

HEALTH HOME NETWORK COMPOSITION REPORT

July 2015

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INTRODUCTION:

The following report is a review of Washington State’s qualified Health Home Leads’ (HHL) Care Coordination Organizations (CCOs) network composition for the fourth quarter of 2014. The data was collected prior to January 31, 2015 unless otherwise noted. The HHLs submitted data on their networks using the form in Attachment 1 over the period of March 14, 2014 through January 1, 2015.

The Health Care Authority (HCA) and Department of Social and Health Services (DSHS) use these reports to assess whether HHLs provide access to specialized care coordination organizations, specifically behavioral health (BH) and long term services and supports (LTSS) organizations. HHLs were also able to report whether their CCOs specialize in pediatric services or care for people with complex medical conditions. The descriptors in the tables found in Appendix A and B (“medical, LTSS, BH”) refer to the designation given by the HHLs, and are not meant to infer that these CCOs restrict their Health Home services to clients with a single condition or service use pattern.

When assessing the CCO network composition, the report focuses primarily on how many CCOs were contracted with HHLs to provide Health Home services in each coverage area, and if those CCOs included a mix of LTSS, BH and medical CCOs. Federally Qualified Health Centers (FQHCs) were included in the network composition as “medical” providers.

No conclusions can be made for the adequacy of CCO networks because the capacity to provide Health Home services varies by staffing and caseload. This report provides general information as to the variety of CCOs available in each county through the HHLs.

HCA and DSHS are collaborating with their HHL partners to maintain and grow the composition and network capacity of CCOs.

This report does not include data for Coverage Area 3 (King County) and Snohomish County.

Health Home Program Structure

The Health Home program is structured as a community-based delivery system for intensive care coordination services for high risk clients as determined by past utilization patterns. HHLs contract directly with the Health Care Authority (HCA) and provide administrative functions such as enrollee assignments, encounter data submittals, and payment disbursements.

HHLs subcontract with Care Coordination Organizations (CCOs) to provide Health Home services for eligible clients and their families via an assigned Care Coordinator (CC).

The CC provides Health Home services for the client by identifying gaps in care and when appropriate works directly with the client's behavioral health, physical health, and long-term services and supports providers. CCs may refer clients to additional resources such as transportation, legal assistance, and housing.

The Six Health Home Services

1. Comprehensive Care Management;
2. Care Coordination;
3. Health Promotion;
4. Comprehensive Transitional Care (including appropriate follow-up, from inpatient to other settings);
5. Individual and Family Support, which includes authorized representatives; and
6. Referral to Community and Social Services, if needed.

Table 1: What does Statewide CCO overlap look like?

Coverage Area	CCOs who Subcontract with One Lead	CCOs who Subcontract with More than One Lead	Total CCOs
Coverage Area 1	6	10	16
Coverage Area 2	5	5	10
Coverage Area 4	7	4	11
Coverage Area 5	7	6	13
Coverage Area 6	6	7	13
Coverage Area 7	9	5	14

NOTE: A CCO may be subcontracted with a HHL in multiple Coverage Areas.

Health Home Coverage Area Map

Health Home Coverage Areas

Coverage Area #2 Effective 10/1/2013
 CHPW – both MC and FFS
 CCC – MC Only
 Molina – MC Only
 NWRC – FFS Only
 UHC – FFS Only effective 1/1/15

