

Enteral Nutrition Provider Guide

January 1, 2015



About this guide*

This publication takes effect January 1, 2015, and supersedes earlier guides to this program.

Washington Apple Health means the public health insurance programs for eligible Washington residents. Washington Apple Health is the name used in Washington State for Medicaid, the children's health insurance program (CHIP), and state-only funded health care programs. Washington Apple Health is administered by the Washington State Health Care Authority.

What has changed?

Subject	Change	Reason for Change	
Age requirements throughout provider guide	Thickeners are only authorized for clients one year of age or older	Health and safety	
Enteral tubing	Change maximum number of units for gastrostomy/jejunostomy tube, low-profile	Improve customer service	

How can I get agency provider documents?

To download and print agency provider notices and provider guides, go to the agency's <u>Provider Publications</u> website.

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^{*} This publication is a billing instruction.

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Resources Available

Topic	Contact Information
Becoming a provider or submitting a change of address or ownership Finding out about payments, denials, claims processing, or agency-contracted managed care organizations Finding agency documents (e.g., Medicaid provider guides, provider notices, and fee schedules) Private insurance or third-party liability, other than agency-contracted managed care	See the agency's Resources Available web page.
Obtaining prior authorization	For all written requests, fax a <i>General Information for Authorization</i> (form 13-835), as well as an <i>Oral Enteral Nutrition Worksheet Prior Authorization Request</i> (form 13-743) to the Enteral Nutrition Program Manager at (866) 668-1214. Both forms must be completely filled out and typed.
Obtaining a limitation extension	For all written requests, fax a <i>General Information for Authorization</i> (form 13-835), as well as a <i>Justification for Use of B9998 Miscellaneous Enteral Nutrition HCPCS Procedure Code and Limitation Extension Request</i> (form 13-745) to the Enteral Nutrition Program Manager at (866) 668-1214. Both forms must be completely filled out and typed.
Finding the nearest Women, Infants, and Children (WIC) clinic	To find the nearest WIC clinic, call (800) 236-2345.

Definitions

This section defines terms and abbreviations, including acronyms, used in this provider guide. See the agency's <u>Medical Assistance Glossary</u> for a more complete list of definitions.

Body mass index(BMI) – A number that shows body weight relative to height, and is calculated using inches and pounds or meters and kilograms. (WAC <u>182-554-200</u>)

Enteral nutrition – The use of medically necessary nutrition products alone, or in combination with traditional food, when a client is unable to consume enough traditional food to meet nutritional requirements. Enteral nutrition solutions can be given orally or via feeding tubes. (WAC 182-554-200)

Enteral nutrition equipment – Durable medical feeding pumps and intravenous (IV) poles used in conjunction with nutrition supplies to dispense formula to a client. (WAC 182-554-200)

Enteral nutrition supplies – The supplies (such as nasogastric, gastrostomy and jejunostomy tubes) necessary to allow nutritional support via the alimentary canal or any route connected to the gastrointestinal system.

Medical nutrition therapy – Face-to-face interactions between a certified registered dietician and a client or the client's guardian for the purpose of evaluating the client's nutrition and making recommendations regarding the client's nutrition status or treatment.

Orally administered enteral nutrition products – Enteral nutrition products that a client consumes orally for nutritional support.

Rental – A monthly or daily rental fee paid for equipment.

About this Program

(WAC 182-554-100)

What is the purpose of the agency's Enteral Nutrition Program?

The Health Care Authority's (the agency's) Enteral Nutrition Program covers products, equipment, and related supplies that provide medically necessary enteral nutrition to eligible children and tube-fed adults.

- The agency will pay for tube-fed products and supplies for eligible children and adults.
- The agency **will** pay for oral and tube-fed enteral nutrition for eligible children 20 years of age and younger.
- The agency **will not** pay for oral enteral nutrition products for adults 21 years of age and older.

Client Eligibility

(WAC 182-554-300)

How can I verify a patient's eligibility?

Providers must verify that a patient has Washington Apple Health coverage for the date of service, and that the client's benefit package covers the applicable service. This helps prevent delivering a service the agency will not pay for.

Verifying eligibility is a two-step process:

Step 1. Verify the patient's eligibility for Washington Apple Health. For detailed instructions on verifying a patient's eligibility for Washington Apple Health, see the *Client Eligibility, Benefit Packages, and Coverage Limits* section in the agency's current **ProviderOne Billing and ResourceGuide**.

If the patient is eligible for Washington Apple Health, proceed to **Step 2**. If the patient is **not** eligible, see the note box below.

Step 2. Verify service coverage under the Washington Apple Health client's benefit package. To determine if the requested service is a covered benefit under the Washington Apple Health client's benefit package, see the agency's <u>Health Care</u> Coverage—Program Benefit Packages and Scope of Service Categories web page.

Note: Patients who wish to apply for Washington Apple Health can do so in one of the following ways:

- 1. By visitingthe Washington Healthplanfinder's website at: www.wahealthplanfinder.org
- 2. By calling the Customer Support Center toll-free at: 855-WAFINDER (855-923-4633) or 855-627-9604 (TTY)
- 3. By mailing the application to: Washington Healthplanfinder PO Box 946 Olympia, WA 98507

In-person application assistance is also available. To get information about inperson application assistance available in their area, people may visit www.wahealthplanfinder.org or call the Customer Support Center. **Note:** See the <u>Scope of Categories of Healthcare Services Table</u> web page for an up-to-date listing of benefit packages.

Enteral nutrition products, equipment, and related supplies are provided as follows:

Managed care

Clients who are enrolled in an agency-contracted managed care organization (MCO) must arrange for enteral nutrition products, equipment, and related supplies directly through an agency-contracted MCO. Managed care enrollment will be displayed on the client benefit inquiry screen.

Nursing facilities, adult family homes, etc.

Clients are not eligible for oral enteral nutrition products if they reside in a nursing facility, adult family home, assisted living facility, boarding home, or any other residence where the provision of food is included in the daily rate. (WAC <u>182-554-300(4)</u>). As appropriate, the provision of nutrition is the responsibility of the facility. (See chapters <u>388-76</u>, <u>388-97</u>, and <u>388-78A</u> WAC).

