

Appendix B: Verify eligibility with magnetic card readers

Magnetic card reader

The option is available to use a magnetic card reader to access eligibility information for clients using the services card. HCA will not provide or sell readers. While swipe card technology gives providers an easy and immediate way to check eligibility, there are other low or no-cost inquiry methods.

- Mini magnetic card readers attach to PC screen and UB connection
 - Provider “swipes” services card
 - Eligibility information is displayed on the PC screen
 - Providers can print the screen



- Desktop magnetic card readers connect directly to the internet
 - Provider “swipes” services card
 - Eligibility information is printed line by line



The Health Care Authority – Washington Apple Health does not favor, endorse, or recommend magnetic card readers over any other inquiry method, and does not favor, endorse, or recommend any magnetic card reader model or vendor over any other model or vendor. HCA and its employees have neither a financial interest, nor any other type of interest, in which inquiry method you choose.

For providers choosing the card reader option, you will need a card reader that is configured appropriately, and you will be subject to a monthly subscription fee to access the secure network that connects to ProviderOne eligibility data. Providers are encouraged to shop for the model and vendor that best meets their needs.

For additional information and configuration questions or assistance, please submit a ticket to HIPAA-Help@hca.wa.gov.