The Health Home program is not active in King and Snohomish counties

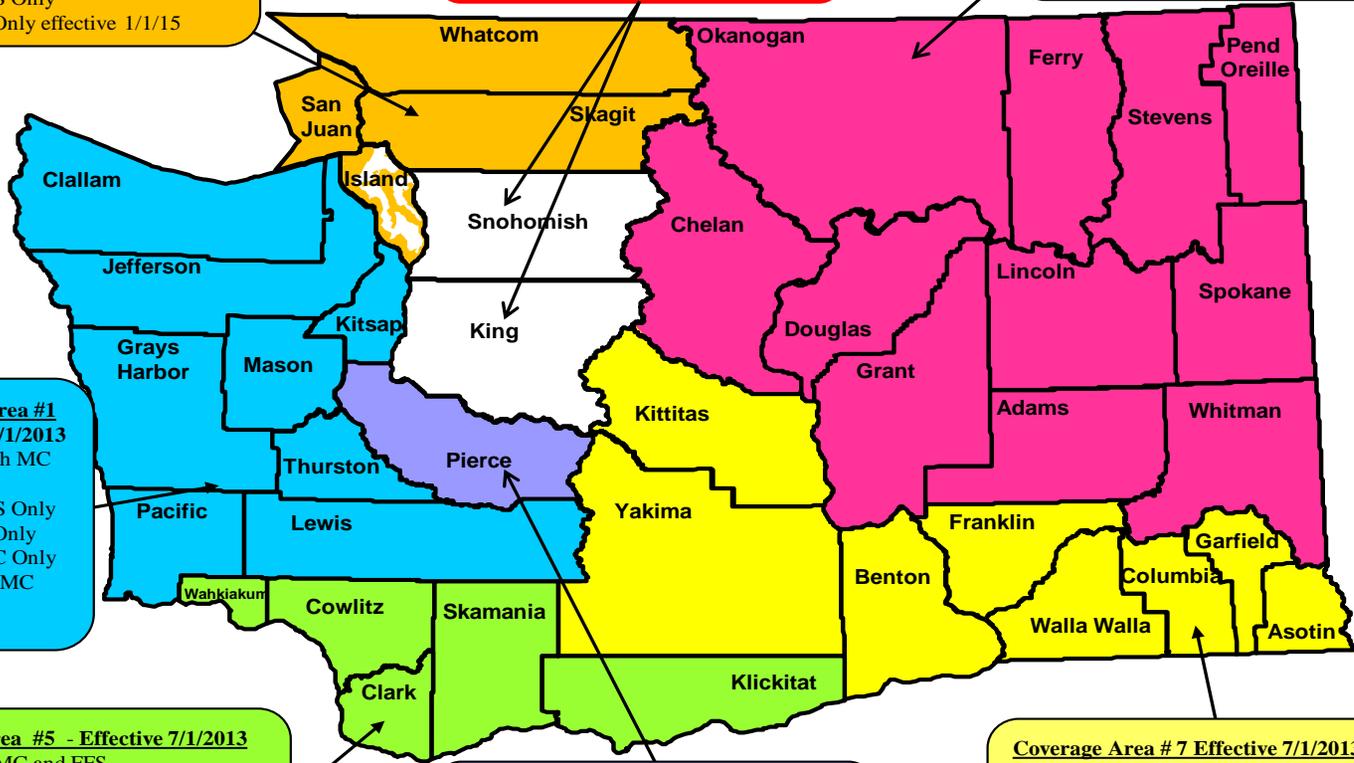
Coverage Area #6 Effective 10/1/2013
 Community Choice – FFS only
 CCC – MC Only
 CHPW – both MC and FFS
 Molina – MC Only
 UHC – both MC and FFS

Coverage Area #1 Effective 10/1/2013
 CHPW – both MC and FFS
 Optum – FFS Only
 CCC – MC Only
 Molina – MC Only
 UHC – both MC and FFS

Coverage Area #5 - Effective 7/1/2013
 CHPW both MC and FFS
 OPTUM - FFS Only
 Molina – MC Only Effective 10/1/14
 UHC – FFS only effective 1/1/15
 CCC left area effective 1/1/15

Coverage Area #4 Effective 7/1/2013
 CCC & CHPW – MC Only
 UHC - both MC and FFS
 Optum - FFS Only
 Molina – MC Only Effective 10/1/14

Coverage Area #7 Effective 7/1/2013
 CCC – MC Only
 CHPW – MC Only
 UHC - both MC and FFS
 Optum and SE WA ATLTC - FFS Only
 Molina – MC Only Effective 10/1/14



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Appendix A – Network Composition by Health Home Lead

The foundation of the State’s Health Home delivery system is a community based network. This encourages partnerships between medical, mental health, substance use disorder, and LTSS providers.

Care Coordination Organizations (CCOs) listed by HHLs:

The following tables represent each HHL network composition which includes their contracted CCOs, coverage areas, the counties within those coverage areas, and each CCO’s specialty as reported by the HHLs.

Table 2: Community Choice

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Aging & Adult Care of Central WA	6	Adams, Chelan, Douglas, Grant, Lincoln, Okanogan	LTSS
Aging & Long Term Care of Eastern WA	6	Ferry, Pend Oreille, Spokane, Stevens, Whitman	LTSS
Behavioral Health Northwest (BHN): Frontier Behavioral Health	6	Spokane	BH
Community Choice Healthcare Network	6	Chelan, Douglas, Grant, Okanogan	General Social Services ¹
Okanogan Behavioral Health (BHN)	6	Okanogan	BH
WAcare	6	Adams, Chelan, Douglas, Grant, Okanogan, Spokane	General Social Services

Community Choice Healthcare Network

Community Choice is a HHL in Coverage Area 6. Community Choice provides HH services to Fee-For-Service (FFS) and Apple Health managed care clients. They subcontract with five community based CCOs and are an authorized CCO, which allows them to broaden their Health Home coverage in underserved counties. They subcontract as a HHL with Amerigroup for managed care clients. Medical specialty CCOs are lacking in Community Choice’s CCO network composition and only Okanogan and Spokane counties have behavioral health CCOs.