State-owned facilities

For clients who reside in a state-owned facility (i.e., state school, developmental disabilities (DD) facility, mental health facility, Western State Hospital, and Eastern State Hospital), enteral nutrition products, equipment, and related supplies are the responsibility of the state-owned facility.

Hospice

Clients who have elected to use and are eligible to receive the agency's hospice benefit must arrange for enteral nutrition products, equipment, and related supplies directly through their hospice provider.

WIC

Children who qualify for supplemental nutrition from the Women, Infants, and Children (WIC) program must receive supplemental nutrition directly from that program unless the client meets the limited circumstances in WAC 182-554-500(1)(d).

Provider Requirements

(WAC <u>182-554-400</u>)

Who is eligible to bill for providing enteral nutrition services?

The following providers are eligible to enroll/contract with the agency to provide orally administered enteral nutrition products and tube-delivered enteral nutrition products, equipment, and related supplies:

- Pharmacy providers
- Durable medical equipment (DME) providers

To receive payment for orally administered enteral nutrition products and tube-delivered enteral nutrition products, equipment and related supplies, a provider must meet all the requirements in Chapters 182-501 and 182-502 WAC. Providers must:

- Provide only services that are within the scope of the provider's license.
- Obtain prior authorization (PA) from the agency, if required, before:
 - ✓ Delivery to the client.
 - ✓ Billing the agency.
- Deliver enteral nutritional products in quantities sufficient to meet the client's authorized needs, not to exceed a one-month supply.
- Confirm with the client or the client's caregiver that the next month's delivery of authorized orally administered enteral nutrition products is necessary and document the confirmation in the client's file. The agency does not pay for automatic periodic delivery of products.
- Furnish clients with new or used equipment that includes full manufacturer and dealer warranties for at least one year.
- Notify the client's physician if the client has indicated the product is not being used as prescribed and document the notification in the client's file.

Note: The agency does not pay for automatic periodic delivery of products.

Are providers required to notify clients of their rights (Advance Directives)?

(42 CFR, Subpart I)

Yes. All Medicare-Medicaid certified hospitals, nursing facilities, home health agencies, personal care service agencies, hospices, and managed health care organizations are federally mandated to give **all adult clients** written information about their rights, under state law, to make their own health care decisions.

Clients have the right to:

- Accept or refuse medical treatment.
- Make decisions concerning their own medical care.
- Formulate an advance directive, such as a living will or durable power of attorney, for their health care.

Coverage

(WAC 182-554-500)

What orally administered enteral nutrition products are covered?

The agency covers orally administered enteral nutrition products for **clients 20 years of age and younger** as follows:

- The client's nutritional needs cannot be met using traditional foods, baby foods, and other regular grocery products that can be pulverized or blenderized and used to meet the client's caloric and nutritional needs.
- The client is able to manage their feedings independently or who has a caregiver who can manage the feedings.
- The client meets one of the following clinical criteria:

Acquired immune deficiency syndrome (AIDS):

Providers must obtain prior authorization (PA) to receive payment. The client must:

✓ Be in a wasting state.

-OR-

- ✓ Have a weight-for-length less than or equal to the fifth percentile if the client is three years of age or younger.
- ✓ Have a body mass index (BMI) of:
 - Less than or equal to the fifth percentile if the client is four through seventeen years of age.

-OR-

Less than or equal to 18.5 if the client is 18 through 20 years of age.

-OR-

✓ Have:

- A BMI of less than or equal to 25.
- An unintentional or unexplained weight loss of five percent in one month, seven and a half percent in three months, or ten percent in six months.

Amino acid, fatty acid, and carbohydrate metabolic disorders:

- ✓ The client must require a specialized nutrition product.
- ✓ Providers must follow the agency's expedited prior authorization (EPA) process to receive payment.

Cancer(s):

- ✓ The client must be receiving chemotherapy and/or radiation therapy or posttherapy treatment.
- ✓ The agency pays for orally administered nutritional products for up to three months following the completion of chemotherapy or radiation therapy.
- ✓ Providers must follow the agency's EPA process to receive payment.

Chronic renal failure:

- ✓ The client must be receiving dialysis and be on a fluid restrictive diet in order to use nutrition bars.
- ✓ Providers must follow the agency's EPA process to receive payment.

Decubitus pressure ulcers:

- ✓ The client must have stage three or greater decubitus pressure ulcers and an albumin level of 3.2 or below.
- ✓ Providers must follow the agency's EPA process to receive a maximum of three month's payment.

Failure to thrive or malnutrition/malabsorption as a result of a stated primary diagnosed disease:

✓	Provid	lers must obtain prior authorization (PA) to receive payment.					
✓	The cl	ient must have:					
	>		ase or medical condition that is only organic in nature and not due nitive, emotional, or psychological impairment.				
	>	_	A weight-for-length less than or equal to the fifth percentile if the client is wo years of age or younger.				
			-OR-				
	>	A BM	of:				
			Less than or equal to the fifth percentile if the client is three through seventeen years of age.				
			-OR-				
			Less than or equal to 18.5, an albumin level of three and one half or below, and a cholesterol level of 160 or below if the client is 18 through 20 years of age.				
			-OR-				
	>	Have:					
			A BMI of less than or equal to 25.				
			An unintentional or unexplained weight loss of five percent in one month, seven and a half percent in three months, or ten percent in six months.				
Medical cond	litions (e.g., dy	sphagia) requiring a thickener:				
✓	The cl	ient mus	st:				
	➤ Be one year of age or older.						
	>	-	e a thickener to aid in swallowing or currently be transitioning from edings to oral feedings.				

Be evaluated by a speech therapist or an occupational therapist who specializes in dysphagia. The report recommending a thickener must be in the client's chart in the prescriber's office.

Note: Providers must follow the agency's EPA process to receive payment or prior authorization for Simply-Thick.

