



#### Provider Notice 14-37

Dear Provider,

**On July 1, 2014**, Washington Apple Health (Medicaid), administered by the Health Care Authority (agency) will change the way it notifies providers that a program has changed. The agency currently updates each provider guide at the start of each quarter: July 1, October 1, January 1, and April 1. Starting July 1, 2014:

- The agency will no longer send provider notice (PN) emails like this one.
- It will be the provider's duty to access the updated provider guides on the agency's website, <http://hca.wa.gov/medicaid/billing/pages/bi.aspx>, at the start of each quarter. The agency will consider providers on notice of all material contained in the provider guides available on its website.

Each provider guide will continue to be posted on the agency's web page, and the effective date for each guide will be stated on the guide's cover. Inside each guide, major program changes will be summarized in the "What Has Changed" table, which will contain hyperlinks to the places in the guide where those changes occur. If a guide does not contain any changes, the "What Has Changed" table will simply read: NO CHANGE AT THIS TIME.

If a program change occurs outside the quarterly update cycle, the agency will send providers a listserv notice alerting them that a change has occurred and hyperlinking the relevant provider guide.

Thank you.

Provider Publications Team  
Medicaid Program  
Health Care Authority

**NOTE:** Please do not reply directly to this Listserv message. If you have feedback or questions, please visit the HCA website at <http://www.hca.wa.gov/medicaid/Pages/contact.aspx>. That way, your message can be delivered to the appropriate staff.

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