¹ See definitions

Table 3: Community Health Plan of Washington (CHPW)

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Behavioral Health Resources (BHN)	1	Grays Harbor, Mason, Thurston	BH
Cascade Mental Health Care (BHN)	1	Lewis	BH
Kitsap Mental Health Services (BHN)	1	Kitsap	BH
Lewis-Mason-Thurston Area Agency on Aging	1	Lewis, Mason, Thurston	LTSS
Martha & Mary AT HOME	1	Kitsap	Home Health
Olympic Area Agency on Aging	1	Clallam, Grays Harbor, Jefferson, Pacific	LTSS
Peninsula Behavioral Health (BHN)	1	Clallam, Jefferson	BH
Peninsula Community Health Services	1	Kitsap	BH
Sea Mar - Aberdeen	1	Grays Harbor	FQHC
Sea Mar - Olympia	1	Thurston	FQHC
WAcare - Aberdeen	1	Clallam, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Thurston	General Social Services
WAcare - Bremerton	1	Clallam, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Thurston	General Social Services
Willapa Behavioral Health (BHN)	1	Pacific	BH
Compass Health (BHN)	2	Island, San Juan, Skagit, Whatcom	BH
Northwest Regional Council	2	Island, Skagit, Whatcom	LTSS
Sea Mar - Bellingham	2	Whatcom	FQHC
Sea Mar - Skagit Valley	2	Skagit	FQHC
WAcare - Bellingham	2	Island, San Juan, Skagit, Whatcom	General Social Services
WAHA - Whatcom Alliance for Health Advancement	2	Whatcom	General Social Services

Table 3: Community Health Plan of Washington (CHPW) table – continued

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Multicare/Good Samaritan Behavioral Health	4	Pierce	Medical/BH
Pierce County Community Connections	4	Pierce	LTSS
Sea Mar	4	Pierce	FQHC
Seattle & King County Aging & Disability Services	4	Pierce	LTSS
WAcare	4	Pierce	General Social Services
Area Agency on Aging & Disabilities of Southwest Washington	5	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	LTSS
Child & Adolescent Clinic	5	Clark, Cowlitz	Medical/BH
Columbia River Mental Health Services (BHN)	5	Clark	BH
Columbia United Providers	5	Clark	BH
Cowlitz County Guidance Association (BHN)	5	Cowlitz	BH
Sea Mar – Clark County	5	Clark	FQHC
Wacare	5	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	General Social Services
Aging & Adult Care of Central Washington	6	Adams, Chelan, Douglas, Grant, Lincoln, Okanogan	LTSS
Aging & Long Term Care of Eastern WA	6	Ferry, Pend Oreille, Spokane, Stevens, Whitman	LTSS
Alliance Counseling Services (BHN)	6	Ferry, Lincoln, Pend Oreille, Stevens	BH
Frontier Behavioral Health (BHN)	6	Spokane	BH
Okanogan Behavioral Healthcare (BHN)	6	Okanogan	BH
Palouse River Counseling (BHN)	6	Whitman	BH
WAcare	6	Adams, Chelan, Douglas, Grant, Lincoln, Okanogan, Spokane	General Social Services

Table 3: Community Health Plan of Washington (CHPW) table – continued

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Central Washington Comprehensive Mental Health (BHN)	7	Benton, Columbia, Franklin, Kittitas, Walla Walla, Yakima	BH
Palouse River Counseling (BHN)	7	Asotin, Garfield	BH
Southeast Washington Aging & Long Term Care	7	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	LTSS/Medical
Tri-Cities Community Health	7	Benton, Franklin	FQHC
WAcare	7	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	General Social Services
Yakima Neighborhood Health Services	7	Yakima	FQHC
Yakima Memorial Children’s Village	7	Yakima	Medical

Community Health Plan of Washington (CHPW)

Community Health Plan of Washington is a managed care organization contracted with the Health Care Authority to provide coverage to Apple Health clients. They are a HHL for their own Apple Health enrollees across all coverage areas and a FFS HHL in Coverage Areas 1, 2, 5 and 6. They have the largest number of subcontracted CCOs. CHPW’s CCO network is spread across all coverage areas and includes a good composition of LTSS, behavioral health and medical specialties.