✓

Client	s that a	are four years of age and younger must:				
>	recon	Have a certified registered dietician (RD) evaluation with recommendations that support the prescriber's order for oral enteral nutrition products or formulas.				
>		a signed and dated written notification from WIC indicating one of ollowing:				
		Client is not eligible for the WIC program.				
		-OR-				
		Client is eligible for WIC program, but the need for the oral enteral nutrition product or formula exceeds WIC's allowed amount.				
		-OR-				
		The requested oral enteral nutrition product or formula is not available through the WIC program. Specific, detailed documentation of the tried and failed efforts of similar WIC products, or the medical need for alternative products must be in the prescriber's chart for the child.				
		-AND-				
>	Meet	one of the following clinical criteria:				
		Low birth weight (less than 2500 grams).				
		A decrease across two or more percentile lines on the Centers for Disease Control and Prevention(CDC) growth chart, once a stable growth pattern has been established.				
		Failure to gain weight on two successive measurements, despite dietary interventions.				
		-OR-				

		u	Documented specific, clinical factors that place the child at risk for a compromised nutrition or health status.
✓	If five	years o	of age through 20 years of age, the client must:
	>		a certified RD evaluation, for eligible clients, with recommendations apport the prescriber's order for oral enteral nutrition products.
	>	Meet	one of the following clinical criteria:
			A decrease across two or more percentile lines on the CDC growth chart, once a stable growth pattern has been established
			Failure to gain weight on two successive measurements, despite dietary interventions.
			-OR-
			Documented specific, clinical factors that place the child at risk for a compromised nutrition or health status.

Requests to the agency for prior authorization for orally administered enteral nutrition products must include a completed *Oral Enteral Nutrition Worksheet Prior Authorization Request* (form 13-743).

Form 13-743 must be:

- Completed by the prescribing physician, advanced registered nurse practitioner (ARNP), or physician assistant-certified (PA-C).
- Written, signed (including the prescriber's credentials), and dated by the prescriber on the same day and before delivery of the enteral nutrition product, equipment, or related supply. This form must not be back-dated.
- Submitted within three months from the date the prescriber signs the prescription.

The completed form must verify all of the following:

- The client meets all of the requirements listed in this provider guide
- The client's physical limitations and expected outcome
- The client's current clinical nutritional status, including the relationship between the client's diagnosis and nutritional need

- For a client 18 through 20 years of age, the client's recent weight loss history, and a comparison of the client's actual weight to ideal body weight and current body mass index (BMI)
- For a client 18 years of age and younger, the client's growth history and a comparison to expected weight gain must have:
 - ✓ An evaluation of the weight-for-length percentile if the client is three years of age or younger
 - ✓ An evaluation of the BMI if the client is four through seventeen years of age
- The client's medical condition and the exact daily caloric amount of needed enteral nutrition product
- The reason why the client is unable to consume enough traditional food to meet nutritional requirements
- The medical reason the specific enteral nutrition product, equipment, or supply is prescribed
- Documentation explaining why less costly, equally effective products or traditional foods are not appropriate
- The number of days or months the enteral nutrition products, equipment, or necessary supplies are required
- The client's likely expected outcome if enteral nutritional support is not provided

Clients 20 years of age and younger must be evaluated by a certified RD within 30 days of initiation of enteral nutrition products and periodically (at the discretion of the certified RD) while receiving enteral nutrition products. The certified RD must be a current provider with the agency.

What tube-delivered enteral nutrition products, necessary equipment, and supplies are covered? (WAC 182-554-600)

The agency covers tube-delivered enteral nutrition products, equipment, and related supplies, without prior authorization, for eligible clients regardless of age, as follows:

- The client has a valid prescription that must:
 - ✓ Be written by a physician, advanced registered nurse practitioner (ARNP), or physician's assistant certified (PA-C).
 - ✓ Be written, signed (including the prescriber's credentials), and dated by the prescriber on the same day and before delivery of the supply, equipment, or device. Prescriptions must not be back-dated.
 - ✓ Be submitted within three months from the date the prescriber signs the prescription.
 - ✓ State the specific product requested, diagnosis, estimated length of need (months), and quantity.
- The client meets the following clinical criteria:
 - ✓ The client is able to manage his or her tube feedings independently, or with a caregiver who can manage the feedings
 - ✓ The client has at least one of the following medical conditions:
 - A disease or clinical condition that impairs the client's ability to ingest sufficient calories and nutrients from products orally, or does not permit sufficient calories and nutrients from food to reach the gastrointestinal tract
 - A disease or condition of the small bowel that impairs digestion and absorption of an oral diet, either of which requires tube feedings to provide sufficient nutrients to maintain weight and strength properly proportioned to the client's overall health status
- The following limitations apply:
 - ✓ One purchased pump, per client, in a five-year period

- ✓ One purchased non-disposable intravenous pole required for enteral nutrition product delivery, per client, per lifetime
- Providers must follow the agency's <u>expedited prior authorization</u> (EPA) process to receive payment.
- The agency pays for up to 12 months of rental payments for tube-delivered enteral nutrition equipment. After 12 months of rental, the agency considers the equipment purchased and it becomes the client's property.
- The agency pays for repairs and replacement parts for tube-delivered enteral nutrition equipment, with PA, when the equipment is:
 - ✓ Owned by the client.
 - ✓ Less than five years old.
 - ✓ No longer under warranty.

What does the agency require when requesting enteral nutrition products for WIC program eligible clients?

(WAC 182-554-500)

Clients who qualify for supplemental nutrition assistance from the Women, Infants, and Children (WIC) program must receive supplemental nutrition assistance through that program. The agency considers requests for enteral nutrition products and supplies for WIC program-eligible clients when all of the following are met:

- The vendor:
 - Receives a completed *Oral Enteral Nutrition Worksheet Expedited Prior Authorization Request* (form <u>13-761</u>) from the prescriber.
 - Submits an *Oral Enteral Nutrition Worksheet Prior Authorization Request* (form 13-743) to the agency.
 - ✓ Receives an order for the enteral nutrition product or supply from the prescriber, for the tube-fed clients.
- A signed and dated written notification from WIC is attached to the request indicating one of the following:
 - ✓ The client is not eligible for the WIC program.
 - ✓ The client is eligible for the WIC program, but the need for the oral enteral nutrition product or formula exceeds WIC's allowed amount.
 - The requested oral enteral nutrition product or formula is not available through the WIC program. Specific, detailed documentation of the tried and failed efforts of similar WIC products, or the medical need for alternative products must be in the prescriber's chart for the child.
- The client meets the Enteral Nutrition Program requirements in this guide.

