

State: Washington

Citation	Condition or Requirement
1932(a)(1)(A)	<p>A. <u>Section 1932(a)(1)(A) of the Social Security Act</u> The State of Washington enrolls Medicaid beneficiaries on a mandatory basis into managed care entities (managed care organization [MCOs], primary care case managers [PCCMs], and/or PCCM entities) in the absence of section 1115 or section 1915(b) waiver authority. This authority is granted under section 1932(a)(1)(A) of the Social Security Act (the Act). Under this authority, a state can amend its Medicaid state plan to require certain categories of Medicaid beneficiaries to enroll in managed care entities without being out of compliance with provisions of section 1902 of the Act on statewideness (42 CFR 431.50), freedom of choice (42 CFR 431.51) or comparability (42 CFR 440.230).</p> <p>This authority may not be used to mandate enrollment in Prepaid Inpatient Health Plans (PIHPs), Prepaid Ambulatory Health Plans (PAHPs), nor can it be used to mandate the enrollment of Medicaid beneficiaries described in 42 CFR 438.50(d).</p> <p>Where the state’s assurance is requested in this document for compliance with a particular requirement of 42 CFR 438 et seq., the state shall place a check mark to affirm that it will be in compliance no later than the applicable compliance date. All applicable assurances should be checked, even when the compliance date is in the future. Please see Appendix A of this document for compliance dates for various sections of 42 CFR 438.</p>
1932(a)(1)(B)(i) 1932(a)(1)(B)(ii) 42 CFR 438.2 42 CFR 438.6 42 CFR 438.50(b)(1)-(2)	<p>B. <u>Managed Care Delivery System.</u></p> <p>The State will contract with the entity(ies) below and reimburse them as noted under each entity type.</p> <ol style="list-style-type: none"> 1. <input type="checkbox"/> MCO <ol style="list-style-type: none"> a. <input type="checkbox"/> Capitation b. <input type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.6, regarding special contract provisions related to payment, will be met. 2. <input type="checkbox"/> PCCM (individual practitioners) <ol style="list-style-type: none"> a. <input type="checkbox"/> Case management fee b. <input type="checkbox"/> Other (please explain below) 3. <input checked="" type="checkbox"/> PCCM entity <ol style="list-style-type: none"> a. <input checked="" type="checkbox"/> Case management fee b. <input type="checkbox"/> Shared savings, incentive payments, and/or financial rewards (see 42 CFR 438.310(c)(2)) c. <input type="checkbox"/> Other (please explain below)

State: Washington

Citation

Condition or Requirement

If PCCM entity is selected, please indicate which of the following function(s) the entity will provide (as in 42 CFR 438.2), in addition to PCCM services:

- Provision of intensive telephonic case management
- Provision of face-to-face case management
- Operation of a nurse triage advice line
- Development of enrollee care plans.
- Execution of contracts with fee-for-service (FFS) providers in the FFS program
- Oversight responsibilities for the activities of FFS providers in the FFS program
- Provision of payments to FFS providers on behalf of the State.
- Provision of enrollee outreach and education activities.
- Operation of a customer service call center.
- Review of provider claims, utilization and/or practice patterns to conduct provider profiling and/or practice improvement.
- Implementation of quality improvement activities including administering enrollee satisfaction surveys or collecting data necessary for performance measurement of providers.
- Coordination with behavioral health systems/providers.
- Coordination with long-term services and supports systems/providers.
- Other (please describe):

42 CFR 438.50(b)(4) C. Public Process.

Describe the public process including tribal consultation, if applicable, utilized for both the design of the managed care program and its initial implementation. In addition, describe what methods the state will use to ensure ongoing public involvement once the state plan managed care program has been implemented. *(Example: public meeting, advisory groups.)* If the program will include long term services and supports (LTSS), please indicate how the views of stakeholders have been, and will continue to be, solicited and addressed during the design, implementation, and oversight of the program, including plans for a member advisory committee (42 CFR 438.70 and 438.110).

The Health Care Authority (HCA) developed this SPA in partnership with the American Indian Health Commission for Washington State (AIHC). Over the course of 4 months, a workgroup comprised of representatives of 9 Indian Health Care Providers (IHCPs) and both AIHC and the Northwest Portland Area Indian Health Board (NPAIHB) met 10 times to discuss the possible PCCM entity functions, implementation, and reimbursement. This workgroup recommended the 8 functions selected in this SPA.