Table 4: Coordinated Care Corporation (CCC)

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Lewis-Mason-Thurston Area Agency on Aging	1	Lewis, Mason, Thurston	LTSS
Olympic Area Agency on Aging	1	Clallam, Grays Harbor, Jefferson, Pacific	LTSS
Pierce County Community Connections	4	Pierce	LTSS
Area Agency on Aging & Disabilities of Southwest WA	5	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	LTSS
Aging & Adult Care of Central WA	6	Adams, Chelan, Douglas, Grant, Lincoln, Okanogan	LTSS
Aging & Long Term Care of Eastern WA	6	Ferry, Pend Oreille, Spokane, Stevens, Whitman	LTSS
Southeast WA Aging & Long Term Care	7	Yakima	LTSS
Coordinated Care Behavioral Health Department	1,2,4,5,6,7	Statewide	Apple Health Plan
Coordinated Care/Medical Management	1,2,4,5,6,7	Statewide	Apple Health Plan
WAcare	1,2,4,5,6,7	Statewide	General Social Services

Coordinated Care Corporation (CCC)

Coordinated Care Corporation is a managed care organization contracted with the Health Care Authority to provide coverage to Apple Health Medicaid clients. They are a HHL for their own Apple Health enrollees across all coverage areas and an authorized CCO. Coordinated Care Corporation has a network of eight community based CCOs. They have been providing HH services only through internal care management staff within their Behavioral Health and Medical Management departments. This practice limits their composition of CCOs and reduces their eight subcontracted CCOs to two internal CCOs.

Table 5: Molina Healthcare (MHC)

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Behavioral Health Resources (BHN)	1	Grays Harbor, Mason, Thurston	BH
Cascade Mental Health Care (BHN)	1	Lewis	BH
Kitsap Mental Health Services (BHN)	1	Kitsap	BH
Peninsula Behavioral Health (BHN)	1	Clallam, Jefferson	BH
Willapa Behavioral Health (BHN)	1	Pacific	BH
Brigid Collins Family Support Center	2	Skagit, Whatcom	Pediatric & Family MH Care
Compass Health (BHN)	2	Island, San Juan, Skagit, Whatcom	BH
Northwest Regional Council	2	Whatcom, Skagit, Island	LTSS
WAHA - Whatcom Alliance for Health Advancement	2	Whatcom	General Social Services
Multicare/Good Samaritan Behavioral Health	4	Pierce	Medical/BH
Pierce County Area Agency on Aging	4	Pierce	LTSS
Area Agency on Aging & Disabilities of Southwest WA	5	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	LTSS
Columbia River Mental Health Services (BHN)	5	Clark	BH
Cowlitz County Guidance Association (BHN)	5	Cowlitz	BH
Clark United Providers	5	Clark	Apple Health Plan
Aging & Adult Care of Central WA	6	Adams, Chelan, Douglas, Grant, Lincoln, Okanogan	LTSS
Aging & Long Term Care of Eastern WA	6	Ferry, Pend Oreille, Spokane, Stevens, Whitman	LTSS
Alliance Counseling Services (BHN)	6	Ferry, Lincoln, Pend Oreille, Stevens	BH
Frontier Behavioral Health (BHN)	6	Spokane	BH
Okanogan Behavioral Healthcare (BHN)	6	Okanogan	BH
Palouse River Counseling (BHN)	6	Whitman	BH
Providence Health Clinic	6	Spokane	Medical

Table 5: Molina Healthcare (MHC) – continued

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Central Washington Comprehensive Mental Health (BHN)	7	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	BH
Palouse River Counseling (BHN)	7	Asotin, Garfield	BH
Southeast WA Aging & Long Term Care	7	Asotin, Benton, Kittitas, Walla Walla, Yakima	LTSS
Sea Mar Community Health Centers	1, 2, 4, 5	Grays Harbor, Pierce, Skagit, Thurston, Whatcom	FQHC
Molina Healthcare of Washington	1, 2, 4, 5, 6, 7	Statewide	Apple Health Plan

Molina (MHC)

Molina is a managed care organization contracted with the Health Care Authority to provide coverage to Apple Health Medicaid clients. MHC did not apply to become a HHL on July 1, 2013 for Coverage Areas 4, 5, and 7. Instead they subcontracted with Optum² to deliver Health Home services to MHC’s eligible managed care enrollees. MHC became a HHL and an authorized CCO in October 1, 2013 for Coverage Areas 1, 2, and 6. On October 1, 2014, HCA granted MHC’s request to be a HHL and CCO across all coverage areas for their own Apple Health enrollees. MHC continues to delegate a small portion of their HH eligible enrollees to Optum in Coverage Areas 4, 5, and 7 to ensure continuity of care. In January 2015, Molina became the delegated HHL for Columbia United Providers (CUP) in Clark County. MHC’s CCO network is spread across all coverage areas and includes a good composition of LTSS, behavioral health and medical specialties.

