# Washington State Health Care Authority

# **Medicaid Provider Guide**

Family Planning Medicaid Provider Guide [Refer to Chapter 182-532 WAC]

**Effective September 1, 2013** 





**A Billing Instruction** 

### About this guide

This guide supersedes all previous Family Planning Medicaid Provider Guides published by the Health Care Authority (Medicaid agency).

Other Medicaid provider guides for additional information related to this guide include:

- Sterilization requirements, including consent form—<u>Sterilization Supplemental</u> <u>Medicaid Provider Guide</u>
- Food and Drug Administration (FDA)-approved prescription contraception method—<u>Prescription Drug Program Medicaid Provider Guide</u>
- Over-the-Counter (OTC) contraceptives, drugs, and supplies—<u>Prescription Drug</u> <u>Program Medicaid Provider Guide</u>
- Maternity-related services—<u>Physician-Related Services/Healthcare Professional</u> Services Medicaid Provider Guide
- Abortions—<u>Physician-Related Services/Healthcare Professional Services Medicaid</u>
   <u>Provider Guide</u>

**Note:** The underlined words and phrases are links in this guide. Some are internal, taking you to a different place within the document, and some are external to the guide, leading you to information on other websites.

Reason for	Effective		
Change	Date	Subject	Change
Amendments	9-01-13	All	Reorganized, clarified, updated, and edited the
to Chapter			entire guide.
182-552			
WAC			Moved sterilization requirements to a new
(See <u>WSR 13-</u>			Sterilization Supplemental MPG, with
<u>16-008</u> )			sterilization cross references added to this guide.
(PN 13-51)		Reproductive Health	Added mammograms for women 39 years of age
		Services:	and younger with prior authorization, and for
		Other covered	men when medically necessary.
		services for women	
		and covered services	
		for men	

### What has changed?

Reason for	Effective	S	Charge
Change	Date	Subject TAKE CHARGE—	Change Changed eligibility requirements so they comply
		Eligibility	with the new federal waiver for TAKE CHARGE:
			• Revised the income requirement to allow incomes at or below 250 percent of the federal poverty level.
			• Changed third-party liability requirements, allowing clients with health insurance to apply for TAKE CHARGE.
			• Added a requirement for Social Security as proof of identity in TAKE CHARGE.
		Coverage	• Reflected the discontinuation of payment for application assistance related to budgetary decisions.
		Provider Requirements	• Removed the need for client picture identification and citizen documentation requirement.
		Client Records	• Changed the time providers must forward the client's service card and related information to another address, if requested, from 7 to 5 days.
		Reimbursement— for <u>Reproductive</u> <u>Health Services</u> and <u>Family Planning</u> <u>Only and TAKE</u> <u>CHARGE</u>	Clarified that the Medicaid agency pays a dispensing fee only for contraceptive drugs that are purchased through the 340B program of the Public Health Service Act.

## How can I get agency provider documents?

To download and print agency provider notices and Medicaid provider guides, go to the agency's <u>Provider Publications</u> website.

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# **Resources Available**

Торіс	Contact Information	
Becoming a provider	Contact the TAKE CHARGE/Family Planning Program Manager:	
TAKE CHARGE providers	Phone: 1-360-725-1652	
wanting to submit a change of address, phone number, or fax	Family Services Section	
number	PO Box 45530	
	Olympia, WA 98504-5530	
Obtaining the TAKE CHARGE Application form, HCA 13-781 (for clients)	Download Medicaid agency forms	
Obtaining information regarding	Visit the Family Planning website.	
the Family Planning program	Contact the Customer Service Center	
	Contact the TAKE CHARGE/Family Planning Program Manager:	
	Phone: 1-360-725-1652	
	Family Services Section PO Box 45530	
	Olympia, WA 98504-5530	
Obtaining information about sterilization	See the agency's <u>Sterilization Supplemental Medicaid</u> <u>Provider Guide</u> and <u>WAC 182-531-1550</u> .	
Obtaining pharmacy information	See the agency's online <u>Pharmacy Information</u> and 3 the <u>Prescription Drug Program Medicaid Provider Guide</u> .	
Additional Medicaid agency resources	See the agency's online list of <u>Resources Available</u> .	

# Definitions

#### [Refer to <u>WAC 182-532-001</u>]

This section defines terms and abbreviations, including acronyms, used in these billing instructions. Refer to the Medicaid agency's online <u>Medical Assistance Glossary</u> for a more complete list of definitions.

**340B dispensing fee** – The Medicaid agency's established fee paid to a registered and Medicaid-participating 340B drug program provider under the public health service (PHS) act for expenses involved in acquiring, storing and dispensing prescription drugs or drug-containing devices (see <u>WAC 182-530-7900</u>). A dispensing fee is not paid for nondrug items, devices or supplies (see <u>WAC 182-530-7050</u>).

Actual acquisition cost (AAC) – The actual cost a provider pays for a drug marketed in the package size of drug purchased or sold by a particular manufacturer or labeler. The AAC must reflect special discounts or pricing arrangements through the manufacturer, wholesaler or buying cooperative. (WAC 182-530-1050)

**Applicant** – A person applying for TAKE CHARGE family planning services.

**Complication** – A condition occurring subsequent to and directly arising from the family planning services received.

**Comprehensive prevention visit for family planning** – A comprehensive,

preventive, contraceptive visit that includes evaluation and management of an individual, such as: age appropriate history, examination, counseling/anticipatory guidance, risk factor reduction interventions, and labs and diagnostic procedures that are covered under the client's respective Medicaid agency program. These services may only be provided by and paid to TAKE CHARGE providers.

**Contraception** – Prevention of pregnancy through the use of contraceptive methods.

**Contraceptive** – A device, drug, product, method, or surgical intervention used to prevent pregnancy.

**Delayed pelvic protocol** – The practice of allowing a woman to postpone a pelvic exam during a contraceptive visit to facilitate the start or continuation of a hormonal contraceptive method.

Education and Counseling for Risk Reduction (ECRR) – Client-centered education and counseling services designed to strengthen decision making skills and support a client's safe and effective use of a chosen contraceptive method. For women, ECRR is part of the comprehensive prevention visit for family planning. For men, ECRR is a stand-alone service for those men seeking family planning services and whose partners are at moderate to high-risk of unintended pregnancy.

**Family Planning Only program** – The program providing an additional 10 months of family planning services to eligible women at the end of their pregnancy. This benefit follows the 60-day postpregnancy

coverage for women who received medical assistance benefits during the pregnancy.

**Family planning provider"** – For this guide, a physician or physician's assistant, advanced registered nurse practitioner (ARNP), or clinic that, in addition to meeting the requirements in <u>Chapter 182-</u> <u>502 WAC</u>, is approved by the Medicaid agency to provide family planning services to eligible clients as described in this guide.

**Family planning services** – Medically safe and effective medical care, educational services, and/or contraceptives that enable individuals to plan and space the number of children and avoid unintended pregnancies.

**Informed consent** – When an individual consents to a procedure after the provider who obtained a properly completed consent form has done all of the following:

- Disclosed and discussed the client's diagnosis.
- Offered the client an opportunity to ask questions about the procedure and request information in writing.
- Given the client a copy of the consent form.
- Communicated effectively using any language interpretation or special communication device necessary per <u>42</u> <u>CFR 441.257</u>.
- Given the client oral information about all of the following:
  - ✓ The client's right to not obtain the procedure, including potential risks, benefits, and the consequences of not obtaining the procedure.

- ✓ Alternatives to the procedure including potential risks, benefits, and consequences.
- ✓ The procedure itself, including potential risks, benefits, and consequences.

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**Natural family planning** (also known as fertility awareness method) – Methods to identify the fertile days of the menstrual cycle and avoid unintended pregnancies, such as observing, recording, and interpreting the natural signs and symptoms associated with the menstrual cycle.

**"Over-the-counter (OTC)"** – Drugs that do not require a prescription before they can be sold or dispensed. (See <u>WAC 182-530-1050</u>.)

**Public Health Service Act (PHS)** – The federal act governing the 340B program administered through the Office of Pharmacy Affairs. Per Washington Administrative Code (WAC), any drugs or items purchased through this program must be billed at the actual acquisition cost. (WAC 182-530-7900).

**Sexually Transmitted Infection (STI)** –A disease or infection acquired as a result of sexual contact.

**TAKE CHARGE** – The Medicaid agency's demonstration and research program approved by the federal government under a Medicaid program waiver to provide family planning services.

TAKE CHARGE Provider – A family planning provider who has a TAKE CHARGE agreement to provide TAKE CHARGE family planning services to eligible clients under the terms of the federally approved Medicaid waiver for the TAKE CHARGE program. (See <u>TAKE</u> <u>CHARGE provider requirements</u> in this guide and <u>WAC 182-532-730</u>.)

#### U.S. Citizenship and Immigration

**Services (USCIS)** – Refer to <u>USCIS</u> for a definition.

# **About these Programs**

Reproductive health is a state of physical, mental and social well-being, and not merely the absence of disease or infirmity, in all matters relating to the reproductive system and its functions and processes. Reproductive health care is defined as the constellation of methods, techniques and services that contribute to reproductive health and well-being by preventing and solving reproductive health problems across the life span. It also includes sexual health.

It is important for men and women to be informed and have access to safe and effective methods of family planning. This includes access to early and appropriate healthcare services that will allow women to safely go through pregnancy and childbirth, and provide couples the best chance of having a healthy infant.

Washington State Medicaid pays for over half of the births in Washington State and over half of those pregnancies were unintended at the time of conception.

The consequences of unintended pregnancy can be serious, even life altering, particularly for women who are young or unmarried, have just recently given birth, or already have the number of children they want. An unplanned pregnancy can be a barrier to obtaining timely prenatal care because it may take weeks or months for a woman to realize or accept that she is pregnant. Lack of prenatal care—along with poor birth spacing, or giving birth before or after one's childbearing prime—can pose health risks for the woman and for her newborn. In addition, an unintended pregnancy can interfere with a young woman's education, limiting her employment possibilities and her ability to support herself and her family. Largely for reasons such as these, half of women who become pregnant unintentionally decide to have an abortion, which can be a serious decision in itself.

The goal of the Medicaid family planning services is to improve the health of women, children and families in Washington by decreasing unintended pregnancies and lengthening intervals between births, and to reduce state and federal Medicaid expenditures for births from unintended pregnancies.

**Book resource:** For more information on the impacts of an unintended pregnancy, read *The Best Intentions: Unintended Pregnancy and the Well-Being of Children and Families* by Sara S. Brown and Leon Eisenberg.

This Medicaid provider guide describes requirements for three programs: <u>Reproductive Health</u> <u>Services</u>, <u>Family Planning Only</u>, and <u>TAKE CHARGE</u>.

# **Reproductive Health Services**

## How does the Medicaid agency define Reproductive Health Services?

[<u>WAC 182-532-050</u>]

The Medicaid agency defines Reproductive Health Services as those services that:

- Assist clients in avoiding illness, disease, and disability related to reproductive health.
- Provide related, appropriate, and medically necessary care when needed.
- Assist clients in making informed decisions about using medically safe and effective methods of family planning.

# What are the requirements for providers?

[Refer to <u>WAC 182-532-110</u>]

To be paid by the Medicaid agency for Reproductive Health Services provided to eligible clients, family planning providers, including licensed midwives, must:

- Meet the requirements in <u>Chapter 182-502 WAC</u>.
- Provide only those services that are within the scope of their licenses.
- Comply with the required general Medicaid agency policies and specific Reproductive Health provider policies, procedures, and administrative practices in this guide.
- Educate clients on Food and Drug Administration (FDA)-approved prescription birth control methods, over-the-counter (OTC) birth control supplies, and related medical services.
- Provide medical services related to FDA-approved prescription birth control methods and OTC birth control supplies upon request.
- Supply or prescribe FDA-approved prescription birth control methods and OTC birth control supplies upon request.
- Refer the client to available and affordable nonfamily planning primary care services as needed.

**Note:** Providers who are unable to meet all of the requirements above must refer the client to an appropriate provider.

## Who is eligible for services?

[Refer to WACs <u>182-532-100</u>(1) and <u>182-501-0060</u>]

The Medicaid agency covers limited, medically necessary Reproductive Health Services for clients who are on a Benefit Package (BP) covering Reproductive Health Services:

- Children's health insurance program (CHIP)
- Categorically needy program (CNP)
- Medical Care Services program (MCS)
- Limited casualty program-medically needy program (LCP-MNP)
- Alcohol and Drug Abuse Treatment and Support Act (ADATSA) services

**Alert!** Family Planning Only and TAKE CHARGE clients are **only** eligible to receive services that are related to preventing unintended pregnancy and are **not** eligible for other Reproductive Health Services.