For clients not eligible for the WIC program, providers must enter an F indicator in the Comments section of the claim form.

Note: For information regarding the WIC program, call 800-236-2345, or see Department of Health's (DOH's) WIC-approved formulas list.

What is not covered?

(WAC 182-554-800)

The agency does not cover the following:

- Nonmedical equipment, supplies, and related services, including but not limited to, backpacks, pouches, bags, baskets, or other carrying containers
- Orally administered enteral nutrition products for clients 21 years of age and older

An exception-to-rule (ETR), as described in WAC <u>182-501-0160</u>, may be requested for a noncovered service.

When the Early and Periodic Screening, Diagnosis, and Treatment Program (EPSDT) applies, the agency evaluates a noncovered service, equipment, or supply according to the process in WAC <u>182-501-0165</u> to determine if it is medically necessary, safe, effective, and not experimental (see WAC <u>182-534-0100</u> for EPSDT rules).

Note: Orally administered enteral nutrition products do not include medical foods in the form of a pill or capsule.

Note: The agency evaluates a request for orally administered enteral nutrition products and tube-delivered enteral nutrition products that are not covered or are in excess of the enteral nutrition program's limitations or restrictions, in accordance with WAC 182-554-500.

Does the agency pay for enteral nutrition products separately when clients reside in a state-owned facility?

(WAC182-554-300(4))

No. The agency does not pay separately for orally administered enteral nutrition products or tube-delivered enteral nutrition products, necessary equipment, and supplies when a client resides in a state-owned facility (i.e., state school, developmental disabilities (DD) facility, mental health facility, Western State Hospital, and Eastern State Hospital).

Are enteral nutrition products covered for clients that reside in a facility when food is part of the per diem rate?

(WAC182-554-300(3))

No. The agency does not cover oral enteral nutrition to clients in a nursing facility, assisted living facility, adult family home, or any residential facility where food is part of the per diem rate.

When does the agency pay for medical nutrition therapy?

The agency pays for medical nutrition therapy when it is provided by a certified registered dietician with an agency provider number, for clients 20 years of age and younger who are in an eligible program, when the client is referred by an EPSDT provider.

Note: All clients 20 years of age and younger and on an eligible program must be evaluated by a certified registered dietician, who has a signed core provider agreement with the agency, within 30 days of initiation of enteral nutrition products, and periodically (at the discretion of the certified registered dietician) while receiving enteral nutrition products. See Provider Requirements. (SeeWAC 182-554-500(3).

For more information see the agency's Medical Nutrition Therapy Medicaid Provider Guide.

Will the agency pay for enteral nutrition products if a client has elected to receive the agency's hospice benefit?

(WAC <u>182-554-300</u>(5))

No. The agency does not pay separately for orally administered enteral nutrition products or tube-delivered enteral nutrition products, necessary equipment, and supplies when an eligible client has elected to receive the agency's hospice benefit. Medical providers may request an exception-to-rule (ETR) for these clients.

Does the agency pay for oral enteral nutrition products for clients who are receiving Medicare part B benefits?

Yes. The agency pays for oral enteral nutrition for clients on Medicare Part B only when the client meets the criteria in this provider guide.

It is not necessary to submit a Medicare denial.

When does the agency pay for enteral nutrition products used in combination with parenteral nutrition?

The agency pays for both enteral nutrition/supplies and parenteral nutrition/supplies only while a client is being transitioned from parenteral to enteral nutrition. See the agency's Home Infusion Therapy/Parenteral Nutrition Medicaid Provider Guide.

Coverage Table

What is the policy for the rental or purchase of equipment?

- All of the following are included in the agency's reimbursement for equipment rentals or purchases:
 - ✓ Instructions to the client, caregiver, or both, on the safe and proper use of equipment provided
 - ✓ Full service warranty
 - ✓ Delivery and pick-up
 - ✓ Fitting and adjustments
- If changes in circumstances occur during the rental period, such as death or ineligibility, the agency will terminate reimbursement effective on the date of the change in circumstances.
- Providers may not bill for simultaneous rental(s) and purchase of the same item at any time.
- The agency will pay up to an additional three months of pump rental while a client-owned pump is being repaired.
- Repairs to a client-owned pump require **authorization** that may be obtained after the repairs have been started. Submit a completed *Justification for Use of B9998***Miscellaneous Enteral Nutrition Procedure Code and Limitation Extension Request (form 13-745) or Fax/Written Request Basic Information (form 13-756) along with an invoice for the repairs that separates parts from labor charges.
- Repairs or non-routine service may not exceed 50 percent of the purchase price.
- The agency will **not** reimburse providers for equipment that was supplied to them **at no cost** through suppliers/manufacturers or items that have been returned by clients.
- Rent-to-purchase equipment may be new or used at the beginning of the rental period.

Note: Covered items that are not part of the nursing facility per diem may be billed separately to the agency.

Enteral supplies

To exceed specified limitations, a Limitation Extension (LE) request must be submitted. See <u>Resources Available</u> for more information.

- Do not bill more than one supply kit code per day.
- Enteral supply kits include all the necessary supplies for the client to administer enteral nutrition.

TT CD CC		GI.		Part of	D. W. /
HCPCS		Short		NH per	Policy/
Code	Modifier	Description	EPA/PA	diem	Comments
B4034	BA	Enteral Feeding		N	Maximum # of units - 1
		Supply Kit;			per client, per day
		syringe (bolus			
		only)			
B4035	BA	Enteral Feeding		N	Maximum # of units - 1
		Supply Kit; pump			per client, per day
		fed, per day			
B4036	BA	Enteral Feeding		N	Maximum # of units - 1
		Supply Kit;			per client, per day
		gravity fed			

Enteral tubing

The total number of allowed tubes includes any tubes provided as part of the replacement kit.