² Optum is a HHL in Coverage Areas 1, 4, 5, and 7.

Table 6: Northwest Regional Council (NWRC)

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Compass Health (BHN)	2	Island, San Juan, Skagit, Whatcom	BH
Northwest Regional Council	2	Island, San Juan, Skagit, Whatcom	LTSS
Sea Mar Community Health Centers	2	Skagit, Whatcom	FHQC
Sunrise Services, Inc.	2	Island, Skagit, Whatcom	LTSS
WAcare	2	Island, Skagit, Whatcom	General Social Services
WAHA - Whatcom Alliance for Health Advancement	2	Island, San Juan, Skagit, Whatcom	General Social Services

Northwest Regional Council (NWRC)

Northwest Regional Council is a community based HHL and an authorized CCO. NWRC provides HH services to FFS and managed care clients in Coverage Area 2. Their network consists of five external CCOs and one internal CCO. They subcontract as a HHL with Amerigroup for managed care clients. NWRC is unique geographically with both Island and San Juan Counties each having two CCOs that offer treatment for mental health, substance use disorders, and complex medical conditions. As an Area Agency on Aging, NWRC retains HH enrollees who are receiving LTSS.

Table 7: Optum Washington Health Homes

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Cascade Mental Health Care (BHN)	1	Lewis, Thurston	BH
Kitsap Mental Health Services (BHN)	1	Kitsap	BH
Peninsula Behavioral Health (BHN)	1	Clallam, Jefferson	BH
Lewis-Mason-Thurston Area Agency on Aging	1	Lewis, Mason, Thurston	LTSS
Martha and Mary AT HOME	1	Kitsap	LTSS
Sea Mar Community Health Center	1	Grays Harbor, Thurston	FQHC
Willapa Behavior Health (BHN)	1	Pacific	BH
Greater Lakes Mental Healthcare	4	Pierce	BH
MultiCare Good Samaritan Outreach Services	4	Pierce	BH/Medical
Pierce County Community Connection	4	Pierce	LTSS
Area Agency on Aging & Disabilities of Southwest WA	5	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	LTSS
Columbia River Mental Health (BHN)	5	Clark	BH
Lower Columbia Mental Health (BHN)	5	Clark, Cowlitz, Wahkiakum	BH
Catholic Community Services of Western Washington	4, 5	Clark, Cowlitz, Klickitat, Pierce, Skamania	General Social Services
Central Washington Comprehensive Mental Health (BHN)	5, 7	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	BHN
WAcare	1, 4, 5, 7	Asotin, Benton, Clallam, Clark, Columbia, Cowlitz, Franklin, Garfield, Grays Harbor, Jefferson, Kitsap, Kittitas, Klickitat, Lewis, Mason, Pierce, Skamania, Wahkiakum, Walla Walla, Yakima	General Social Services

OPTUM

Optum operates as the Regional Support Network³ in Pierce County. Optum is a community based HHL for Coverage Areas 1, 4, 5 and 7. They provide Health Home services for FFS clients and subcontract with Amerigroup and Molina for managed care clients. Optum’s network includes a good composition of LTSS, behavioral health and medical specialties.

³ RSNs provide mental health benefits through Community Mental Health Agencies for Medicaid clients.

Table 8: Southeast WA Aging & Long Term Care (SE WA ALTC)

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Benton-Franklin Community Health Alliance	7	Benton, Franklin	General Social Services
Central Washington Comprehensive Mental Health (BHN)	7	Benton, Columbia, Franklin, Kittitas, Walla Walla, Yakima	BH
Community Health Of Central Washington	7	Kittitas, Yakima	FHQC
Quality Behavioral Health Services	7	Garfield, Asotin	BH
Southeast WA Aging & Long Term Care	7	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	LTSS
Yakima Neighborhood Health Services	7	Yakima	FQHC

Southeast WA Aging & Long-Term Care (SE)

Southeast WA Aging and Long-Term Care is a community based HHL and an authorized CCO. SE provides Health Home services to both FFS and managed care clients in Coverage Area 7. Their network includes five community based CCOs and their own internal CCO. SE’s network has a good composition of LTSS, behavioral health, and medical. As an Area Agency on Aging, SE retains HH enrollees who are receiving LTSS.