**Note:** See the Medicaid agency's <u>ProviderOne Billing and Resource Guide</u> for instructions on how to verify a client's eligibility. Refer to the <u>Scope of Coverage Chart</u> for a current listing of Benefit Packages.

## Limited coverage

Under <u>WAC 182-507-0115</u>, the Medicaid agency covers Reproductive Health Services under Alien Emergency Medical programs **only** when the services are directly related to an emergency medical condition.

## Clients enrolled in Medicaid agency-contracted managed care plans

[Refer to <u>WAC 182-532-100(2)]</u>

#### Self-referrals

Clients enrolled in a Medicaid agency contracted-managed care plan may **self-refer** to providers not contracted with their plan for:

- Family planning services (excluding sterilizations for clients 21 years of age or older)
- Abortions
- Sexually transmitted infection (STI) services

These clients may seek services from any of the following:

- A Medicaid-approved family planning provider
- A Medicaid agency-contracted local health department/STI clinic
- A Medicaid agency-contracted provider who provides abortion services
- A Medicaid agency-contracted pharmacy

(See how providers bill for managed care services and WAC 182-532-140[2].)

## What services are covered?

[Refer to WACs 182-532-120, -123, and -125]

Along with services listed in <u>WAC 182-531-0100</u>, the Medicaid agency covers all reproductive services listed in this section.

### **Covered services for women**

#### Yearly exams

Every female Medicaid client needing contraception and a yearly exam, as medically necessary, is eligible every 12 months for either:

• A cervical, vaginal, and breast cancer screening, which follows the guidelines of a nationally recognized protocol and may be billed by a provider other than a TAKE CHARGE provider. Bill one of these diagnosis codes with HCPCS code G0101 for women not needing or seeking contraception:

- V72.31 routine gynecological exam with Pap cervical smear;
- V76.47 routine vaginal Pap smear; or
- V76.2 cervical Pap smear without general gynecological exam.

Bill diagnosis code in the V25 series for the yearly comprehensive preventivisit for family planning.

-OR-

• An initial or yearly comprehensive prevention visit for family planning if provided (and billed) by one or more qualified <u>TAKE CHARGE providers</u>.

**Alert!** A Medicaid client who is sterilized or otherwise not at risk for pregnancy does *not* qualify for a comprehensive prevention visit for family planning.

The comprehensive prevention visit for family planning:

- ✓ *Must* include:
  - A clinical breast examination and a pelvic examination that follows the guidelines of a nationally recognized protocol.
  - Client-centered counseling that incorporates risk factor reduction for unintended pregnancy and anticipatory guidance about the advantages and disadvantages of all contraceptive methods. See <u>education and counseling</u> for risk reduction (ECRR) for more details.
- ✓ May include a pap smear according to current, nationally recognized clinical guidelines.
- ✓ Must be documented in the client's chart with detailed information that allows for a well-informed follow-up visit.

For providers who have a delayed pelvic examination protocol, the comprehensive prevention visit may be divided between two visits. (See <u>delayed pelvic examination</u> for more information.)

See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations.

**Note:** *Only TAKE CHARGE providers can bill preventive CPT codes* for the yearly comprehensive prevention visit for family planning. See the <u>coverage table</u>. The comprehensive prevention visit for family planning cannot be billed on the same date of service as a cervical, vaginal and breast cancer examination (HCPCS code G0101) or a surgery.

#### Other covered services for women

Medicaid women also may receive the following Reproductive Health Services:

- **Office visits** when medically necessary.
- Food and Drug Administration (FDA)-approved prescription and nonprescription contraception methods (see the <u>Prescription Drug Program Medicaid Provider Guide</u> for more information).
- **Over-the-Counter (OTC) family planning drugs, devices, and drug-related supplies** (as described in the Medicaid agency's <u>Prescription Drug Program Medicaid Provider</u> <u>Guide</u>).

- **Emergency contraception,** such as Plan B (as described in the Medicaid agency's <u>Prescription Drug Program Medicaid Provider Guide</u>).
- **Sterilization** procedures that meet the requirements of <u>WAC 182-531-1550</u> and are:
  - $\checkmark$  Requested by the client.
  - $\checkmark$  Performed in an appropriate setting for the procedure(s).

**Alert!** The sterilization consent form, mandated by federal law, must be completed at least 30 days, but no longer than 180 days prior to surgery.

(See the <u>Sterilization Supplemental Medicaid Provider Guide</u> for more information.)

- Screening and treatment for STI, including lab tests and procedures.
- Education and supplies for FDA-approved contraceptives, natural family planning and abstinence.
- Mammograms:
  - ✓ For clients 40 years of age and older, once every 12 months.
  - $\checkmark$  For clients 39 years of age and younger with prior authorization.

(See the <u>Physician-Related Services/Healthcare Professional Services Medicaid Provider</u> <u>Guide</u>.)

- **Colposcopy** and related medically necessary follow-up services.
- **Maternity-related services** (see "Maternity Care and Services" in the <u>Physician-Related</u> <u>Services/Healthcare Professional Services Medicaid Provider Guide</u>).
- Abortion (see the <u>Physician-Related Services/Healthcare Professional Services Medicaid</u> <u>Provider Guide</u>.)

**Note:** HIV testing and counseling is **not** a covered service for TAKE CHARGE and Family Planning Only clients.

See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations.

The surgeon's initial office visit for sterilization is covered when billed with diagnosis code V25.2.

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## **Covered services for men**

In addition to those services listed in <u>WAC 182-531-0100</u>, the Medicaid agency covers the following Reproductive Health Services for men:

- **Office visits** where there is a medical concern, including contraceptive and vasectomy counseling.
- **OTC contraceptive supplies** (as described in the <u>Prescription Drug Program Medicaid</u> <u>Provider Guide</u>).
- **Sterilization** procedures that meet the requirements of <u>WAC 182-531-1550</u> and are:

The surgeon's initial office visit for sterilization is covered when billed with diagnosis code V25.2.

- $\checkmark$  Requested by the client.
- $\checkmark$  Performed in an appropriate setting for the procedure(s).

Alert! The sterilization consent form, mandated by federal law, must be completed at least 30 days, but no longer than 180 days prior to surgery.

(See the <u>Sterilization Supplemental Medicaid Provider Guide</u> for more information.)

- Screening and treatment for STI, including lab tests and procedures.
- **Education and/or supplies** for FDA-approved contraceptives, natural family planning, and abstinence.
- **Prostate cancer screening** for men once per year, when medically necessary. (See <u>billing</u> and claim forms for billing specifics.)
- **Diagnostic mammograms** for men when medically necessary.

See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations.

## What services are not covered?

[Refer to <u>WAC 182-532-130</u>]

The Medicaid agency does not cover the Reproductive Health Services listed as noncovered in the Medicaid agency's <u>Physician-Related Services/Healthcare Professional Services Medicaid</u> <u>Provider Guide</u> and <u>WAC 182-531-0150</u>. The Medicaid agency reviews requests for noncovered services under <u>WAC 182-501-0160</u>.

# Family Planning Only Program

# What is the purpose of the Family Planning Only program?

[Refer to <u>WAC 182-532-500</u>]

The purpose of the Family Planning Only program is to provide family planning services to:

- Increase the healthy intervals between pregnancies.
- Reduce unintended pregnancies in women who received medical assistance coverage while pregnant.

Women receive these services automatically regardless of how or when the pregnancy ends. This 10-month coverage follows the Medicaid agency's 60-day postpregnancy coverage.

Men are not eligible for the Family Planning Only program.

### What are the requirements for providers? [Refer to WAC 182-532-520]

To be paid by the Medicaid agency for services provided to clients eligible for the Family Planning Only program, family planning providers must:

- Meet the requirements in <u>Chapter 182-502 WAC</u>.
- Provide only those services within the scope of their licenses.
- Comply with the required general Medicaid agency policies and specific Family Planning Only provider policies, procedures, and administrative practices in this guide.
- Educate clients on Food and Drug Administration (FDA)-approved prescription birth control methods and over-the-counter (OTC) birth control supplies and related medical services.
- Provide medical services related to FDA-approved prescription birth control methods and OTC birth control supplies as medically necessary.

- Supply or prescribe FDA-approved prescription birth control methods and OTC birth control supplies as medically appropriate.
- Refer the client to available and affordable nonfamily planning primary care services as needed.

**Note:** Providers who are unable to meet all of the provider requirements must refer the client to an appropriate provider.

# Who is eligible for services?

[Refer to <u>WAC 182-532-510</u>]

A woman is eligible for Family Planning Only services if she *either*:

- Received medical assistance coverage during her pregnancy.
- Is determined eligible for a retroactive period covering the end of the pregnancy.

When a pregnant woman applies for medical assistance, the <u>Community Services Office</u> (CSO) worker identifies the woman's expected date of delivery (EDD). When her pregnancy ends for any reason, the client must notify the CSO that she is no longer pregnant. At the end of the 60-day postpregnancy period, the woman automatically receives a letter explaining that:

- Her full scope medical coverage has ended.
- She is now enrolled for 10 months of the Family Planning Only Program.

She will continue to use the same Medical Services Card that she received when she applied for pregnancy-related medical services.

## What services are covered?

[Refer to WACs <u>182-532-530</u> and -<u>533</u>]

## **Yearly exams for Family Planning Only**

Every Family Planning Only client needing contraception and a yearly exam, as medically necessary, is eligible every 12 months for either:

• A cervical, vaginal, and breast cancer screening:

#### -0R-

• An initial or yearly comprehensive prevention visit for family planning if provided (and billed) by one or more qualified <u>TAKE CHARGE providers</u>.

**Alert!** A Medicaid client who is sterilized or otherwise not at risk for pregnancy does *not* qualify for a comprehensive prevention visit for family planning.

#### Cervical, vaginal, and breast cancer screening

A cervical, vaginal, and breast cancer screening:

- Must follow the guidelines of a nationally recognized protocol.
- Must be conducted at the time of an office visit with a primary focus and diagnosis of family planning.
- May be billed by a provider other than a TAKE CHARGE provider.

#### The comprehensive prevention visit for family planning

The comprehensive prevention visit for family planning:

- *Must* include:
  - ✓ A clinical breast examination and a pelvic examination that follows the guidelines of a nationally recognized protocol.
  - Client-centered counseling that incorporates risk factor reduction for unintended pregnancy, and anticipatory guidance about the advantages and disadvantages of all contraceptive methods. See <u>education and counseling for risk reduction</u> (ECRR) for more details.
- *May* include:
  - $\checkmark$  A Pap smear according to current, nationally recognized clinical guidelines.
  - ✓ For women between the ages of 13 through 25, routine gonorrhea (GC) and chlamydia (CT) testing and treatment.
- *Must* be documented in the client's chart with detailed information that allows for a well-informed follow-up visit.

For providers who have a delayed pelvic examination protocol, the comprehensive prevention visit may be divided between two visits. (See <u>delayed pelvic examination</u> for more information.)

**Note:** *Only TAKE CHARGE providers can bill preventive CPT codes* for the yearly comprehensive prevention visit for family planning. See the <u>coverage table</u>. The comprehensive prevention visit for family planning cannot be billed on the same date of service with a cervical, vaginal and breast cancer examination (G0101) or an office visit.

See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations.

#### **Other covered Family Planning Only services**

Medicaid women also may receive the following Reproductive Health Services:

- **Office visits** directly related to family planning problems, when medically necessary.
- Food and Drug Administration (FDA)-approved prescription and nonprescription contraceptive methods, as identified in <u>Chapter 182-530 WAC</u>, including, but not limited to, the following items:
  - ✓ Birth control pills
  - $\checkmark$  Birth control patch
  - ✓ Birth control vaginal ring
  - ✓ Injectable and implantable hormonal contraceptives
  - ✓ Diaphragm and cervical cap and cervical sponge
  - $\checkmark$  Male and female condoms
  - ✓ Intrauterine devices (IUDs)
  - ✓ Spermicides (foam, gel, suppositories, and cream)
  - ✓ Emergency contraception

**Note:** Pap smears, while not technically related to any contraceptive method, may be provided according to the current standard of care and schedule. Providers must have and follow a Pap smear protocol based on the guidelines of a nationally recognized organization, such as the American College of Obstetrics and Gynecology (ACOG), the American Cancer Society (ACS), or the U.S. Preventive Services Task Force (USPSTF).

- Over-the-counter (OTC) family planning drugs, devices, and drug-related supplies, as described in <u>chapter 182-530 WAC</u>.
- Sterilization procedures that meet <u>WAC 182-531-1550</u> and are:

The surgeon's initial office visit for sterilization is covered when billed with diagnosis code V25.2.