HCPCS				Part of NH per	Policy/
Code	Modifier	Short Description	EPA/PA	diem	Comments
B4081	BA	Nasogastric tubing		N	Max # of units - 3 per
		with stylet (each)			client, per 30 days
B4082	BA	Nasogastric tubing		N	Max # of units - 3 per
		without stylet (each)			client, per 30 days
B4083	BA	Stomach tube –		N	Max # of units - 1 per
		Levine type (each)			client, per 30 days
	BA	Gastrostomy/jejunos		N	Max # of units - 5 per
B4087		tomy tube, standard,			client, per 30 days
		any material, any			Note: When billing for
		type, each			extension tubing only, use
					this code.
	BA	Gastrostomy/jejunos		N	Max # of units - 1 per
B4088		tomy tube, low-			client, every 2 months
		profile, any material,			
		any type, each			

Enteral repairs

HCPCS Code	Modifier	Short Description	Authorization Required	Part of NH per diem	Policy/ Comments
E1399		Repair parts for enteral equipment. Only client-owned pumps less than five years old, and no longer under warranty will be allowed replacement parts.	Y	N	Detailed invoice required
B9002	RR	Loaner pump	Y	N	The agency will pay up to 3 months rental while client-owned pump is being repaired.
K0739		Repair or non- routine service for durable medical equipment requiring the skill of a technician, labor component, per 15 minutes.	Y	N	Repairs or non- routine service not to exceed fifty percent of purchase price, if the equipment is less than five years old. Separate parts from labor and indicate number of units (e.g. 15 minutes) requested.

Pumps and poles

- Poles and pumps are considered purchased after 12-months rental.
- Pumps may be new or used equipment at the beginning of rental period.

				Part of NH	
HCPCS				per	Policy/
Code	Modifier	Short Description	EPA/PA	diem	Comments
E0776	NU	IV pole.		Y	Max # of units - 1 per
		Purchase.			client, per lifetime
		Nondisposable.			
		Modifier required.			
E0776	RR	IV pole.		Y	Max # of units - 1 per
		Rental.			month, not to exceed 12
		Nondisposable.			months
		Modifier required.			
B9002	RR	Enteral nutrition		N	Max # of units - 1 per
		infusion pump			month, not to exceed 12
		with alarm			months

Miscellaneous

Prior authorization (PA) is required prior to billing HCPCS code B9998.

Hanaa				Part of NH	D. 11. /
HCPCS				per	Policy/
Code	Modifier	ShortDescription	EPA/PA	diem	Comments
B9998		NOC for enteral	PA	N	Purchase & Max # of units
		supplies (other			to be determined by the
		enteral nutrition			agency.
		supplies not			Backpacks are not
		listed).			covered.

How is HCPCS code B9998 submitted to the agency for miscellaneous enteral nutrition charges?

To submit charges and receive payment for miscellaneous enteral nutrition HCPCS code B9998, submit a fully completed *Justification for Use of B9998 Miscellaneous Enteral Nutrition Procedure Code and Limitation Extension Request* (form 13-745). This form must be submitted to the agency's Enteral Nutrition Program Manager prior to submitting the claim to the agency.

Note: Do not submit claims using HCPCS code B9998 until an authorization number has been received from the agency indicating that the bill has been reviewed and the payable amount has been determined.

Include all of the following supporting documentation on the 13-745 form:

- Agency name and National Provider Identifier (NPI)
- Date of service
- Explanation of client-specific medical necessity
- Invoice
- Name of piece of equipment
- Name of primary piece of equipment and whether the equipment is rented or owned
- Prescription
- ProviderOne client ID

Prior Authorization

What is prior authorization (PA)?

PA is the agency's approval for certain medical services, equipment, or supplies, before the services are provided to clients, as a precondition for provider reimbursement. **Expedited prior authorization (EPA) and limitation extensions (LE) are forms of PA.**

Note: See the agency's <u>ProviderOne Billing and Resource Guide</u> for more Information on requesting authorization.

Is prior authorization required for enteral nutrition?

(WAC182-554-700)

Providers must obtain authorization for covered orally administered enteral nutrition products, tube-delivered enteral equipment, and related supplies. This is required in chapter 182-554 WAC, published agency provider guides, or when the clinical criteria required in this provider guide are not met.

• Providers must submit a written request to the agency for PA as specified in WAC <u>182-554-500(2)</u>.

Note: The agency does not cover orally administered enteral nutrition for clients 21 years of age and older.

- Providers must establish that the client's condition meets the clinically appropriate expedited prior authorization (EPA) criteria outlined in this provider guide. The appropriate EPA number must be used when the provider bills the agency.
- Upon request, a provider must provide documentation to the agency showing how the client's condition met the criteria for PA.
 - ✓ Authorization requirements in this guide are not a denial of service for the client.
 - ✓ When an oral enteral nutrition product or tube-delivered enteral nutrition equipment or related supply requires authorization, the provider must properly request authorization in accordance with the agency's rules and this provider guide.

- ✓ When authorization is not properly requested, the agency rejects and returns the request to the provider for further action. The agency does not consider the rejection of the request to be a denial of service.
- ✓ Agency authorization does not necessarily guarantee payment.
- The agency evaluates requests for authorization for covered enteral nutrition products, equipment, and related-supplies that exceed limitations in this chapter on a case-by-case basis in accordance with WAC 182-501-0169.
- The agency may recoup any payment made to a provider if the agency later determines that the service was not properly authorized or did not meet the EPA criteria. See WAC 182-502-0100(1)(c).
 - ✓ If a fee-for-service client enrolls in an agency-contracted MCO before the agency completes the purchase or rental of prescribed enteral nutrition products, necessary equipment, and supplies:
 - The agency rescinds authorization for the purchase or rental.
 - The agency stops paying for any equipment on the last day of the month preceding the month in which the client becomes enrolled in the managed care plan.
 - The agency-contracted MCO determines the client's continuing need for the equipment and is then responsible for the client.
 - ✓ The agency rescinds any authorization for prescribed equipment if the equipment was not delivered to the client before the client:
 - Loses medical eligibility.
 - Becomes covered by a hospice agency and the equipment is used in the treatment of the terminal diagnosis or related condition(s).
 - Becomes eligible for an agency-contracted managed care plan.
 - Dies.