Table 9: United Healthcare Community Health Plan (UHC)

CCO Name	Coverage Area	Counties Served by the CCO	Provider Service Specialty
Olympic Area Agency on Aging	1	Grays Harbor, Clallam, and Jefferson	LTSS
Area Agency on Aging & Disabilities of Southwest WA	5	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	LTSS
Aging & Long Term Care of Eastern WA	6	Adams, Lincoln, Ferry, Pend Oreille, Spokane, Stevens, Whitman	LTSS
Southeast WA Aging & Long Term Care	7	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	LTSS
Yakima Neighborhood Health Services	7	Yakima	FHQC
Sea Mar Community Health Centers	4, 5	Clark, Pierce	FQHC
United Healthcare Group CCO	1, 4, 6, 7	Benton, Grays Harbor, Kitsap, Pierce, Spokane, Thurston	Apple Health Plan

United Healthcare Community Health Plan (UHC)

United Healthcare Community Health Plan (UHC) is a managed care organization contracted with the Health Care Authority to provide coverage to Apple Health Medicaid clients. UHC is a HHL and an authorized CCO for their own Apple Health enrollees in Coverage Areas 1, 4, 5, 6, and 7 and FFS HHL and an authorized CCO for Coverage Areas 1, 2⁴, 4, 5, 6, & 7. Their network includes six community based CCOs and one internal CCO. Four of United’s CCOs are Area Agencies on Aging (AAA) in Coverage Areas 1, 5, 6, and 7. United’s network composition has no behavioral health CCOs.

⁴ As of January 2015, UHC no longer has an Apple Health Medicaid contract to provide services to enrollees in Coverage Area 2.

Appendix B – CCO data by Coverage Area

Table 10: Coverage Area One includes Clallam, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific and Thurston Counties

Coverage Area One			
CCO Name	Counties	HHL Names	Provider Service Specialty
Behavioral Health Resources (BHN)	Grays Harbor, Mason, Thurston	CHPW, Molina	BH
Cascade Mental Health Care (BHN)	Lewis	CHPW, Molina, Optum	BH
Coordinated Care Behavioral Health Department	Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Thurston	Coordinated Care	Apple Health Plan
Coordinated Care Medical Management Staff	Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Thurston	Coordinated Care	Apple Health Plan
Kitsap Mental Health Services (BHN)	Kitsap	CHPW, Molina, Optum	BH
Lewis-Mason-Thurston Area Agency on Aging	Lewis, Mason, Thurston	CHPW, Coordinated Care, Optum	LTSS
Martha & Mary AT HOME	Kitsap	CHPW, Optum	LTSS
Molina Healthcare of WA CCO	Lewis, Mason, Pacific, Thurston	Molina	Apple Health Plan
Olympic Area Agency on Aging	Clallam, Grays Harbor, Jefferson, Pacific	CHPW, Coordinated Care, United	LTSS
Peninsula Behavioral Health (BHN)	Clallam, Jefferson	CHPW, Molina, Optum	BH
Peninsula Community Health Services	Kitsap	CHPW	FQHC
SeaMar Community Health Center	Grays Harbor, Thurston	CHPW, Molina, Optum	FQHC
WACare - Aberdeen	Clallam, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Thurston	CHPW, Coordinated Care, Optum	General Social Services
WACare – Bremerton	Clallam, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Thurston	CHPW	General Social Services
Willapa Behavioral Health (BHN)	Pacific	CHPW, Molina, Optum	BH
United Healthcare Group CCO	Clallam, Grays Harbor, Jefferson, Kitsap, Lewis, Mason, Pacific, Thurston	United	Apple Health Plan

Table 11: Coverage Area Two includes Island, San Juan, Skagit and Whatcom Counties