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 $\checkmark$  Requested by the client.

 $\checkmark$  Performed in an appropriate setting for the procedure.

**Alert!** The sterilization consent form, mandated by federal law, must be completed at least 30 days, but no longer than 180 days prior to surgery.

(See the <u>Sterilization Supplemental Medicaid Provider Guide</u> for more information.)

- Screening and treatment for sexually transmitted infection(s) (STI), including lab tests and procedures *only* when the screening and treatment either are:
  - ✓ For chlamydia and gonorrhea as part of the comprehensive prevention visit for family planning for women 13 through 25 years of age (GC or CT only).

#### -0R-

- ✓ Part of an office visit that has a primary focus of family planning, and is medically necessary for the client's safe and effective use of her chosen contraceptive method.
- Education and/or supplies for FDA-approved contraceptives, natural family planning, and abstinence.

See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations.

### **Complications from contraceptive methods**

Both inpatient and outpatient costs are covered when they result from a complication arising from covered Family Planning Only services. An example of a contraceptive complication is an IUD that migrated out of the uterus and needed to be removed by laparoscopy.

For the Medicaid agency to consider payment when complications occur, providers of Family Planning Only-related inpatient or outpatient services must submit to the Medicaid agency a claim with a complete report of the circumstances and conditions that caused the need for the inpatient or outpatient services. (See <u>WAC 182-501-0160</u> and <u>WAC 182-532-540</u>.)

A complete report includes:

- Letter of explanation
- Discharge summary
- Operative report (if applicable)

**Notes:** For information on how to submit a claim with attachments, see the <u>ProviderOne</u> <u>Resource and Billing Guide</u>. For complications due to a birth control method, write "birth control complication" in field 19 in the CMS-1500 claim form.

## What drugs and supplies are covered?

For the Family Planning Only program, the Medicaid agency pays for the family planningrelated drugs and contraceptives within the following therapeutic classifications:

Contraceptives and supplies that may be	Family Planning related drugs and	
dispensed from a Family Planning clinic	supplies that may be dispensed from a	
	pharmacy	
Azithromycin	Absorbable Sulfonamides	
Condoms	Anaerobic antiprotozoal – antibacterial	
Contraceptives, implantable, systemic	agents	
Contraceptives, injectables	Antibiotics, misc. other	
Contraceptives, intravaginal	Antifungal Agents	
Contraceptives, transdermal	Antifungal Antibiotics	
Diaphragms/cervical caps	Cephalosporins – 1st generation	
Foams, gels, sponge, spermicides, vaginal film,	Cephalosporins – 2nd generation	
creams.	Cephalosporins – 3rd generation	
Intrauterine devices	Condoms	
Oral contraceptives	Contraceptives, implantable, systemic	
Vaginal lubricant preparations	Contraceptives, injectables	
	Contraceptives, intravaginal	
	Contraceptives, transdermal	
	Diaphragms/cervical caps	
	Foams, gels, spermicides, vaginal film, creams.	
	Intrauterine devices	
	Macrolides	
	Nitrofuran Derivatives	
	Oral contraceptives	
	Quinolones	
	Tetracyclines	
	Vaginal antibiotics	
	Vaginal antifungals	
	Vaginal lubricant preparations	
	Vaginal Sulfonamides	

**Alert!** For drugs related to sterilization procedures, see the <u>Sterilization Supplemental Medicaid</u> <u>Provider Guide</u>.

Over-the-counter, nonprescribed contraceptive supplies (for example, condoms, spermicidal foam, cream, and gel) may also be obtained in a 30-day supply through a pharmacy or a family planning clinic using a Services Card.

# Hormonal contraceptives dispensed from family planning clinics

For fee-for-service clients, family planning clinics must dispense hormonal contraception at a minimum of three cycles/months. A maximum of 13 cycles may be dispensed on the same day. If the hormonal contraception is dispensed for less than three months/cycles, there must be documentation in the chart stating the reason only one or two cycles were dispensed.

## Hormonal contraceptive prescriptions filled at the pharmacy

The Medicaid agency's Point-of-Sale system currently cannot fill a contraception prescription for more than a three-month supply at one time. The Medicaid agency is working on system changes to allow refills for up to a 12-month supply. Until further notice, the pharmacist must dispense three months/cycles unless the prescriber writes a prescription for less than three months/cycles.

Managed care clients will receive their hormonal contraceptives according to the terms set by their managed care plans.

**Note:** All services and prescriptions billed for Family Planning Only clients **must** have a primary focus and diagnosis of family planning (the V25 series diagnosis codes, excluding V25.3).

## What services are not covered?

[Refer to <u>WAC 182-532-540</u>]

Medical services are not covered under the Family Planning Only program unless those services are: performed in relation to a primary focus and diagnosis of family planning; and are medically necessary for clients to safely and effectively use, or continue to use, their chosen contraceptive method.

Pregnancy-related services, including abortions, are not covered under the Family Planning Only program. Refer clients who become pregnant while on TAKE CHARGE or Family Planning Only to their local <u>Community Services Office</u>.

## **Inpatient services**

The Medicaid agency does not cover inpatient services under the Family Planning Only program except for complications arising from covered family planning services. For approval of exceptions, providers of inpatient services must submit a report to the Medicaid agency, detailing the circumstances and conditions that required inpatient services. (For details, see <u>complications from contraceptive methods</u>.)

# TAKE CHARGE Program

## What is the purpose of TAKE CHARGE?

[Refer to <u>WAC 182-532-700</u>]

TAKE CHARGE is a family planning demonstration and research program. The purpose of this program is to make family planning services available to women and men with incomes at or below 250 percent of the federal poverty level. TAKE CHARGE is approved by the federal government under a Medicaid program waiver.

The goal of TAKE CHARGE is to reduce unintended pregnancies by offering family planning services to an expanded population of low-income women and men, and lower the expenditures for Medicaid-paid births.

TAKE CHARGE will increase access to family planning (birth control) services for persons who would find it difficult to become and/or remain self-sufficient because of an unintended pregnancy.

The program objectives are to:

- Decrease the number of unintended pregnancies.
- Increase the use of contraception methods.
- Increase the availability of family planning services for low-income women and men.
- Raise the provider's awareness about the importance of client-centered education, counseling, and risk reduction to increase successful use of contraception methods.

**Note:** A TAKE CHARGE client may be seen only by a <u>qualified TAKE CHARGE provider</u> and only for family planning services. Exceptions to this include sterilizations, pharmacy services, and lab services. See <u>when other providers give services to TAKE CHARGE clients</u> for further information. For detailed information about sterilization, see the <u>Sterilization</u> <u>Supplemental Medicaid Provider Guide</u>.

## What are the requirements for providers?

[Refer to WACs <u>182-532-730</u> and -<u>760</u>]

### **Qualifications of approved providers**

A TAKE CHARGE provider must:

- Be a family planning provider, which includes a registered nurse (RN), a licensed practical nurse (LPN), a trained and experienced health educator, a medical assistant, or a certified nursing assistant who assists family planning providers.
- Meet the requirements in chapter 182-502 WAC.
- Provide only those services that are within the scope of their licenses.
- Sign and comply with the TAKE CHARGE agreement to participate in the TAKE CHARGE demonstration and research program, according to the Medicaid agency's TAKE CHARGE program guidelines.
- Comply with the required general Medicaid agency policies and specific TAKE CHARGE provider policies, procedures, and administrative practices in this guide.
- Participate in the Medicaid agency's specialized training for TAKE CHARGE before providing TAKE CHARGE services.
- Document that each individual responsible for providing TAKE CHARGE services is trained on all aspects of the TAKE CHARGE program.
- If requested by the Medicaid agency, participate in the research and evaluation component of the TAKE CHARGE demonstration and research program.
- Provide TAKE CHARGE client files, billing, and medical records when requested by Medicaid agency staff.

## **Client services**

Qualified TAKE CHARGE providers must:

- Provide service to eligible clients under state and federal law and in accordance with the TAKE CHARGE WACs 182-532-700 through -790.
- If requested by the client, forward the client's services card and any related information to the client's preferred address *within five working days* of receipt.

• Inform the client of his or her right to seek services from any TAKE CHARGE provider within the state.

**Note:** It is important for the client to have easy and immediate access to the TAKE CHARGE provider or pharmacy of her or his choice. A client may enroll in the TAKE CHARGE program at one TAKE CHARGE provider's office and receive services at a *different* TAKE CHARGE provider's office. TAKE CHARGE providers must help all potentially eligible clients enroll in the program, regardless of where they choose to receive services.

• Provide referral for clients relating to available and affordable nonfamily planning primary care services, as needed.

### Confidentiality, consent, and release of information

Under the TAKE CHARGE agreement and state and federal law, TAKE CHARGE providers must:

- Follow federal <u>Health Insurance Portability and Accountability Act (HIPAA)</u> requirements in safeguarding the confidentiality of clients' records. These safeguards must:
  - ✓ Allow for timely sharing of information with appropriate professionals and agencies on the client's behalf.
  - $\checkmark$  Ensure that confidentiality of disseminated information is protected.

(Also, see <u>Chapter 70.02 RCW</u> for more details.)

- Ensure that all necessary forms are accurately and fully completed:
  - ✓ Informed consent as defined in <u>WAC 182-531-0050</u> and as required by <u>WAC 182-531-1550</u>, as necessary.
  - ✓ Consent form <u>HCA 13-364</u>, for all sterilization procedures. (See the <u>Sterilization</u> <u>Supplemental Medicaid Provider Guide</u> for requirements and instructions.)
  - $\checkmark$  Authorization from clients for release of information.
- Ensure the proper release of client information:
  - ✓ To transfer information to another approved TAKE CHARGE provider when a client changes providers or when the provider is unable to provide services (in a timely manner).

- ✓ To transfer information to a primary care provider when a client is in need of nonfamily planning related services.
- $\checkmark$  To conform to all applicable state and federal laws.

### **Client records**

[Refer to <u>WAC 182-532-760</u> and <u>182-502-0020</u>]

In addition to the documentation requirements listed in <u>WAC 182-502-0020</u>, TAKE CHARGE providers must keep all the following records:

- Chart notes reflecting that the primary focus and diagnosis of the visit was family planning.
- Contraceptive methods discussed with the client.
- Notes on any discussions of emergency contraception and needed prescription(s).
- The client's plan for the contraceptive method to be used, or the reason for no contraceptive method and plan.
- Documentation for the <u>education</u>, <u>counseling and risk reduction</u> (ECRR) service, if provided with sufficient detail that allows for follow up.
- Documentation of referrals to or from other providers.
- A form signed by the client authorizing release of information for referral purposes, as necessary.
- A copy of the completed Sterilization Consent form, <u>HCA 13-364</u>, as necessary. For more information about sterilization, including the consent form, see the <u>Sterilization</u> <u>Supplemental Medicaid Provider Guide</u> or call the Family Planning Program Manager. (See <u>resources available</u>.)
- The client's written and signed consent requesting that his or her service card be sent to the TAKE CHARGE provider's office to protect confidentiality.

When the alternative address is that of a TAKE CHARGE provider, the provider must notify the client **within 5 business days** that they have important, time-sensitive correspondence that is available for them to pick up. The provider must document this in the application and chart.

**Note:** If the client wishes to maintain confidentiality regarding the use of family planning services, the provider must have some way of reaching the client.

### **Other documentation requirements**

TAKE CHARGE providers must keep the following records:

- TAKE CHARGE application forms, along with supporting documentation, if needed.
- Signed supplemental TAKE CHARGE agreement to participate in the TAKE CHARGE program.
- Documentation of the agency's specialized TAKE CHARGE training and/or in-house TAKE CHARGE training for each individual providing TAKE CHARGE services.

### **Evaluation and research responsibilities**

If requested by the Medicaid agency, TAKE CHARGE providers must be willing to participate in the research and evaluation component of TAKE CHARGE.

Some services related to research and evaluation may be contracted and billed separately.

# When may other providers give services to TAKE CHARGE clients?

[Refer to <u>WAC 182-532-730(2)]</u>

Other Medicaid providers—who are not TAKE CHARGE providers—may give certain specific services to eligible TAKE CHARGE clients. (Examples of other Medicaid agency providers are: pharmacies, labs, and surgeons performing sterilization procedures and sterilization-related services.) For details, see the <u>Sterilization Supplemental Medicaid Provider Guide</u>.

These services may include:

- Family planning pharmacy services
- Family planning lab services
- Sterilization services
- Radiology services related to contraceptive method

Clients are allowed to enroll in TAKE CHARGE programs to obtain contraceptives appropriately prescribed by a nonTAKE CHARGE provider.

