Acholi	1	7		3			11
Amharic	177	25	58	21	30		311	Arabic	1085	173	132	300	96	3	1789
Arabic	1085	173	300	132	96	3	1789	ASL	64	16	8	89	5		182
Armenian		1	3				4	Bosnian	19	6	1	20	1		47
ASL	64	16	89	8	5		182	Burmese	129	23	6	100	8	1	267
Bengali			6				6	Cantonese	647	79	46	77	63		912
Bosnian	19	6	20	1	1		47	Chinese	303	16			20	2	341
Bulgarian			3				3	Chin-Tedim					6		6
Burmese	129	23	100	6	8	1	267	Dari		7			90		97
Cantonese	647	79	77	46	63		912	Farsi	336	59	59	166	15	1	636
Chinese	303	16	20			2	341	Filipino		1			4		5
Chin-Tedim			6				6	Karen		1			12		13
Croatian		1	2				3	KinyarWanda					12		12
Dari		7	90				97	Korean	605	84	48	39	35	3	814
Farsi	336	59	166	59	15	1	636	Mandarin	461	76	26	30	32	2	627
Filipino		1	4				5	Marshallese		1			22		23
French	7	6	74	4	1		92	Nepali	24	10	4	162	2		202
French Creole			1				1	Romanian	29	8	2	27	4		70
Hindi	18	1	10	1			30	Russian	3691	386	297	97	278	6	4755
Hmong			3				3	Somali	529	85	97	540	27	8	1286
Ilocano	2		4				6	Spanish	8691	1393	1124	418	895	44	12565
Japanese	8		6		3		17	SWAhili	15	2		49	1		67
Karen		1	12				13	Tagalog	66	10	6	41	8		131
Karenni			2				2	Tigrinya	94	11	8	109	11	2	235

KinyarWAnda			12				12	Ukrainian	183	35	16	82	13	1	330
Korean	605	84	39	48	35	3	814	Urdu	10	7	1	13			31
Kurdish		2	23				25	Vietnamese	1580	281	160	287	132	17	2457
Laotian	15	8	33	2	2		60	Fulani (Fula)				3			3
Mandarin	461	76	30	26	32	2	627	Kurdish		2		23			25
Marshallese		1	22				23	Laotian	15	8	2	33	2		60
Mien			3				3	Punjabi	336	64	34	57	23	3	517
Mixteco			2				2	Tamil				2			2
Moldavian			5				5	Samoan		3		16			19
Mongolian		1	6				7	Serbo				2			2
Nepali	24	10	162	4	2		202	Croatian		1		2			3
Nuer			1				1	Amharic	177	25	21	58	30		311
Pashto			41				41	French	7	6	4	74	1		92
Polish			1				1	Chuukese (Trukese)				16			16
Portuguese	17	4	12	4			37	Kirundi			2				2
Punjabi	336	64	57	34	23	3	517	Pashto				41			41
Romanian	29	8	27	2	4		70	Hmong				3			3
Russian	3691	386	97	297	278	6	4755	Mixteco				2			2
Samoan		3	16				19	Serbian				1			1
Serbian			1				1	Mien				3			3
Serbo Croatian			2				2	Nuer				1			1
Somali	529	85	540	97	27	8	1286	Toishanese (Toishan, Toisanese)		1		12			13
Soninke			2				2	Turkish	3	1	2	14			20
Spanish	8691	1393	418	1124	895	44	12565	Chin-Hahka				1			1
SWAhili	15	2	49		1		67	Armenian		1		3			4
Tagalog	66	10	41	6	8		131	ASL-Tactile				1			1
Tamil			2				2	Moldavian				5			5
Thai	7		16				23	Mandinka (Mandingo)				1			1

Tigrinya	94	11	109	8	11	2	235	Bulgarian				3			3
Turkish	3	1	14	2			20	Thonga				1			1
Ukrainian	183	35	82	16	13	1	330	Cambodian (Khmer)	247	61	25	142	22	1	498
Urdu	10	7	13	1			31	Hindi	18	1	1	10			30
Vietnamese	1580	281	287	160	132	17	2457	Kunama				2			2
Thonga			1				1	Thai	7			16			23
Albanian			4				4	Portuguese	17	4	4	12			37
Indonesian	6	1	2				9	Malay (Bahasa Melayu)				4			4
Malay (Bahasa Melayu)			4				4	Oromo (Oromifa)	54	5	9	41	2		111
Tibetan			2				2	Japanese	8			6	3		17
MaayMaay			1				1	Haitian Creole				2			2
Cambodian (Khmer)	247	61	142	25	22	1	498	Karenni				2			2
Oromo (Oromifa)	54	5	41	9	2		111	Lingala				1			1
Chin-Hahka			1				1	Albanian				4			4
Hungarian			4				4	Bengali				6			6
Lingala			1				1	Mongolian		1		6			7
Toishanese (Toishan, Toisanese)		1	12				13	Indonesian	6	1		2			9
Sara		1					1	Luganda				1			1
Chuukese (Trukese)			16				16	Sara		1					1
ASL-Tactile			1				1	Hungarian				4			4
Portuguese-Brazilian			3				3	Rohingya				7			7
Ibo (Igbo)			1				1	Fijian		1					1
Mandinka (Mandingo)			1				1	Flemish		1					1

Kirundi (Rundi)				2			2	Ilongo					1			1
Hakka			1				1	Portuguese-Brazilian					3			3
Shanghainese			1				1	Ibo (Igbo)					1			1
Haitian Creole				2			2	Tibetan					2			2
Kunama				2			2	Pulaar					1			1
Pulaar				1			1	Venetian		1						1
Fulani (Fula)				3			3	Soninke					2			2
Chaozhou				1			1	MaayMaay					1			1
Fijian		1					1	French Creole					1			1
Luganda				1			1	Yi	1							1
Rohingya				7			7	Shanghainese					1			1
Flemish		1					1	Ilocano	2				4			6
Ilongo				1			1	Chaozhou					1			1
Venetian			1				1	Visayan-Cebuano					1			1
Yi	1						1	Polish					1			1
Visayan-Cebuano				1			1	Hakka					1			1
Grand Total	19460	2966	3482	2145	1711	92	29856	Grand Total	19460	2966	2145	3482	1711	92	29856	