How do I request authorization for an emergency fill?

In emergency situations, providers may deliver a maximum three-day supply of enteral nutrition products that require PA without an authorization number for a maximum of a three day supply. However, in order to receive payment, the provider must fax justification for the request to the agency no later than the following working day after the fill.

What is expedited prior authorization (EPA)?

EPA is a process designed to eliminate the need to fax requests for prior authorization for selected Healthcare Common Procedure Coding System (HCPCS) codes.

To bill the agency for enteral nutritional products and supplies that meet the EPA criteria on the following pages, the vendor must create a nine-digit EPA number using the following criteria:

The first five or six digits of the EPA number must be **8700 or 87000.** The last two or three digits document the product description and conditions that make up the EPA criteria.

EPA numbers begin with 87000.

Example -

Nutritional bars for a client:

- 21 years of age and younger.
- With a diagnosis of chronic renal failure.
- On dialysis and on a fluid restricted diet with an albumin of 3.2 or less.

The EPA code number is 1110; add these four digits.

The EPA number = 870001110.

- For EPA, a provider must establish that the client's condition meets the clinically appropriate EPA criteria outlined in this provider guide. The appropriate EPA number must be used when the provider bills the agency.
- For each EPA number, there must be a completed *Oral Enteral Nutrition Worksheet Expedited Prior Authorization Request* (form <u>13-761</u>) in the client's file.

- Specific, detailed documentation explaining why trials of traditional foods did not meet the nutritional needs of the client must be in the prescriber's files. This information may be obtained from a family member or caregiver.
- Documentation showing how the client's condition met the criteria for PA or EPA must be provided to the agency upon request.

Providers must request PA from the agency when a situation does not meet the EPA criteria for a selected HCPCS code. Providers must fax a request to the agency Enteral Nutrition Program Manager (see Resources Available).

Expedited Prior Authorization guidelines:

- **A. Medical justification (criteria)** Medical justification must come from the client's prescriber with an appropriately completed *Oral Enteral Nutrition Worksheet Expedited Prior Authorization Request* (form 13-761). The vendor must use this form when using the EPA process. The client must meet the exact criteria in order for providers to use an EPA number. Specific, detailed documentation explaining why trials of traditional foods did not meet the nutritional needs of the client must be in the vendor's files. If the client does not continue to meet the criteria, but needs an oral enteral nutrition product, providers must send in an appropriately completed *Oral Enteral Nutrition Worksheet Prior Authorization Request* (form 13-743).
- **B. Documentation -** The billing vendor **must keep** the completed *Oral Enteral Nutrition Worksheet Expedited Prior Authorization Request* (form 13-761) in the client's file. Upon request, a vendor must provide specific, detailed documentation to the agency showing how the client's condition met the criteria for EPA. Vendors must keep documentation on file for six years (see WAC 182-502-0020).

The *Oral Enteral Nutrition Worksheet Expedited Prior Authorization Request* (form 13-761) must be filled out in its entirety. The client must meet the exact criteria in order for the vendor to use an EPA number. In order to continue to use this form when the allowed time period ends, the prescriber must complete a new form, and the vendor must verify the EPA criteria are still met. The client must continue to meet the exact criteria in order for the vendor to use an EPA number. If the criteria are not met, a completed *Oral Enteral Nutrition Worksheet Prior Authorization Request* (form13-743) must be submitted.

Note: To ensure program compliance, the agency conducts post-payment reviews. See WAC182-502-0100.

Washington State Expedited Prior Authorization Criteria Coding List

ProcedureCode	EPA Code	Description	Criteria	
Enteral Nutrition Products				
B9998	1110	Nutritional Bars	 Authorized only for clients: With DX code of chronic renal failure or dialysis. On fluid restrictive diets. With an albumin level of 3.2 or less. 	
Medical Conditio	ns			
Use the appropriate procedure code for the service being provided	1100	Chronic Renal Failure ICD-9-CM Code 585.6	The client must be receiving dialysis and have an albumin level of 3.2 or less. Note: Clients receiving dialysis must be on a fluid restrictive diet to use nutrition bars. When billing for nutrition bars, use EPA # 870001110.	
Use the appropriate procedure code for the service being provided	1101	Cancer(s) ICD-9-CM Codes:140 through 208.9 and 230 through 234.9	The client must be currently receiving chemotherapy and/or radiation therapy. Providers may also use this code to bill for the post therapy phase (up to 3 months following the completion of chemotherapy or radiation therapy).	
Use the appropriate procedure code for the service being provided	1102	Decubitus Pressure Ulcer(s) ICD-9-CM Diagnosis ICD-9-CM Diagnosis 707.00 – 707.09	 Stage 3 or greater decubitus pressure ulcer(s). An albumin level of 3.2 or less. EPA may be used for 3 months only. 	

ProcedureCode	EPA Code	Description	Criteria	
Medical Conditions (continued)				
Use the appropriate procedure code for the service being provided	1103	Amino Acid, Fatty Acid,and Carbohydrate Metabolic Disorders The client must require a specialized of enteral nutrition product.		
Use the appropriate procedure code for the service being provided	1104	Medical Condition Requiring Thickeners (HCPCS Code: B4100) for Dysphagia ICD-9-CM Diagnosis Code:787.20 – 787.24, 787.29.	 Require a thickener to aid in swallowing or be currently transitioning from tube feedings to oral feedings. Have been evaluated by a speech therapist, or an occupational therapist that specializes in dysphagia (the report must be in the client's chart in the prescriber's office recommending a thickener). Note: If the client is one year through 20 years of age and requires only a thickener, an evaluation by a dietician is not required. 	