**Alert!** Providers without signed TAKE CHARGE agreements are reimbursed by the Medicaid agency only for a clinic visits that are related to sterilization or complications from a birth control method. (WAC 182-532-780)

The Medicaid agency pays for these services under the rules and fee schedules applicable to the specific services provided under the Medicaid agency's other programs.

**Note:** The family planning provider's partnership with pharmacists is especially critical since they provide immediate access to methods not received at the TAKE CHARGE clinic.

## Who is eligible for services?

[Refer to <u>WAC 182-532-720(1)</u> and (2)]

The TAKE CHARGE program is for both men and women.

- To be eligible for the TAKE CHARGE program, applicants must meet all the following requirements:
  - ✓ Be a United States citizen, U.S. National, or "qualified alien" as described in WAC 182-503-0530, and give proof of citizenship or qualified alien status and identity upon request from the Medicaid agency.
  - ✓ Provide a valid Social Security Number (SSN).
  - ✓ Be a resident of the state of Washington as described in <u>WAC 388-468-0005</u>.
  - ✓ Have income at or below 250 percent of the federal poverty level (FPL) as described in <u>WAC182-505-0100</u>.
  - ✓ Apply voluntarily for family planning services with a TAKE CHARGE provider.
  - ✓ Need family planning services and not be covered currently through another medical assistance program for family planning.

**Alert!** *Always* check ProviderOne to make sure that a client's one-year eligibility for TAKE CHARGE is still valid, or that the client is not on another Medicaid agency program that covers family planning services. Clients who are currently pregnant, sterilized, or incarcerated are not eligible for TAKE CHARGE.

- A client who is pregnant or sterilized is not eligible for TAKE CHARGE.
- A client is authorized for TAKE CHARGE coverage for one year from the date the Medicaid agency determines eligibility. Upon reapplication for TAKE CHARGE by the client, the Medicaid agency may renew the coverage for additional periods of up to one year or for the duration of the waiver, whichever is shorter.

## Specific eligibility criteria for TAKE CHARGE

	Eligible	Not Eligible	Notes
Need for Family Planning	The applicant must state that they need family planning	<ul> <li>The applicant is not in need of family planning and not eligible for TAKE CHARGE if the applicant:</li> <li>Has been sterilized;</li> <li>Is seeking pregnancy;</li> <li>Does not plan to use birth control; or</li> <li>Is pregnant.</li> </ul> Alert! Do not proceed with application process.	
Health Insurance including Medicaid	Clients with health insurance may apply for TAKE CHARGE	A current client of the Medicaid agency with family planning coverage, such as categorically needy coverage (CNP),is not eligible for TAKE CHARGE.	
Incarcerated Clients		Incarcerated clients, including those in Work Release programs, are not eligible for TAKE CHARGE because their health care needs are covered by the jail/prison. They are prohibited by Medicaid rules from receiving Medicaid benefits.	
Residency Requirements	The applicant for TAKE CHARGE services must reside in the state of Washington (for example, not residing in Oregon or Idaho).		

#### TAKE CHARGE

	Eligible	Not Eligible	Notes
College Students	<ul> <li>Washington residents attending school out-of-state meet residency requirements if they:</li> <li>Are attending college out-of- state;</li> <li>Primarily reside in Washington; <i>and</i></li> <li>Intend to remain to Washington after college.</li> </ul>	Out-of-state college students attending school in Washington State are not considered permanent Washington residents if they do not plan to remain in Washington when their schooling is complete. They do not qualify for the TAKE CHARGE program. Foreign students or visiting foreign nationals are not considered legal permanent residents; they are temporarily in Washington State and are not eligible for TAKE CHARGE.	

#### TAKE CHARGE

	Eligible	Not Eligible	Notes
Income Requirements and Family Size	Applicant meets the eligibility requirement of 250 percent of Federal Poverty Level (FPL) or below	<ul> <li>Clients below 185% of the FPL should be referred to their local <u>Community</u> <u>Services Office</u> (CSO) to find out if they are eligible for a more comprehensive social service program or another program(s) that would more fully meet their reproductive health needs.</li> <li>(It is advantageous to both providers and clients for a client to have expanded Medicaid coverage.)</li> </ul>	<ul> <li>Married clients—Use both the client's and spouse's incomes to determine potential financial eligibility, entering both income separately</li> <li>Single clients—Use gross income to determine potential financial eligibility.</li> <li>To check the current Federal Poverty Level (FPL) Rates, see the <u>TAKE CHARGE</u> provider web page.</li> <li>If the client reports "0" income, the client must explain on the application how they meet their basic needs, such as food, clothing, shelter, and other necessities.</li> <li>Examples of explanations for "0" income: "Parents support me."</li> <li>"My boyfriend/girlfriend supports me."</li> <li>Alert! Remind all clients that their reported gross income will be verified.</li> </ul>
Adolescents	Applicant meets the eligibility requirement of 250 percent of FPL or below		For adolescents 17 years of age or younger, use the client's income to determine income eligibility regardless of the parents' income.

(See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations; and <u>billing for third-party liability and "good cause"</u> for more information.)

# What is the application process for TAKE CHARGE?

## Helping the client apply for TAKE CHARGE

Applicants must apply in person for TAKE CHARGE at a Medicaid agency-approved TAKE CHARGE clinic. (Final client eligibility is determined by the Medicaid agency.)

• Only applicants seeking and needing family planning services and supplies should be given a TAKE CHARGE application.

Some clients may apply at a TAKE CHARGE provider and intend to see their usual physician and will use TAKE CHARGE to cover their contraceptives at the pharmacy. This is a legitimate use of TAKE CHARGE.

- Clinic staff should not routinely give TAKE CHARGE applications to every client who comes in to the office or clinic. Applications must be given only to clients seeking to avoid an unintended pregnancy.
- Sometimes, the client applies for TAKE CHARGE after seeing a clinician, who determines that enrolling in TAKE CHARGE is appropriate for the client.

It's to the provider's benefit to:

- Help the client (applicant) accurately complete the required TAKE CHARGE application on a question-by-question basis, if needed. (This may mean reading the entire application for clients with low literacy skills or translating each question and answer for clients who use English as a second language.)
- Counsel clients about the importance of being accurate and honest on their application.
- Inform clients that the eligibility information, they provide—including income, Social Security Number, and residency—will be verified by the Medicaid agency.
- Inform clients that they may give their permission for an authorized representative (an AREP) to talk with the Medicaid agency about the client's application and benefits.
  - ✓ This representative may be a specific person or the client's TAKE CHARGE provider.
  - ✓ If a client chooses an AREP, they may still receive TAKE CHARGE information at their mailing address.

**Alert!** Providers must not complete the AREP section of the application for their clients. If providers offer a stamp with the clinic's name and address, clients must initial the stamped information to indicate that they are requesting the assistance of an AREP if needed.

- Counsel clients about their choice for alternate ways to receive their TAKE CHARGE information, which can be written on the TAKE CHARGE application. Clients may:
  - $\checkmark$  Have the information come directly to their home or mailing address.
  - ✓ Have the information sent to the TAKE CHARGE clinic, the AREP's mailing address, or another address of their choice for reasons of privacy or confidentiality.

**Alert!** If an alternative address is requested by the client, the provider must forward the client's service card and any related information to the client's preferred address **within 5 working days** of receipt. (See <u>WAC 182-532-730[i]</u>.) The provider must document this in the application and chart. A copy of the client's request must be kept in the <u>client records</u>.

### **Reviewing the client's application**

Providers should review the TAKE CHARGE client application for completeness and accuracy before the client signs the application and leaves the office. (See the <u>TAKE CHARGE provider</u> <u>web page</u> for a checklist to use in reviewing a client's application.)

- If it appears the client does *not* meet eligibility requirements (such as not being a U.S. citizen):
  - $\checkmark$  Do **not** have the client sign the application.
  - $\checkmark$  Inform the client they do not meet the eligibility requirements.
  - ✓ Inform them about other Medicaid agency programs that may fit the client's needs and eligibility.
  - $\checkmark$  Shred the application.
- If it is *likely* that the client meets the eligibility requirements:
  - ✓ Make a copy of the client's U.S. Citizenship and Immigration Services (USCIS) paperwork and photo ID if the client is a U.S. national or qualified alien. Retain a copy of these documents with the client's application.

- $\checkmark$  Have the client sign the application.
- ✓ Within 5 business days of the client's signature, mail or fax the application and any other required documents to the TAKE CHARGE eligibility unit at:

TAKE CHARGE Eligibility Unit Medical Eligibility Determination Services PO Box 45531 Olympia, Washington 98504 Fax: 866-841-2267

The Medicaid agency's TAKE CHARGE eligibility unit determines client eligibility.

### **Processing the client's application**

Every application that comes into the Medicaid agency's eligibility unit is thoroughly reviewed.

- The TAKE CHARGE eligibility unit must process applications within 45 days of receipt.
- Providers may check <u>ProviderOne</u> after 45 days to see if the client has been enrolled.

**Note:** Clients can contact the eligibility unit at 1-800-562-3022 and say "TAKE CHARGE" from the main menu when prompted, or use extension 15481.

### Notifying the client about eligibility status

#### Approval

If the Medicaid agency approves eligibility, the client will receive an approval letter for services and a client service card in the mail, along with any related information from the Medicaid agency. If, on the application, the client has elected to use an alternative address, the Medicaid agency will send the information to that address.

One year of eligibility starts at the beginning of the month the approved application was signed by the client.

**Note:** At the end of the eligibility year, the client may reapply for services. The client may reapply every 12 months until the TAKE CHARGE program ends or the client is no longer eligible. **If a client enrolls in another Medicaid agency program that covers family planning services, the client is no longer eligible for TAKE CHARGE.** 

#### Denial or pending status

The client receives a letter from the TAKE CHARGE eligibility unit if the Medicaid agency denies eligibility, or if eligibility is pending for more information. After receiving a letter indicating eligibility is pending, clients must respond to the agency with verification within 10 days or the application will be denied.

### What services are covered?

[Refer to WACs <u>182-532-740</u>, <u>-743</u>, and -<u>745</u>]

The purpose of the TAKE CHARGE program is to prevent unintended pregnancies. *All services provided under TAKE CHARGE must be related to the prevention of unintended pregnancy.* 

#### **Covered services for TAKE CHARGE women**

#### Yearly exam

Every female TAKE CHARGE client needing contraception and a yearly exam, as medically necessary, is eligible every 12 months for either:

• A cervical, vaginal, and breast cancer screening.

#### -OR-

• An initial or yearly comprehensive prevention visit for family planning if provided (and billed) by one or more <u>qualified TAKE CHARGE providers</u>.

**Alert!** A Medicaid client who is sterilized or otherwise not at risk for pregnancy does *not* qualify for a comprehensive prevention visit for family planning.

#### Cervical, vaginal, and breast cancer screening

A cervical, vaginal, and breast cancer screening:

- Must follow the guidelines of a nationally recognized protocol.
- Must be conducted at the time of an office visit with a primary focus and diagnosis of family planning.
- Must be provided by a TAKE CHARGE provider.

#### The comprehensive prevention visit for family planning

The comprehensive prevention visit for family planning:

- *Must* include:
  - ✓ A clinical breast examination and a pelvic examination that follows the guidelines of a nationally recognized protocol.
  - ✓ Client-centered counseling that incorporates risk factor reduction for unintended pregnancy, and anticipatory guidance about the advantages and disadvantages of all contraceptive methods. See <u>education and counseling for risk reduction</u> (ECRR)\_for more details.
- *May* include:
  - $\checkmark$  A Pap smear according to current, nationally recognized clinical guidelines.
  - ✓ For women between the ages of 13 through 25, routine gonorrhea (GC) and chlamydia (CT) testing and treatment.
- *Must be* documented in the client's chart with detailed information that allows for a well-informed follow-up visit.

For providers who have a delayed pelvic examination protocol, the comprehensive prevention visit may be divided between two visits. (See <u>delayed pelvic examination</u> for more information.)

**Note:** *Only TAKE CHARGE providers can bill preventive CPT codes* for the yearly comprehensive prevention visit for family planning. See the <u>coverage table</u>. The comprehensive prevention visit for family planning cannot be billed on the same date of service with a cervical, vaginal and breast cancer examination (HCPCS code G0101) or an office visit.

See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations.