Coverage Area Two			
CCO Name	Counties	HHL Names	Provider Service Specialty
Compass Health (BHN)	Island, San Juan, Skagit, Whatcom	CHPW, Molina, NWRC	BH
Brigid Collins Family Support Center	Skagit, Whatcom	Molina	Pediatric and Family MH Care
Coordinated Care Behavioral Health Department	Island, San Juan, Skagit, Whatcom	Coordinated Care	Apple Health Plan
Coordinated Care Medical Management Staff	Island, San Juan, Skagit, Whatcom	Coordinated Care	Apple Health Plan
Molina Healthcare of WA CCO	Island, San Juan, Skagit, Whatcom	Molina	Apple Health Plan
Northwest Regional Council	Island, San Juan, Skagit, Whatcom	CHPW, Molina, NWRC	LTSS
Sea Mar Community Health Centers	Skagit, Whatcom	CHPW, Molina, NWRC	FQHC/BH
Sunrise Services, Inc.	Island, Skagit, Whatcom	NWRC	LTSS
WAcare	Island, San Juan, Skagit, Whatcom	CHPW, Coordinated Care, NWRC	General Social Services
WAHA - Whatcom Alliance for Health Advancement	Whatcom	CHPW, Molina, NWRC	General Social Services

Table 12: Coverage Area Four includes Pierce County

Coverage Area Four			
CCO Name	Counties	HHL Names	Provider Service Specialty
Catholic Community Services of Western Washington	Pierce	Optum	General Social Services
Coordinated Care Behavioral Health Department	Pierce	Coordinated Care	Apple Health Plan
Coordinated Care Medical Management Staff	Pierce	Coordinated Care	Apple Health Plan
Greater Lakes Mental Healthcare	Pierce	Optum	BH
Molina Healthcare of WA CCO	Pierce	Molina	Apple Health Plan
MultiCare Good Samaritan Outreach Services aka Multicare /Good Samaritan Behavioral Health (BHN)	Pierce	CHPW, Molina, Optum	Medical/BH
Pierce County Community Connections, aka Pierce County Area Agency on Aging	Pierce	CHPW, Coordinated Care, Molina, Optum	LTSS
Sea Mar Community Health Center	Pierce	CHPW, Molina, United	FQHC
Seattle & King County Aging & Disability Services	Pierce	CHPW	LTSS
UnitedHealthcare Group CCO	Pierce	United	Apple Health Plan
WAcare	Pierce	CHPW, Coordinated Care, Optum	General Social Services

Table 13: Coverage Area Five includes Clark, Cowlitz, Klickitat, Skamania, and Wahkiakum Counties

Coverage Area Five			
CCO Name	Counties	HHL Names	Provider Service Specialty
Area Agency on Aging & Disabilities of Southwest WA	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	CHPW, Coordinated Care, Molina, Optum, United	LTSS
Catholic Community Services of Western Washington	Clark, Cowlitz	Optum	BH
Central WA Comprehensive Mental Health (BHN)	Klickitat, Skamania	Optum	BH
Child & Adolescent Clinic	Clark, Cowlitz	CHPW	Medical
Columbia River Mental Health (BHN)	Clark	CHPW, Molina, Optum	BH
Columbia United Providers (CUP)	Clark	CHPW, Molina	Apple Health Plan
Coordinated Care Behavioral Health Department	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	Coordinated Care	Apple Health Plan
Coordinated Care/Medical Management	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	Coordinated Care	Apple Health Plan
Cowlitz County Guidance Association (BHN)	Cowlitz	CHPW, Molina	BH
Lower Columbia Mental Health (BHN)	Clark, Cowlitz, Wahkiakum	Optum	BH
Molina Healthcare of WA CCO	Clark, Cowlitz, Klickitat, Skamania, Wahkiakum	Molina	Apple Health Plan
Sea Mar Community Health Center	Clark	CHPW, Molina	FQHC
WAcare	Cowlitz, Clark, Skamania, Klickitat, Wahkiakum	CHPW, Coordinated Care, Optum	General Social Services

Table 14: Coverage Area Six includes Adams, Chelan, Douglas, Ferry, Grant, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, and Whitman Counties