ProcedureCode	EPA Code	Description	Criteria		
Age Requiremen	its (continued)				
Use the appropriate procedure code for the service being provided	1106	Children four years of age or younger (younger than five years of age)	Client must have: • A certified RD evaluation with recommendations (which support the prescriber's order) for medically necessary, oral enteral nutrition products or formulas.		
			 A signed and dated written notification from WIC indicating one of the following: 		
			✓ Client is not eligible for the WIC program.		
			✓ Client is eligible for the WIC program, but the need for the oral enteral nutrition product or formula exceeds WIC's allowed amount.		
			✓ The requested oral enteral nutrition product or formula is not available through the WIC program. (Specific, detailed documentation of the tried and failed efforts of similar WIC products, or the medical need for alternative products, must be in the prescriber's chart for the child).		
			AND one of the following criteria:		
			✓ Low birth weight (less than 2500 grams)		
			✓ A decrease across two or more percentile lines on the CDC growth chart, once a stable growth pattern has been established		
			✓ Failure to gain weight on two successive measurements, despite dietary interventions		
			✓ Documented specific, clinical factors that place the child at risk for a compromised nutrition and/or health status		

Enteral Nutrition

ProcedureCode	EPA Code	Description	Criteria	
Age Requirements (continued)				
Use the appropriate procedure code for the service being provided	1107	Children 5 through 20 years of age	 ✓ A certified RD evaluation with recommendations (which support the prescriber's order) for medically necessary, oral enteral nutrition products. ✓ One of the following criteria: ➢ A decrease across two or more percentile lines on the CDC growth chart, once a stable growth pattern has been established. ➢ Failure to gain weight on two successive measurements, despite dietary interventions. ➢ Documented specific, clinical factors that place the child at risk for a compromised nutrition and/or health status. 	

Modifiers

Note: Providers must use the procedure codes listed in the product list along with the appropriate modifier for all enteral nutrition products. The agency denies claims for enteral nutrition products without modifiers.

Modifier BA

Use Modifier **BA** for medically necessary, **tube-delivered enteral nutrition products and supplies**, not orally administered nutrition.

Modifier BO

Use Modifier **BO** for medically necessary, **orally administered enteral nutrition products**, not nutrition administered by external tube.

All enteral nutrition products must have documented justification for medical necessity in the client's file, which must be made available for review by the agency. Claims for reimbursement of nutrition products must be billed with the ICD-9-CM diagnosis code(s).

Note: Medicare Part B only covers enteral nutrition products for clients who are tube-fed. Enteral nutrition products appropriately billed with a 'BO' modifier will not require a Medicare denial and can be billed directly to the agency. Providers must use the procedure codes listed in the agency's fee schedule along with the appropriate modifier for all poles and pumps.

Modifier NU

Use Modifier NU to indicate that the provider is billing the agency for newly purchased equipment.

Modifier RR

Use Modifier **RR** to indicate that the provider is billing the agency for rental equipment.

Product List

How is the enteral nutrition product classification list used?

Vendors must use the <u>Enteral Nutrition Product Classification List</u> located on the Noridian website. Providers must use the applicable HCPCS codes for all enteral nutritional claims. The agency will accept billing for **only** the codes and products listed on the Noridian Enteral Nutrition Product Classification List.

Note: The appropriate <u>modifier</u> must be used when billing the agency for these codes.

Billing must be limited to a one-month supply.

Note: The following are examples of products that are not reimbursed by the agency: puddings, cookies, cereals, health shakes, broths, Resource® Ice Cream Plus, etc.

Category (HCPCS			One	
code)	Modifier	Description	Unit Equals	Policy/Comments
B4100	ВО	Food thickener administered orally per ounce	1 oz	Thickeners when EPA criteria for EPA # 870001104 is met. Includes Resource ThickenUp, Simply Thick, Thick & Easy, and Thick-It. Covered for clients one year through 20 years of age only.
B4102	ВО	Enteral formula, for adults, used to replace fluids and electrolytes (e.g. clear liquids), 500 ml = 1 unit	500 ml	Covered for clients 20 years of age and younger only.
B4103	ВО	Enteral formula, for pediatrics, used to replace fluids and electrolytes (e.g. clear liquids), 500 ml = 1 unit	500 ml	

Enteral Nutrition

Category (HCPCS			One	
code)	Modifier	Description	Unit Equals	Policy/Comments
B4149	BO	Enteral formula,	100 cal	Covered for clients 20 years of
		manufactured blenderized		age and younger only.
		natural foods with intact		
		nutrients, includes proteins,		
		fats, carbohydrates,		
		vitamins and minerals, may		
		include fiber.		
B4150	ВО	Enteral formula consisting	100 cal	Covered for clients 20 years of
		of semi-synthetic intact		age and younger only.
		protein/protein isolates.		
B4152	ВО	Intact protein/protein	100 cal	Covered for clients 20 years of
		isolates (calorically dense).		age and younger only.
B4153	ВО	Hydrolized protein/amino	100 cal	Covered for clients 20 years of
		acids.		age and younger only.
B4154	ВО	Defined formula for special	100 cal	Covered for clients 20 years of
		metabolic need.		age and younger only.
B4155	ВО	Modular components.	100 cal	Covered for clients 20 years of
		_		age and younger only.
B4157	ВО	Enteral formula,	100 cal	Covered for clients 20 years of
		nutritionally complete, for		age and younger only.
		special metabolic needs for		
		inherited disease of		
		metabolism, includes		
		proteins, fats,		
		carbohydrates, vitamins and		
		minerals, may include fiber.		
B4158	BO	Enteral formula, for	100 cal	Covered for clients 20 years of
		pediatrics, nutritionally		age and younger only.
		complete with intact		
		nutrients, includes proteins,		
		fats, carbohydrates,		
		vitamins and minerals, may		
D 4150	DO.	include fiber and/or iron.	1001	C
B4159	ВО	Enteral formula, for	100 cal	Covered for clients 20 years of
		pediatrics, nutritionally		age and younger only.
		complete soy based with		
		intact nutrients, includes		
		proteins, fats, carbohydrates, vitamins and		
		minerals, may include fiber		
		and/or iron.		
		and/Of HOII.		