#### Other covered services for TAKE CHARGE Women

Medicaid women also may receive the following Reproductive Health Services:

- **Office visits** directly related to a family planning problem, when medically necessary.
- Food and Drug Administration (FDA)-approved prescription and nonprescription contraceptives as provided in <u>Chapter 182-530 WAC</u>, including, but not limited to, the following items:

- $\checkmark$  Birth control pills
- ✓ Birth control patch
- ✓ Birth control vaginal ring
- ✓ Injectable and implantable hormonal contraceptives
- ✓ Diaphragm and cervical cap and cervical sponge
- ✓ Male and female condoms
- ✓ Intrauterine devices (IUDs)
- ✓ Spermicides (foam, gel, suppositories, and cream)
- ✓ Emergency contraception

**Note:** Pap smears, while not technically related to any contraceptive method, may be provided according to the current standard of care and schedule. Providers must have and follow a Pap smear protocol based on the guidelines of a nationally recognized organization, such as the American College of Obstetrics and Gynecology (ACOG), the American Cancer Society (ACS), or the U.S. Preventive Services Task Force (USPSTF).

- **Over-the-counter (OTC) family planning drugs, devices, and drug-related supplies**, as described in <u>chapter 182-530 WAC</u>.
- Sterilization procedures that meet the requirements of <u>WAC 182-531-1550</u> and are:
  - $\checkmark$  Requested by the client.
  - ✓ Performed in an appropriate setting for the procedure(s).

The surgeon's initial office visit for sterilization is covered when billed with diagnosis code V25.2.

Dx

**Alert!** The sterilization consent form, mandated by federal law, must be completed at least 30 days, but no longer than 180 days prior to surgery.

(See the <u>Sterilization Supplemental Medicaid Provider Guide</u> for more information.)

- Screening and treatment for STIs, including lab tests and procedures *only* when the screening and treatment are:
  - ✓ For chlamydia and gonorrhea as part of the comprehensive prevention visit for family planning for women 13 through 25 years of age.

#### -OR-

- ✓ Part of an office visit that has a primary focus of family planning and is medically necessary for the client's safe and effective use of her chosen contraceptive method.
- Education and/or supplies for FDA-approved contraceptives, natural family planning and abstinence.

The surgeon's initial office visit for

sterilization is covered when billed

Dx

with diagnosis code V25.2.

See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations.

#### **Covered services for men in TAKE CHARGE**

Men may be enrolled in TAKE CHARGE if they are specifically seeking family planning services (such as sterilization), and/or contraceptive supplies (such as condoms and spermicides) for the purposes of preventing unintended pregnancy. TAKE CHARGE offers limited services to men:

- Office visits or physical exams are covered *only* when related to and necessary for sterilization.
- STI screening or treatment is covered *only* when related to and necessary for a sterilization procedure.

Alert! HIV counseling and testing are not covered under TAKE CHARGE.

The Medicaid agency offers all of the following TAKE CHARGE services for men:

- **Over-the-counter (OTC) contraceptive supplies** (as described in the Medicaid agency's <u>Prescription Drug Program Medicaid Provider Guide</u>).
- **Sterilization procedures** that meet the requirements of <u>WAC 182-531-1550</u>, if the service is:
  - ✓ Requested by the TAKE CHARGE client.
  - $\checkmark$  Performed in an appropriate setting for the procedure.

**Alert!** The sterilization consent form, mandated by federal law, must be completed at least 30 days, but no longer than 180 days prior to surgery.

(See the <u>Sterilization Supplemental Medicaid Provider Guide</u> for more information.)

- Screening and treatment for sexually transmitted infections (STI), including lab tests and procedures, only when the screening and treatment are related to and medically necessary for a sterilization procedure.
- Education and supplies for FDA-approved contraceptives, natural family planning and abstinence.

- One <u>education and counseling for risk reduction (ECRR)</u> session per client every 12 months for those male clients whose female partners are at moderate or high risk for unintended pregnancy. ECRR must be:
  - ✓ Provided by one or more <u>qualified TAKE CHARGE providers</u>.
  - ✓ Documented in the client's chart with detailed information that allows for a wellinformed follow-up visit.

See the <u>coverage table</u> for HCPCS and CPT codes needed for billing and <u>reimbursement</u> for payment requirements and limitations.

#### **Complications from contraceptive methods**

Both inpatient and outpatient costs are covered when they result from a complication arising from covered TAKE CHARGE services. An example of a contraceptive complication is an IUD that migrated out of the uterus and needed to be removed by laparoscopy.

Providers do not have to be TAKE CHARGE providers if they are seeing a client for complications related to their birth control method.

For the Medicaid agency to consider payment when complications occur, providers of TAKE CHARGE-related inpatient or outpatient services must submit to the Medicaid agency a claim with a complete report of the circumstances and conditions that caused the need for the inpatient or outpatient services. (See <u>WAC 182-501-0160</u> and <u>WAC 182-532-780</u>.)

A complete report includes:

- Letter of explanation
- Discharge summary
- Operative report (if applicable)

**Notes:** For information on how to submit a claim with attachments, the <u>ProviderOne Resource</u> and <u>Billing Guide</u>. For complications due to a birth control method, write "birth control complication" in field 19 in the CMS-1500 claim form.

## What drugs and supplies are covered?

The Medicaid agency pays for the family planning-related drugs and contraceptives within the following therapeutic classifications:

Contraceptives and supplies that may be dispensed from a Family Planning clinic	Contraceptives and supplies that may be dispensed from a pharmacy	Family Planning- related drugs that <i>may</i> be dispensed from a pharmacy
Azithromycin	Condoms	Absorbable
Condoms	Contraceptives, implantable,	Sulfonamides
Contraceptives, implantable, systemic	systemic Contraceptives, injectables	Anaerobic antiprotozoal – antibacterial agents
Contraceptives, injectables	Contraceptives, intravaginal	Antibiotics, misc. other
Contraceptives, intravaginal	Contraceptives, transdermal	Antifungal Agents
Contraceptives, transdermal	Diaphragms/cervical caps	Antifungal Antibiotics
Diaphragms/cervical caps	Foams, gels, spermicides, vaginal	Cephalosporins – 1st
Foams, gels, sponge,	film, creams.	generation
spermicides, vaginal film, creams.	Intrauterine devices Oral contraceptives	Cephalosporins – 2nd generation
Intrauterine devices	Vaginal lubricant preparations	Cephalosporins – 3rd
Oral contraceptives		generation
Vaginal lubricant preparations		Macrolides
		Nitrofuran Derivatives
		Quinolones
		Tetracyclines
		Vaginal Antibiotics
		Vaginal antifungals
		Vaginal Sulfonamides

**Note:** For drugs related to sterilization procedures, see the <u>Sterilization Supplemental Medicaid</u> <u>Provider Guide</u>.

Over-the-counter, nonprescribed contraceptive supplies (for example, condoms, spermicidal foam, cream, or gel) may also be obtained in a 30-day supply through a pharmacy or a family planning provider using a Services Card.

## Hormonal contraceptives dispensed from family planning clinics

For fee-for-service clients, family planning clinics must dispense hormonal contraception at a minimum of three cycles/months. A maximum of 13 cycles may be dispensed on the same day.

If the hormonal contraception is dispensed for less than three months/cycles, there must be documentation in the chart stating the reason only one or two cycles were dispensed.

#### Hormonal contraceptive prescriptions filled at the pharmacy

The Medicaid agency's Point-of-Sale system currently cannot fill a contraception prescription for more than a three-month supply at one time. The Medicaid agency is working on system changes to allow refills for up to a 12-month supply. Until further notice, the pharmacist must dispense three months/cycles unless the prescriber writes a prescription for less than three months/cycles.

Managed care clients will receive their hormonal contraceptives according to the terms set by their managed care plans.

**Note:** All services provided to TAKE CHARGE clients **must** have a primary focus and diagnosis of family planning (that is, a diagnosis code within the V25 series, excluding V25.3). All services related to sterilization must be billed with the sterilization diagnosis code V25.2.

### What services are not covered?

[Refer to <u>WAC 182-532-750</u>]

The Medicaid agency does not cover medical services under the TAKE CHARGE program unless those services are performed in relation to a primary focus and diagnosis of family planning; and are medically necessary for clients to safely and effectively use, or continue to use, their chosen contraceptive method.

Pregnancy-related services, including abortions, are not covered under the TAKE CHARGE program. Refer clients who become pregnant while on TAKE CHARGE or Family Planning Only to their local <u>Community Services Office</u>.

**Note:** The purpose of the TAKE CHARGE program is to prevent unintended pregnancies. **Services provided under TAKE CHARGE must be related to the prevention of unintended pregnancy.** 

#### **Inpatient services**

The Medicaid agency does not cover inpatient services under the TAKE CHARGE program except for complications arising from covered family planning services. For approval of exceptions, providers of inpatient services must submit a report to the Medicaid agency, detailing the circumstances and conditions that required inpatient services. (For details, see <u>complications from contraceptive methods</u>.)

## Education and Counseling for Risk Reduction (ECRR)

The cornerstone of the Medicaid family planning services is the client-centered education and counseling service (ECRR), designed to strengthen decision making skills and support a client's safe and effective use of the chosen contraceptive method. ECRR must be provided by a <u>qualified TAKE CHARGE provider</u>.

**Note:** The counseling intervention must be clearly documented in the client's chart with detailed information that would allow for a meaningful, well-informed follow-up visit.

## What ECRR services are available for women?

ECRR services are offered as part of the annual comprehensive prevention visit for family planning in the Reproductive Health, Family Planning Only and TAKE CHARGE programs when provided by a TAKE CHARGE provider. ECRR is not a stand-alone, billable service. This visit, focusing on the prevention of unintended pregnancy, should be client centered. There are some women who have a history of consistent and effective use of their contraceptive method. If, at the time of their visit, all indications are that they will continue to use their contraceptives successfully, then these clients will need **minimal** counseling.

Some clients are generally satisfied and successful with their chosen method, but may have an occasional problem or lapse with their method that could result in them being at **moderate risk** for unintended pregnancy. These clients need some counseling and help with strategizing about back-up methods.

There are other, **high-risk** clients who have significant problems that interfere with their ability to use contraceptives consistently or effectively. These clients are at significantly increased risk for an unintended pregnancy and often need lengthy counseling and referrals for psycho-social issues that complicate their lives and their ability to use contraception.

The reimbursement for education and risk reduction counseling for unintended pregnancy is the same, regardless of the risk of unintended pregnancy.

**Notes:** The counseling intervention must be clearly documented in the client's chart, with detailed information that would allow for a meaningful, well-informed, follow-up visit. For clients at high risk of contraceptive failure and unintended pregnancy, bill using the modifier SK to enable the Medicaid agency to evaluate the reimbursement of the preventive codes.

### What ECRR services are available for men?

Men are eligible for one session of ECRR in TAKE CHARGE once every 12 months when they are seeking family planning services and have female sexual partners who are at moderate to high risk for unintended pregnancy. Men are not eligible for ECRR services if their partners have had a tubal ligation or are using an IUD, *Depo-Provera* or *Implanon/INexplanon*. ECRR must be:

- Provided by one or more of <u>qualified TAKE CHARGE providers</u>.
- Documented in the client's chart with detailed information that allows for a wellinformed follow-up visit.

ECRR must be appropriate and individualized to the client's needs, age, language, cultural background, risk behaviors, and psychosocial history.

ECRR is not an automatic service for every male seen by a TAKE CHARGE provider. This service should not be used to cover the cost of providing other Reproductive Health Services for men. This includes STI counseling, testing and treatment, which are not covered by TAKE CHARGE. The Medicaid agency will closely monitor the provision of this service to men.

**Note:** The only office visit that can be billed on the same day as ECRR is the initial preoperative sterilization visit. TAKE CHARGE offers very limited services to men.

# What are the components for the ECRR intervention?

Five critical components are a part of the ECRR intervention. Integrate these five components into the counseling process by following the client's lead. Individual components may overlap with the other components. *For high-risk clients, family planning providers must address and document all five components by the close of the client/provider interaction.* 

Clients may have just one factor in their life that puts them at increased risk for pregnancy, but most often, risk factors occur in clusters. Below is a list (not all-inclusive) of some of the critical components and factors that would indicate that a client will likely need some in-depth education and counseling to support the safe and effective use of the chosen contraceptive method.

Charting both the client's history and counseling intervention must be detailed and thorough. This will facilitate a more meaningful and effective follow-up at the client's next visit.

#### **Component A: Method**

## Help the client (male or female) critically evaluate which contraceptive method is most acceptable and which method they can most effectively use.

- Focus first on the client's choice of method.
- Assess and clarify knowledge, assumptions, misinformation, and myths about their chosen method(s).
- Describe method benefits, including noncontraceptive benefits.
- Address potential side effects and health risks.
- Provide written materials that are culturally sensitive, clear, relevant, and easy to understand.
- Provide a telephone number to call if the client has questions.