Coverage Area Six			
CCO Name	Counties	HHL Names	Provider Service Specialty
Aging & Adult Care of Central WA	Adams, Chelan, Douglas, Grant, Lincoln, Okanogan	CHPW, Community Choice, Coordinated Care, Molina	LTSS
Aging & Long Term Care of Eastern WA	Ferry, Pend Oreille, Spokane, Stevens, Whitman	CHPW, Community Choice, Coordinated Care, Molina, United	LTSS
Alliance Counseling Services (BHN)	Ferry, Lincoln, Stevens, Pend Oreille	CHPW, Molina	BH
Community Choice CCO	Chelan, Douglas, Grant, Okanogan	Community Choice	General Social Services
Coordinated Care Behavioral Health Department	Adams, Chelan, Douglas, Ferry, Grant, Okanogan, Pend Oreille, Spokane, Stevens, Whitman	Coordinated Care	Apple Health Plan
Coordinated Care Medical Management	Adams, Chelan, Douglas, Ferry, Grant, Okanogan, Pend Oreille, Spokane, Stevens, Whitman	Coordinated Care	Apple Health Plan
Frontier Behavioral Health (BHN)	Spokane	CHPW, Community Choice, Molina	BH
Molina Healthcare of Washington CCO	Adams, Chelan, Douglas, Ferry, Grant, Okanogan, Pend Oreille, Spokane, Stevens, Whitman	Molina	Apple Health Plan
Okanogan Behavioral Healthcare (BHN)	Okanogan	CHPW, Community Choice, Molina	BH
Palouse River Counseling (BHN)	Whitman	CHPW, Molina	BH
Providence Health Clinic	Spokane	Molina	Medical
UnitedHealthcare Group CCO	Spokane	United	Apple Health Plan
WAcare	Adams, Chelan, Douglas, Grant, Okanogan, Spokane	CHPW, Community Choice, Coordinated Care	General Social Services

Table 15: Coverage Area Seven includes Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Yakima, and Walla Walla

Coverage Area Seven			
CCO Name	Counties	HHL Names	Provider Service Specialty
Benton-Franklin Community Health Alliance	Benton, Franklin	SE WA ALTC	General Social Services
Central Washington Comprehensive Mental Health (BHN)	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	CHPW, Molina, Optum, SE WA ALTC	BH
Community Health of Central WA	Kittitas, Yakima	SE WA ALTC	FQHC
Coordinated Care Behavioral Health Department	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	Coordinated Care	Apple Health Plan
Coordinated Care Medical Management Staff	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	Coordinated Care	Apple Health Plan
Molina Healthcare of WA CCO	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	Molina	Apple Health Plan
Palouse River Counseling (BHN)	Asotin, Garfield	CHPW, Molina	BH
Quality Behavioral Health Services	Asotin, Garfield	SE WA ALTC	BH
Southeast WA Aging & Long Term Care	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	CHPW, Coordinated Care, Molina, SE WA ALTC, United	LTSS
Tri-Cities Community Health	Benton, Franklin	CHPW	FQHC
United Healthcare Group CCO	Benton, Franklin	United	Apple Health Plan
WAcare	Asotin, Benton, Columbia, Franklin, Garfield, Kittitas, Walla Walla, Yakima	Coordinated Care, CHPW, Optum	Medical/BH
Yakima Memorial Hospital Children's Village	Yakima	CHPW	Pediatric Care
Yakima Neighborhood Health Services	Yakima	CHPW, SE WA ALTC, United	FQHC

Appendix C – HEALTH HOME DEFINITIONS

Apple Health Plan means a managed care organization contracted with the Health Care Authority to provide Medicaid benefits to children and adults.

Behavioral Health (BH) means services addressing emotional health; the prevention of mental illness and substance use disorders (SUD); and the treatment of addiction, substance use disorders, mental illness, and/or mental disorders.

Care Coordination Organization (CCO) means an organization contracted with the Health Home Lead responsible for delivering the six Health Home services to the participating enrollee.

Care Coordinator (CC) means an individual employed or contracted by the CCO to provide or oversee Health Home services.

Coverage Area(s) means pre-determined geographical areas composed of specific counties.

General Social Services means a range of supportive social and human services to support the client's health action plan. Also includes agencies that focus on improvement of their community, usually in collaboration with other provider partners and volunteers.

Fee-For-Service (FFS) means the Medicaid delivery system that provides covered Medicaid benefits to eligible beneficiaries through any willing and contracted provider. Providers are paid on a per service basis.

Federally Qualified Health Centers (FQHCs) means a community-based organization that provides comprehensive primary care and preventive care, and may include dental and mental health/substance abuse services. Services are provided to people of all ages, regardless of their ability to pay or health insurance status.

Health Home Lead (HHL) means a managed care organization or entity composed of community-based providers, qualified by the state to provide Health Home services to Medicaid enrollees. The entity is responsible for administration of the Health Home program by subcontracting with Care Coordination Organizations.

Long Term Services and Supports (LTSS) means care management assistance for the coordination of institutional care and Home and Community Based Services.

Managed Care Organization (MCO) means an organization having a certificate of authority or certificate of registration from the Washington State Office of Insurance Commissioner those contracts with HCA under a comprehensive risk contract to provide prepaid health care services to eligible HCA enrollees under HCA's Apple Health managed care programs.

Medical means any healthcare-related service.

Pediatric means a social and health care service for minors.