Enteral Nutrition

Category (HCPCS			One	
code)	Modifier	Description	Unit Equals	Policy/Comments
B4160	BO	Enteral formula, for pediatrics, nutritionally complete calorically dense (equal to or greater than 0.7 Kcal/ml) with intact nutrients, includes proteins, fats, carbohydrates, vitamins and minerals, may	100 cal	Covered for clients 20 years of age and younger only.
B4161	ВО	include fiber. Enteral formula, for pediatrics, hydrolyzed/amino acids and peptide chain proteins, includes fats, carbohydrates, vitamins and minerals, may include fiber.	100 cal	Covered for clients 20 years of age and younger only.
B4162	ВО	Enteral formula, for pediatrics, for special metabolic needs for inherited disease of metabolism, includes proteins, fats, carbohydrates, vitamins and minerals, may include fiber.	100 cal	Covered for clients 20 years of age and younger only.
B9998	во	NOC for enteral supplies.	One Bar	Nutrition bars when EPA criteria for EPA # 870001110 is met.Includes Choice DM Bar, Ensure Bar, Glucerna Bar, Protein Eight Bar, Regain Bar, and Resource Bar. Covered for clients 20 years of age and younger only.

Payment

What is included in the agency's payment? (WAC182-554-900)

The agency determines reimbursement for covered enteral nutrition equipment and necessary supplies according to the set fee schedule, and evaluates and updates the maximum allowable fees for enteral nutrition products, equipment, and related supplies at least once per year.

The agency's payment for covered enteral nutrition products, equipment, and related supplies include all of the following:

- Any adjustments or modifications to the equipment required within three months of the date of delivery (not applicable to adjustments required because of changes in the client's medical condition)
- Instructions to the client, caregiver, or both, on the safe and proper use of equipment provided
- Full service warranty
- Delivery and pick-up
- Fitting and adjustments

If changes in circumstance occur during the rental period, such as death or ineligibility, the agency discontinues payment effective on the date of the change in circumstance.

The agency does not pay for simultaneous rental and purchase of any item.

The agency does not reimburse providers for equipment that is supplied to them at no cost through suppliers or manufacturers.

The provider who furnishes enteral nutrition equipment to a client is responsible for any costs incurred to have equipment repaired by another provider if:

- Any equipment that the agency considers purchased requires repair during the applicable warranty period.
- The provider refuses or is unable to fulfill the warranty.
- The client still needs the equipment.

If the rental equipment must be replaced during the warranty period, the agency recoups fifty percent of the total amount previously paid toward rental and eventual purchase of the equipment delivered to the client if:

- The provider is unwilling or unable to fulfill the warranty.
- The client still needs the equipment.

Where can I find the fee schedule?

You can find the current Enteral Nutrition Fee Schedule on the agency's <u>Enteral Nutrition Fee Schedule</u> web page.

Billing and Claim Forms

What are the general billing requirements?

Providers must follow the agency's <u>ProviderOne Billing and Resource Guide</u>. These billing requirements include:

- What time limits exist for submitting and resubmitting claims and adjustments.
- When providers may bill a client.
- How to bill for services provided to primary care case management (PCCM) clients.
- How to bill for clients eligible for both Medicare and Medicaid.
- How to handle third-party liability claims.
- What standards to use for record keeping.

What records specific to the agency's Enteral Nutrition Program must be kept?

(WAC <u>182-554-400</u>, <u>182-554-500</u>, <u>182-554-600</u>, and <u>182-554-700</u>)

Providers must keep legible, accurate, and complete charts in the client's records to justify the medical necessity of the items provided.

For oral enteral nutrition products

Medical vendors or pharmacies must keep the following in their files:

- A copy of one of the following completed forms:
 - The Oral Enteral Nutrition Worksheet Prior Authorization Request (form 13-743) with the authorization number provided by the agency (the prescription is a part of the form)
- A copy of the WIC denial for clients four years of age and younger, which must state all of the following:
 - ✓ The client is not eligible for WIC program services.
 - The client is eligible for WIC program services, but nutrition needs exceed the WIC program's maximum per calendar month allotment.
 - ✓ The WIC program cannot provide the prescribed product.

• A copy of the dietician evaluation for clients 20 years of age and younger who are on an eligible program.

Prescribers must keep the following in their files:

- A copy of one of the following completed forms:
 - ✓ The Oral Enteral Nutrition Worksheet Prior Authorization Request (form <u>13-</u>743).
 - ✓ The Oral Enteral Nutrition Worksheet Expedited Prior Authorization Request (form 13-761).
- Specific, detailed documentation of reasons why trials of traditional foods did not meet the nutritional needs of the client
- A copy of the dietician evaluation for clients 20 years of age and younger who are on an eligible program
- Specific, detailed documentation that the WIC products have been tried and failed or that
 they are contraindicated when the client is eligible for the WIC program but the product
 being ordered is not on the WIC product list

For tube-fed enteral nutrition products and supplies

Medical vendors or pharmacies must keep the following in their files:

- A copy of the prescription which is signed and dated by the prescriber and lists the client's medical condition and the exact daily caloric amount of medically necessary enteral nutrition product.
- A copy of the WIC denial for clients four years of age and younger, which must state all of the following:
 - ✓ The client is not eligible for WIC program services.
 - The client is eligible for WIC program services, but nutrition needs exceed the WIC program's maximum per calendar month allotment.
 - ✓ The WIC program cannot provide the prescribed product.
- A copy of the dietician evaluation for clients 20 years of age and younger who are on an eligible program.

Prescribers must keep the following in their files:

A copy of the dietician evaluation, for clients 20 year of age and younger who are enrolled in an eligible agency program.

How is the CMS-1500 claim form completed?

Note: See the agency's <u>ProviderOne Billing and Resource Guide</u> for general instructions on completing the CMS-1500 claim form.

The following CMS-1500 claim form instructions relate to the Enteral Nutrition Program:

Field No.	Name	Entry		
24B.	Place of Service	These are the only appropriate code(s):		
		Code To Be Number Used For Client's residence		
24G.	Days or Units	For multiple quantities of supplies, enter the number of items dispensed and all of the dates or dates spanned that the supplies were used. Unless the procedure code description specifically indicates pack, cans, bottles, or other quantity, the each is each single item.		