High Risk	Low or No Risk
• Ambivalent about using birth control	• Use and continual use of successful method
<ul> <li>Ambivalent about having sex</li> </ul>	Already knowledgeable and motivated
<ul> <li>Fearful/concerned about side effects</li> </ul>	• Access easy (teen clinic nearby or at school)
• Difficulty reading/understanding written	Method easy to use
materials	• Goal oriented (will not let anything get in the
No partner support	way, such as, college or business venture)
• Pattern of no follow through on previous	Confident, self-assured
birth control methods	
• Method of choice has contraindications (for	
example, a smoker wants the pill)	
Younger teens	
• Belief that she cannot get pregnant (or that he	
cannot get her pregnant)	
Ambivalent about preventing pregnancy	

#### **Component B Personal**

Assess and address other client personal considerations, risk factors, and behaviors impacting their use of contraception.

At a minimum, assess the following:

- History of abuse.
- Current exploitation or abuse.
- Current living situation.
- Need for confidentiality.
- Make community referrals as necessary (for example, domestic violence shelters and hotlines, food bank, mental health, substance abuse, other primary care needs).

High Risk	Low or No at Risk
Low literacy level/education level	Stable living environment
Transportation issues/other access	<ul> <li>No negative history of abuse</li> </ul>
issues	• Determination/intent not to become
Confidentiality of method	pregnant
Substance abuse	Good support system
Abusive relationship	Positive peer pressure
History of sexual abuse	
• Relationship status (such as length)	
Inability to meet basic needs	
Living conditions	
Low self-esteem	
• No life goals (goals for future)	
Apathetic about future	
Mental health issues	
Maturity level	
Age at first intercourse	
Number of pregnancies	
Cultural beliefs	
Negative peer pressure	
• Family history of teen pregnancy	

#### **Component C Partner**

Facilitate a discussion of the male role in successfully using a chosen contraceptive method as appropriate (for himself or for his female partner).

- With both female and male clients, assess and address partner issues (for example, attitudes about birth control methods and how much the partner will be involved).
- Reinforce male involvement in pregnancy prevention.
- Discuss the male's role in supporting a partner's use of an individual method, as appropriate.

High Risk	Low or No Risk
Multiple partners	<ul> <li>Involved partner/interested</li> </ul>
Lack of communication	Supportive partner
Abusive partner	Communicative partner
Drug-using partner	Monogamous or long-term partner
Controlling partner	Trustworthy partner
<ul> <li>Unsupportive/uninvolved partner</li> </ul>	Responsible partner
• Apathetic	• Partner comes to appointment
• Partner unwilling to help with cost	Impotent partner
	• Information seeking partner
	Consistent method used by partner
	Offers financial support

#### **Component D: Contingency Planning**

- Facilitate the client's contingency planning (the "back-up method") regarding the client's use of contraception, including planning for emergency contraception.
- Address side effects of the client's chosen method, and make sure the client knows what to do if there are side effects.
- Discuss back-up methods with the client.
- Provide information about access to emergency contraception as it relates to errors or problems with the chosen method.
- Provide a telephone number for the client to call with questions or concerns.

High Risk	Low or No Risk
Mental illness	Mentally healthy
Developmental delays	No developmental delays
Substance abuse	No substance abuse
• Transportation issues/other access issues	Access to transportation
Uncooperative partner	Supportive partner
• Secretive seeking of contraception	Openness about contraceptive use
Contraception in conflict with	• No conflict with personal/religious beliefs
personal/religious beliefs	Well informed
Misinformation	No allergies
• Allergies (such as latex)	
Ambivalence about sex/contraception	

#### **Component E: Follow Up**

When medically necessary, schedule follow-up appointments for birth control evaluation at or before three months, or as appropriate for the method chosen.

- Address questions about method use and follow-up appointment, as needed.
- Reinforce positive contraceptive and other self-protective behaviors.
- Follow up on any community referrals, as necessary.

High Risk	Low or No Risk
<ul> <li>Transportation challenges</li> <li>Problems getting child care</li> <li>Lack of accessibility for phone</li> <li>Lack of support or opposition from partner</li> <li>No sick leave from work</li> <li>Chaos or instability in personal life</li> </ul>	<ul> <li>Access to transportation</li> <li>Good child care options</li> <li>Adequate phone access</li> <li>Supportive partner</li> <li>Adequate sick leave</li> <li>Stable and organized in personal life</li> </ul>

## **Coverage Table**

**Alert!** For sterilization procedure codes, see the <u>Sterilization Supplemental Medicaid Provider</u> <u>Guide</u>.

**Note**: For billable codes and fees for nonfamily planning Reproductive Health Services, refer to the <u>Physician-Related Services/Healthcare Professional Services Medicaid Provider Guide</u>. Only the provider who rendered the services is allowed to bill for those services, except in the case where a client self-refers outside the Medicaid agency-contracted managed care plan for family planning services.

## **Office visits**

HCPCS/				Policy/
<b>CPT Code</b>	Modifier	Short Description	EPA/PA	Comments
99201		Office/outpatient visit, new		
99202		Office/outpatient visit, new		
99203		Office/outpatient visit, new		
99204		Office/outpatient visit, new		
99211		Office/outpatient visit, est		
99212		Office/outpatient visit, est		
99213		Office/outpatient visit, est		
99214		Office/outpatient visit, est		
G0101		CA screen; pelvic/breast		Allow once every 11-
		exam		12 months

# **Comprehensive prevention visit for family planning**

**Alert!** Use modifier FP when billing for comprehensive prevention visit for family planning. Without this modifier, the claim will be denied for family planning services.

HCPCS/				Policy/
<b>CPT Code</b>	Modifier	Short Description	EPA/PA	Comments
99384	FP	Adolescent (age 12 through 17)		New (female) patient. Once every 11-12 months. Only TAKE CHARGE providers can bill.
99385	FP	18-39 years		New (female) patient. Once every 11-12 months. Only TAKE CHARGE providers can bill.
99386	FP	40-64 years		New (female) patient. Once every 11-12 months. Only TAKE CHARGE providers can bill.
99394	FP	Adolescent (age 12 through 17)		Established (female) patient. Once every 11-12 months. Only TAKE CHARGE providers can bill.
99395	FP	18-39 years		Established (female) patient. Once every 11-12 months. Only TAKE CHARGE providers can bill.
99396	FP	40-64 years		Established (female) patient. Once every 11- 12 months. Only TAKE CHARGE providers can bill.

## **Delayed pelvic visits**

Many clinics have protocols for clients who wish to initiate contraception and delay their pelvic exam. TAKE CHARGE providers may provide other components of the physical exam, contraceptive counseling, contraception, and schedule the pelvic examination for a subsequent visit. See the following tables for appropriate billing procedures for delayed pelvic visits.

#### **Delayed Pelvic Visits – New Client**

Visit	Performed by	Billing codes
<b>First clinic visit</b> for an initial or annual gynecological visit that includes detailed history, physical exam (excluding pelvic exam) counseling, contraceptive choice and contraceptive start.	ARNP, PA, MD	Preventive CPT codes 99384 – 99386 with modifier 52
<b>Subsequent visits</b> (different date of service than initial visit) that includes the initial/annual women's pelvic and breast exam (may also include Pap smear) and evaluation of client's satisfaction and compliance with chosen birth control method.	ARNP, PA, MD	Bill HCPCS code G0101. Must be billed with a diagnosis from V25 series, excluding V25.3.

#### **Delayed Pelvic Visits – Established Client**

Visit	Performed by	Billing codes
<b>Clinic visit</b> for an annual gynecological visit that includes detailed history, physical exam (excluding pelvic exam) counseling, contraceptive choice and contraceptive start.	ARNP, PA, MD	Preventive CPT codes 99394 – 99396 with modifier 52
	RN, LPN, medical assistant, certified nurse assistant or a trained and experienced health educator.	CPT code 99211
<b>Subsequent visits</b> (different date of service than return visit) that includes the annual	ARNP, PA, MD	Bill HCPCS code G0101.
women's pelvic and breast exam (may also include Pap smear) and evaluation of		Must be billed with a diagnosis from
client's satisfaction and compliance with chosen birth control method.		V25 series, excluding V25.3.

## **Prescription birth control methods**

#### Notes:

- The 340B dispensing fee can be billed only for designated drugs which must be purchased and dispensed by a family planning provider participating with Medicaid in the 340B drug program under the Public Health Service (PHS) Act and billing the 340B drugs at actual acquisition cost.
- Any drug provided free of charge (for example, samples obtained through special manufacturer agreements) is not reimbursable. A dispensing fee in these cases is not reimbursable either.
- The 340B dispensing fee can be billed on a unit-by-unit basis only with HCPCS codes S4993, J7303, J7304, and J3490 with modifier FP. For example, if the provider dispenses 12 units of S4993 and 1 unit of J3490, then the dispensing fee (S9430) would be billed for 13 units. The number of billed units for S9430 must **always** equal the number of units dispensed by the provider for codes S4993, J7303, J7304 and/or J3490; **and** be billed on the same day of service and on same claim..

HCPCS/			EPA/	Policy/
<b>CPT Code</b>	Modifier	Short Description	PA	Comments
Oral Contra	ceptives			
S4993		Contraceptive pills for birth control		1 unit = each 28-day supply ( <i>Seasonale</i> should be billed as 3 units.) Participating 340B provider: Bill with S9430 (that is, 1 unit of S4993 must be billed with 1 unit S9430).
S9430		Pharmacy compounding and dispensing services		A dispensing fee for a participating 340B provider: bill with S4993 (birth control pills), J7303 (contraceptive rings), J7304 (patches) and J3490 (emergency contraception only)

HCPCS				
Procedure			EPA/	Policy/
Code	Modifier	Short Description	PA	Comments
Cervical Ca	p/Diaphrag	<b>.</b>		•
A4261		Cervical cap for		
		contraceptive use		
A4266		Diaphragm		
57170		Fitting of diaphragm/cap		
Injectables				•
J1050		Injection,		150 mg is the
		Medroxyprogesterone		therapeutic dose for
		acetate1 mg (Depo-		contraception. Allowed
		Provera)		once every 67 days and
				only with V25, V25.02,
				V25.49, V25.9.
Intrauterine	e Devices (II	JD)		
J7300		Intrauterine copper device		No 340B dispensing fee
		(Paragard)		allowed.
J7302		Levonorgestrel-releasing		No 340B dispensing fee
		IUD (Mirena)		allowed.
Q0090		Skyla 13.5 mg		
58300		Insertion of intrauterine		No 340B dispensing fee
		device (IUD)		allowed.
58301		Removal of intrauterine		No 340B dispensing fee
		device (IUD)		allowed.
Miscellaneo	us Contrace			
J7303		Contraceptive ring, each		Participating 340B
		(Nuvaring)		provider: Bill with
				S9430 (that is, 1 unit of
				J7303 should be billed
				with 1 unit \$9430).
J7304		Contraceptive patch, each		Participating 340B
		(Ortho-Evra)		provider: Bill with
				S9430 (that is, 1 unit of
				J7304 should be billed
				with 1 unit S9430). One
				patch = one unit.

# Nonprescription over-the-counter (OTC) birth control methods

HCPCS/ CPT Code	Modifier	Description	EPA/PA	Policy/ Comments
A4267		Male Condom, each		
A4268		Female Condom, each		
A4269		Spermicide (for example,		For example, includes gel,
		foam, sponge), each		cream and vaginal film

Note: The Medicaid agency pays for most FDA-approved family planning products and supplies.

#### **Implants: Implanon/Nexplanon**

HCPCS/	Diagnosis			Policy/
CPT Code	Code	Short Description	EPA/PA	Comments
J7307	V25.5	Etonogestrel (contraceptive) implant system, Implanon/Nexplanon		Enter the NDC in Box 19 on the CMS-1500 Claim Form and send in an invoice with the billing. Do not bill a 340B dispensing fee for the device.
11981	V25.5	For the insertion of the device		
11982	V25.43	For removal of the device.		
11983	V25.43	For removal of the device with reinsertion on the same day		

### **Implants: Norplant Removal**

HCPCS/ CPT Code	Diagnosis Code	Short Description	EPA/PA	Policy/ Comments
Implant				
11976		Removal of contraceptive capsule		Norplant only

**Note:** The Medicaid agency pays for Implanon/Nexplanon (J7307) only once every three years, per client.

## Unlisted contraceptive drugs and supplies

**Note:** The Medicaid agency requires family planning providers to list the 11-digit National Drug Code (NDC) number in the appropriate field on the claim form for details) when billing for **ALL** drugs administered in or dispensed from the family planning clinic.

The Medicaid agency has established coding requirements for the contraceptive drugs and supplies listed in the following tables.

### **Emergency contraceptive pills**

Providers must bill the Medicaid agency for emergency contraceptive pills as detailed below:

HCPCS/		Short	Policy/
<b>CPT Code</b>	Modifier	Description	Comments
J3490	FP	Unlisted drug	Use for emergency contraception only. Each 1 unit equals one course of treatment. Participating 340B provider: Bill with S9430 (that is, 1 unit of S4993 should be billed with 1 unit S9430).

#### Nondrug contraceptive supplies

Providers must bill the Medicaid agency for unlisted nondrug contraceptive supplies as detailed below:

HCPCS/		Short	Policy/
<b>CPT Code</b>	Modifier	Description	Comments
T5999	FP	Unlisted	Use for cycle beads only. Each 1 unit equals one set
		supply	of cycle beads.
99071	FP	Unlisted	Use for natural family planning booklet only.
		supply	Each 1 unit equals one booklet.
A4931	FP	Reusable,	Use for basal thermometer only.
		oral	Each 1 unit equals one thermometer.
		thermometer	

## **Radiology services**

HCPCS/			Policy/
<b>CPT Code</b>	Modifier	Short Description	Comments
77080		Dual energy x-ray	Covered only for clients according to
		absorptiometry	standard of care for clients using or
		(DXA)	considering Depo-Provera.
77081		Radius, wrist-heel	Covered only for clients according to
			standard of care for clients using or
			considering Depo-Provera.
76830		Ultrasound,	
		transvaginal	
76830	26	Professional	
		Component	
76830	TC	Technical Component	
76856		Ultrasound, pelvic,	
		complete	
76856	26	Professional	
		Component	
76856	TC	Technical Component	
76857		Ultrasound, pelvic,	
		limited	
76857	26	Professional	
		Component	
76857	TC	Technical Component	
76977		Ultrasound bone	Covered only for clients according to
		density measurement	standard of care for clients using or
		and interpretation,	considering Depo-Provera.
		peripheral site(s)	

### Lab services

Alert! See <u>reimbursement</u> for information more details about payment for lab services.

HCPCS/			Policy/
<b>CPT Code</b>	Modifier	Short Description	Comments
36415		Drawing blood venous	Payment limited to
			one draw per day.
36416		Drawing blood capillary	
80061		Lipid profile	
80076		Hepatic function panel	
81000		Urinalysis, nonauto w/scope	
81001		Urinalysis, auto w/scope	

HCPCS/		Policy/		
CPT Code	Modifier	Short Description	Comments	
81002		Urinalysis nonauto w/o scope		
81003		Urinalysis, auto, w/o scope		
81025		Urine pregnancy test		
82120		Amines, vaginal fluid, qualitative		
82465		Assay, bld/serum cholesterol		
83718		Lipoprotein, direct measurement; high		
		density cholesterol (HDL)		
84132		Potassium; serum		
84146		Prolactin		
84443		Thyroid stimulating hormone (TSH)		
84703		Chorionic gonadotropin assay		
85013		Hematocrit		
85014		Hematocrit		
85018		Hemoglobin		
85025		Automated hemogram		
85027		Automated hemogram		
86255		Fluorescent antibody, screen		
86255	26	Professional Component		
86631		Chlamydia antibody		
86632		Chlamydia igm antibody		
86692		Hepatitis, delta agent		
86706		Hep b surface antibody		
87110		Chlamydia culture		
87140		Cultur type immunofluoresc		
87147		Culture type, immunologic		
87210		Smear, wet mount, saline/ink		
87270		Infectious agent antigen detection by		
		immuno-fluorescent technique; chlamydia		
		trachomatis		
87320		Infectious agent antigen detection by		
		enzyme immunoassay technique, qualitative		
		or semiquantitative; chlamydia trachomatis		
87340		Hepatitis b surface ag, eia		
87490		Chylmd trach, dna, dir probe		
87491		Chylmd trach, dna, amp probe		
87590		N.gonorrhoeae, dna, dir prob		
87591		N.gonorrhoeae, dna, amp prob		
87800		Detect agnt mult, dna, direc		
87810		Chylmd trach assay w/optic		
88141		Cytopath, c/v, interpret		
88142		Cytopath, c/v, thin layer		
88143		Cytopath, c/v, thin lyr redo		
88147		Cytopath, c/v, automated		

HCPCS/			Policy/
<b>CPT Code</b>	Modifier	Short Description Comments	
88148		Cytopath, c/v, auto rescreen	
88150		Cytopath, c/v, manual	
88152		Cytopath, c/v, auto redo	
88153		Cytopath, c/v, redo	
88154		Cytopath, c/v, select	
88164		Cytopath tbs, c/v, manual	
88165		Cytopath tbs, c/v, redo	
88166		Cytopath tbs, c/v, auto redo	
88167		Cytopath tbs, c/v, select	
88174		Cytopath, c/v auto, in fluid	
88175		Cytopath, c/v auto fluid redo	
88300		Level 1 surgical pathology, gross	
		examination only	
88302		Tissue exam by pathologist, level II	
88302	26	Professional Component	
88302	TC	Technical Component	

**Note:** If the provider is an Infertility Prevention Project (IPP) provider, the gonorrhea (GC) and chlamydia (CT) test for a Medicaid client must be sent to a lab enrolled as a Medicaid agency provider.

## **Injectable drugs and injection fee**

These drugs are given in the family planning clinic. These are not take-home drugs or drugs obtained by prescription through a pharmacy. The following table contains the names of the only drugs that the Medicaid agency pays directly to family planning clinics. All other covered drugs, must be obtained and billed by a pharmacy.

HCPCS/			Policy/
<b>CPT Code</b>	Modifier	Short Description	Comments
96372		Ther/proph/diag inj, sc/im (Specify substance	May not be billed
		or drug)	with an office visit.
J0456		Azithromycin inj, 500 mg	
J0558		Injection penicillin g and penicillin g	
		procaine, 100,000 units	
J0690		Cefazolin sodium inj, 500 mg	
J0694		Cefoxitin sodium inj, 1 g	
J0696		Ceftriaxone sodium inj, 250 mg	
J0697		Sterile cefuroxime inj, 750 mg	
J0698		Cefotaxime sodium inj, per gram	
J0710		Cephapirin sodium inj, up to 1 g	

HCPCS/			Policy/
<b>CPT Code</b>	Modifier	Short Description	Comments
J1050		Injection, Medroxyprogesterone acetate1 mg	150 mg is the
		(Depo-Provera)	therapeutic dose
			for contraception.
			Allowed once
			every 67 days and
			only with V25,
			V25.02, V25.49,
			V25.9.
J1890		Cephalothin sodium inj, up to 1 g	
J2460		Oxytetracycline inj, up to 50 mg	
J2510		Penicillin g procaine inj, to 600,000 u	
J2540		Penicillin g potassium inj, to 600,000 u	
J3320		Spectinomycn di-hcl inj, up to 2 g	
<b>Oral Medic</b>	ation		
Q0144		Azithromycin dihydrate, oral, 1 g	
J3490	FP	Unlisted drugs	Use for emergency
			contraception only.
			Each 1 unit equals
			one treatment.

### TAKE CHARGE Clients Only

HCPCS/			Policy/
CPT Code	Modifier	Short Description	Comments
99401	FP	PT education noc individ	Use for male contraceptive counseling – ECRR Only for TAKE CHARGE clients.
			Once every 12 months.

## Fee schedule

See the Medicaid agency's online <u>Family Planning Fee Schedule</u>.

## Reimbursement

### **General reimbursement**

[Refer to <u>WAC 182-502-0100</u>]

Bill the Medicaid agency the usual and customary fee (the fee providers bill the general public). The Medicaid agency's payment is either the usual and customary fee or the Medicaid agency's maximum allowable fee, whichever is less.

## **Reproductive Health Services**

[Refer to <u>WAC 182-532-140</u>]

- The Medicaid agency pays providers for covered Reproductive Health Services using the Medicaid agency's <u>Family Planning Fee Schedule</u>.
- Family planning pharmacy services, family planning lab services, and sterilization services are reimbursed by the Medicaid agency under the rules and fee schedules applicable to these specific programs.
- The Medicaid agency pays a dispensing fee only for contraceptive drugs that are purchased through the 340B program of the Public Health Services Act. (See <u>chapter</u> <u>182-530 WAC</u>.)
- Family planning providers under contract with the agency's managed care plans must directly bill the plans for family planning or STI services received by clients enrolled in the plan.
- Family planning providers not under contract with the agency's managed care plans must bill using fee for service when providing services to managed care clients who self-refer outside their plans.
- Family planning providers or agency-contracted local health department STI clinics under contract with the agency's managed care plans must abide by their contract regarding lab services needed by clients from that plan.
- Family planning providers or agency-contracted local health department STI clinics not under contract with the agency's managed care plans must pay a lab directly for services provided to clients who self-refer outside of their managed care plan. Providers then must bill the Medicaid agency for reimbursement for lab services.

- ✓ Labs must be certified through the Clinical Laboratory Improvements Act (CLIA).
- ✓ Documentation of current CLIA certification must be kept on file.
- Under WAC 182-501-0200, the Medicaid agency requires a provider to seek timely reimbursement from a third party when a client has available third-party resources. The exceptions to this requirement are described under WAC <u>182-501-0200</u> (2) and (3).

### **Family Planning Only and TAKE CHARGE**

[Refer to WACs <u>182-532-140</u>, -<u>550</u>, and -<u>780</u>, and <u>182-530-7250</u>]

- The Medicaid agency limits reimbursement under the Family Planning Only and TAKE CHARGE program to visits and services that:
  - ✓ Have a primary focus and diagnosis of family planning as determined by a qualified, licensed medical practitioner (ICD-9-CM V25 series diagnosis codes).
  - ✓ Are medically necessary for the client to safely and effectively use, or continue to use, their chosen contraceptive method.
- The Medicaid agency pays providers for covered Family Planning Only and TAKE CHARGE services using the Medicaid agency's <u>Family Planning Fee Schedule</u>.
- Providers without signed TAKE CHARGE agreements are reimbursed by the Medicaid agency only for clinic visits that are related to sterilization or complications from a birth control method.
- Family planning pharmacy services, family planning lab services, and sterilization services are reimbursed by the Medicaid agency under the rules and fee schedules applicable to these specific programs.
- The Medicaid agency pays a dispensing fee only for contraceptive drugs that are purchased through the 340B program of the Public Health Service Act. (See <u>chapter 182-530 WAC</u>.)
- The Medicaid agency limits reimbursement for TAKE CHARGE research and evaluation activities to selected research sites.
- Federally qualified health centers (FQHCs), rural health centers (RHCs), and Indian health providers who are TAKE CHARGE providers must bill the Medicaid agency for TAKE CHARGE services without regard to either:
  - $\checkmark$  Their special rates and fee schedules
  - $\checkmark$  The encounter rate structure

- The Medicaid agency requires TAKE CHARGE providers to meet the billing requirements of <u>WAC 182-502-0150</u>.
- Under WAC 182-501-0200, the Medicaid agency requires a provider to seek timely reimbursement from a third party when a client has available third-party resources. The exceptions to this requirement are described under <u>WAC 182-501-0200</u> (2) and (3) and in <u>billing for third-party liability and "good cause</u>."

### **Contraceptive devices and drugs**

[Refer to WACs 182-530-7250 and 182-530-7900]

If the Medicaid agency fee schedule lists a drug or item as "actual acquisition cost," the provider must bill its actual acquisition cost and not a usual and customary fee or maximum allowable fee.

## Participating providers under the 340B drug pricing program

The provider must be listed on the Medicaid Exclusion File.

Bill the Medicaid agency the actual acquisition cost (AAC) for all drugs as required by laws governing the 340B Drug Pricing Program. Reimbursement is the AAC plus a 340B dispensing fee set by the Medicaid agency. (See <u>WAC 182-530-7900</u> for details.)

## Nonparticipating providers under 340B drug pricing program

Bill the Medicaid agency the usual and customary fee. Reimbursement is the usual and customary fee or the Medicaid agency's maximum allowable fee, whichever is less.

**Note:** Any noncontraceptive take-home drugs dispensed at a family planning clinic are not reimbursable.

## **Payment limitations**

For TAKE CHARGE clients, the Medicaid agency limits reimbursement to only enrolled and approved TAKE CHARGE providers.

## **Billing and Claim Forms**

## What are the general billing requirements?

Providers must follow the agency's <u>ProviderOne Billing and Resource Guide</u>. These billing requirements include:

- What time limits exist for submitting and resubmitting claims and adjustments.
- When providers may bill a client.
- How to bill for services provided to primary care case management (PCCM) clients.
- How to bill for clients eligible for both Medicare and Medicaid.
- How to handle third-party liability claims.
- What standards to use for record keeping.

**Note:** Billing adjustments related to the TAKE CHARGE program must be completed no later than two years after the TAKE CHARGE program ends.

#### How do providers bill for managed care services? [Refer to WAC 182-532-140(2)]

When a client is enrolled in a Medicaid agency-contracted managed care plan, the family planning or local health department/STI provider must bill the client's services directly to that managed care plan.

#### Billing for third-party liability and "good cause" [Refer to WAC 182-532-790]

The Medicaid agency requires a provider under <u>WAC 182-501-0200</u> to seek timely reimbursement from a third party when a client has available third-party resources, *except* when "good cause" exists.

Under the TAKE CHARGE program, two groups of clients may request an exemption from the Medicaid requirement to bill third-party insurance due to "good cause." The two groups are:

- TAKE CHARGE applicants who meet *all* the following criteria:
  - $\checkmark$  Are 18 years of age or younger.
  - $\checkmark$  Are covered under their parent's health insurance.
  - $\checkmark$  Do not want their parents to know that they are seeking and/or receiving family planning services.
- Individuals who are domestic violence victims and are covered under their perpetrator's health insurance.

**Note:** Clients must make the self-declaration on the TAKE CHARGE client application to qualify for this exception.

"Good cause" means that use of the third-party coverage would violate a client's confidentiality because the third party:

- Routinely sends verification of services to the third-party subscriber and that subscriber is someone other than the applicant.
- Requires the applicant to use a primary care provider who is likely to report the applicant's request for family planning services to another subscriber.

If either of these conditions apply, the applicant is considered for TAKE CHARGE without regard to the available third-party family planning coverage.

At the time of application, providers must make a determination about "good cause" on a caseby-case basis.

**Note:** To preserve confidentiality, when billing for family planning services for either exception above, do not indicate on the claim form that the client has other insurance.

### How are the CMS-1500 claim forms completed?

Refer to the Medicaid agency's <u>ProviderOne Billing and Resource Guide</u> for general instructions on completing the CMS-1500 Claim Form.

When billing for an unlisted contraceptive, the Medicaid agency requires family planning providers to list:

- The National Drug Code (NDC) number **on all drug claims**.
- The amount of drug given to the client in Box 19 of the CMS-1500 Claim Form, or in the *Comments* section of the electronic CMS-1500 Claim Form.

**Alert!** TAKE CHARGE providers must bill using taxonomy 261QA0005X for all services provided to TAKE CHARGE clients.

## Appendix A

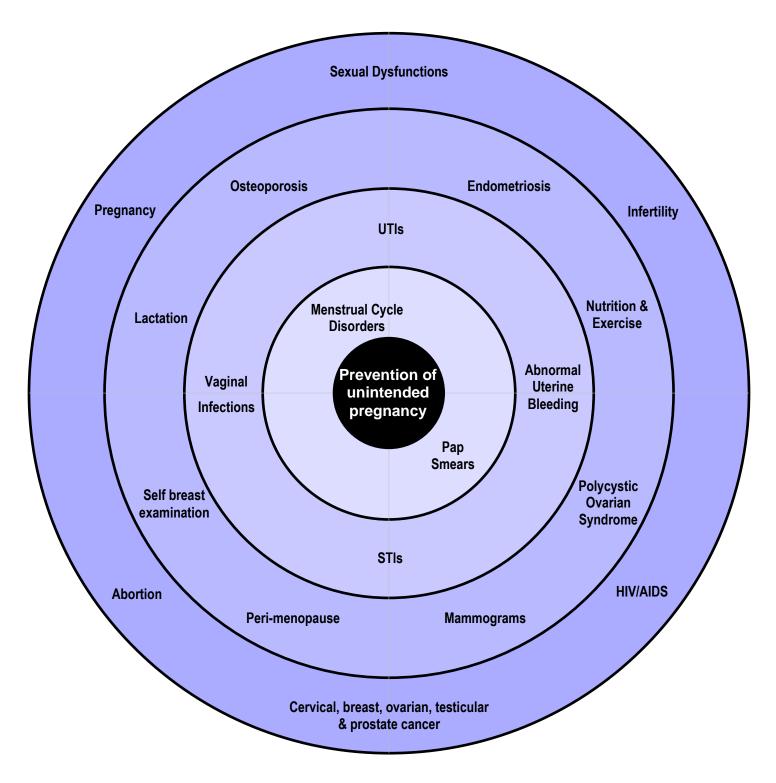
# Aiming for the bull's eye: preventing unintended pregnancy

As a provider, sometimes it is difficult to discern whether a service is directly related to the safe and effective use of contraceptives. Using contraceptives can be complicated. When determining coverage under the TAKE CHARGE or Family Planning Only programs, the provider must consider the relationship between both:

- The presenting issues and diagnosis at the time of a client's visit.
- The safe and effective use of the client's chosen contraceptive method.

Consider the Bull's Eye illustration on the next page. The services covered under the TAKE CHARGE and Family Planning Only programs are *part of* reproductive health care (the target) but they must be directly related to preventing unintended pregnancy (the bull's eye).

When a service falls into an area that feels "gray" or unclear, ask how the services provided are assisting this client to prevent unintended pregnancy. Detailed and thorough charting will be the justification. (For examples, see <u>clinic visit scenarios</u>.)



## Appendix B

## **Clinic visit scenarios for Family Planning Only and TAKE CHARGE**

The purpose of the Family Planning Only and the TAKE CHARGE program is to prevent unintended pregnancy.

Documentation in the client's chart must reflect that the majority of the time was spent with the client with the focus of family planning (ICD-9-CM V25 series diagnosis codes, excluding V25.3).

#### Example A

Amanda has chosen to use an IUD. It is the standard of practice to screen for chlamydia/gonorrhea prior to IUD insertion. This STI screening (and treatment if necessary) **would** be covered under TAKE CHARGE as it is not medically safe to insert an IUD into a potentially infected uterus.

#### Example B

Beatriz has been a client at your clinic for several years. She has been an inconsistent condom and oral contraceptive user and at high risk for unintended pregnancy. She decides to try the *Nuvaring* and has been using it safely and successfully for six months. She comes into the clinic with complaints of spotting and bleeding especially after intercourse, which she believes is caused by the hormones in the ring. She wants to quit the ring and go back to condoms. She mentions something about her new boyfriend and how he won't be too happy about having to use condoms.

You are concerned that the bleeding may be caused by chlamydia/gonorrhea and not her hormonal contraceptive *and* that she will again be at risk for pregnancy with a method that she didn't use well previously. You test her for chlamydia/gonorrhea, treat her presumptively, explain the importance of her partner getting treated and tested as well, discuss the importance of condoms for STI prevention, and continue her with the *Nuvaring*.

Her office visit, lab tests and treatment **would be** covered because your thorough charting makes the link to the safe and effective use of her birth control method.

#### Example C

Callie comes into the clinic stating that she heard that her recent past partner "had something" and she wanted to be checked just to be sure. She is in a new relationship, using oral

contraceptives and also using condoms for STI prevention. She is having no problems with her birth control method. She just wants to be screened for STIs. This visit would **not** be covered under TAKE CHARGE or Family Planning Only.

#### Example D

Deirdre was taken off hormonal contraceptives when she was diagnosed with severe mononucleosis. She was jaundiced and her liver was enlarged during the acute phase of her illness. She is not happy using condoms, has had unprotected sex a couple of times and wants to resume her oral contraceptive use. You order lab work to determine that her liver function has returned to normal before restarting her on pills. This visit and labs tests **would be** covered under TAKE CHARGE and Family Planning Only. Again, your thorough charting of this clients history and current presenting issues is your justification for requesting payment from the Medicaid agency for these services.

#### Example E

Evelyn has come into the clinic seeking her annual exam and contraception. She now has coverage with a Medicaid-contracted managed care plan. Your clinic is a contracted provider with this managed care plan. Your biller, Sherm, asks, "Who pays for these services? Medicaid? Or the plan?" Because your clinic is a contracted provider with the client's plan, Sherm must bill the plan.

## Appendix C

## **Frequently asked questions**

## If a client changes from TAKE CHARGE coverage to full scope Medicaid coverage, are they covered under the TAKE CHARGE program?

No, the client now is eligible for Reproductive Health Services. (See <u>Reproductive Health Services</u>.)

Are prostate cancer screenings, digital rectal examinations, and prostate-specific antigen tests (PSA) covered under Reproductive Health Services, the Family Planning Only program, and TAKE CHARGE?

Prostate cancer screenings are covered under Reproductive Health Services with the following procedure codes and diagnoses:

- Males are covered for HCPCS procedure code G0103 for prostate–specific antigen test (PSA) with diagnosis code V76.44 (special screening for malignant neoplasms prostate).
- Digital rectal exam (HCPCS procedure code G0102) is bundled into the reimbursement for the office visit.

These prostate cancer screenings **are not** covered under the Family Planning Only program (which is for women only) or under TAKE CHARGE.

#### Are mammograms covered under Reproductive Health Services, the Family Planning Only program, and TAKE CHARGE?

Mammograms are covered for clients under Reproductive Health Services for women 40 years of age or older (one screening mammogram is covered annually). Diagnostic mammograms are covered for men when medically necessary. Mammograms *are not* covered under the Family Planning Only program or TAKE CHARGE.

## Are abortions covered under Reproductive Health Services, the Family Planning Only program, and TAKE CHARGE?

Abortions are covered for clients under Reproductive Health Services. Bill for these services with a medical taxonomy, not a family planning taxonomy. (See <u>billing and claim forms</u>.) Abortions *are not* covered under the Family Planning Only program or TAKE CHARGE.

**Note**: If a Family Planning Only or TAKE CHARGE client becomes pregnant, refer her to her local <u>Community Services Office</u> to determine if she qualifies for medical services under another program.

## Appendix D

# Quick reference list of covered CPT/HCPCS codes

**Note:** Refer to <u>billing and claim forms</u> for details on how to submit claims for payment.

### **For Family Planning Only clients**

#### **CPT codes\***

00840 00851 11976 11981 11982 11983 36415 36416 55250 55450 57170 58300 58301 58340 58565 58600 58615 58670 58671 74740 76075 76076 76830 76856 76857 76977 77080 77081 80061 80076 81000 81001 81002 81003 81025 82120 82465 83718 84132 84146 84443 84703 85013 85014 85018 85025 85027 86255 86631 86632 86692 86706 87110 87140 87147 87210 87270 87320 87340 87490 87491 87590 87591 87800 87810 88141 88142 88143 88147 88148 88150 88152 88153 88154 88164 88165 88166 88167 88174 88175 88300 88302 90772 90774 96372 99071 99201 99202 99203 99204 99211 99212 99213 99214 99384 99385 99386 99394 99395 99396 99401 99605

#### **HCPCS codes**

A4261	A4264	A4266	A4267	A4268	A4269	A4931	G0101	J0456	J0580
J0690	J0694	J0696	J0697	J0698	J0710	J1055	J1890	J2460	J2510
J2540	J3320	J3490	J7300	J7302	J7303	J7304	J7307	Q0144	S0180
S4993	S9430	S9445	T1015	T1023	T5999				

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## For TAKE CHARGE clients seen by TAKE CHARGE providers

#### **CPT codes\***

00840 00851 11976 11981 11982 11983 36415 36416 55250 55450 57170 58300 58301 58340 58565 58600 58615 58670 58671 74740 76075 76076 76830 76856 76857 76977 77080 77081 80061 80076 81000 81001 81002 81003 81025 82120 82465 83718 84132 84146 84443 84703 85013 85014 85018 85025 85027 86255 86631 86632 86692 86706 87110 87140 87147 87210 87270 87320 87340 87490 87491 87590 87591 87800 87810 88141 88142 88143 88147 88148 88150 88152 88153 88154 88164 88165 88166 88167 88174 88175 88300 88302 90772 90774 96372 99071 99201 99202 99203 99204 99211 99212 99213 99214 99384 99385 99386 99394 99395 99396 99401 99605

#### **HCPCS codes**

A4261	A4264	A4266	A4267	A4268	A4269	A4931	G0101	J0456	J0580
J0690	J0694	J0696	J0697	J0698	J0710	J 1050	J1890	J2460	J2510
J2540	J3490	J7300	J7302	J7303	J7304	J7307	J3320	Q0144	S0180
S9430	S4993	S9445	T1015	T5999					

## For TAKE CHARGE clients seen by nonTAKE CHARGE providers

#### **CPT codes\***

00840 00851 55250 55450 58600 58615 58670 58671

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