State: Washington

Citation	Condition or Requirement
<p><i>On April 28, 2022, HCA sent a Dear Tribal Leader Letter with a link to a website with this SPA. HCA hosted two roundtables with representatives of tribes and other IHCPs on May 11, 2022, and May 18,2022. The Tribal Consultation (simultaneous with the meet and confer with Urban Indian Health Programs) was held on June 8,2022.</i></p> <p><i>HCA also received state legislative appropriations for two positions that will be responsible for oversight and operations of the PCCM entity program. These positions are within the HCA Office of Tribal Affairs.</i></p>	
<p>D. <u>State Assurances and Compliance with the Statute and Regulations.</u> If applicable to the state plan, place a check mark to affirm that compliance with the following statutes and regulations will be met.</p>	
<p>1932(a)(1)(A)(i)(I) 1903(m)</p>	<p>1. <input type="checkbox"/> The state assures that all of the applicable requirements of section 1903(m) of the Act, for MCOs and MCO contracts will be met.</p>
<p>42 CFR 438.50(c)(1)</p>	
<p>1932(a)(1)(A)(i)(I) 1905(t)</p>	<p>2. <input checked="" type="checkbox"/> The state assures that all the applicable requirements of section 1905(t) of the Act for PCCMs and PCCM contracts (including for PCCM entities) will be met.</p>
<p>42 CFR 438.50(c)(2) 1902(a)(23)(A)</p>	
<p>1932(a)(1)(A) 42 CFR 438.50(c)(3)</p>	<p>3. <input type="checkbox"/> The state assures that all the applicable requirements of section 1932 (including subpart (a)(1)(A)) of the Act, for the state's option to limit freedom of choice by requiring beneficiaries to receive their benefits through managed care entities will be met.</p>
<p>1932(a)(1)(A) 42 CFR 431.51 1905(a)(4)(C) 42 CFR 438.10(g)(2)(vii)</p>	<p>4. <input checked="" type="checkbox"/> The state assures that all the applicable requirements of 42 CFR 431.51 regarding freedom of choice for family planning services and supplies as defined in section 1905(a)(4)(C) will be met.</p>
<p>1932(a)(1)(A)</p>	<p>5. <input checked="" type="checkbox"/> The state assures that it appropriately identifies individuals in the mandatory exempt groups identified in 1932(a)(1)(A)(i).</p>
<p>1932(a)(1)(A) 42 CFR 438 1903(m)</p>	<p>6. <input checked="" type="checkbox"/> The state assures that all applicable managed care requirements of 42 CFR Part 438 for MCOs, PCCMs, and PCCM entities will be met.</p>
<p>1932(a)(1)(A)</p>	<p>7. <input type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.4, 438.5, 438.7, 438.8, and 438.74 for payments under any risk contracts will be met.</p>

State: Washington

Citation	Condition or Requirement
42 CFR 438.4 42 CFR 438.5 42 CFR 438.7 42 CFR 438.8 42 CFR 438.74 42 CFR 438.50(c)(6)	
1932(a)(1)(A) 42 CFR 447.362 42 CFR 438.50(c)(6)	8. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 447.362 for payments under any non-risk contracts will be met.
45 CFR 75.326	9. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 45 CFR 75.326 for procurement of contracts will be met.
42 CFR 438.66	10. Assurances regarding state monitoring requirements: <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.66(a), (b), and (c), regarding a monitoring system and using data to improve the performance of its managed care program, will be met. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.66(d), regarding readiness assessment, will be met. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.66(e), regarding reporting to CMS about the managed care program, will be met.
1932(a)(1)(A) 1932(a)(2)	E. <u>Populations and Geographic Area.</u> 1. Included Populations. Please check which eligibility groups are included, if they are enrolled on a Mandatory (M) or Voluntary (V) basis (as defined in 42 CFR 438.54(b)) or Excluded (E) , and the geographic scope of enrollment. Under the Geographic Area column, please indicate whether the nature of the population's enrollment is on a statewide basis, or if on less than a statewide basis, please list the applicable counties/regions. Also, if type of enrollment varies by geographic area (for example, mandatory in some areas and voluntary in other areas), please note specifics in the Geographic Area column. Under the Notes column, please note any additional relevant details about the population or enrollment.

State: Washington

Citation

Condition or Requirement

A. Mandatory Eligibility Groups (Eligibility Groups to which a state must provide Medicaid coverage)

1. Family Adult

Eligibility Group	Citation (Regulation [42 CFR] or SSA)	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
1. Parents and Other Caretaker Relatives	§435.110		X		State-wide	Tribal members & other IHS eligible beneficiaries within each participating IHCP's PCCM or PCCM entity service area may opt into or out of the individual IHCP's PCCM or PCCM entity program & any other managed care program at any time upon request to the IHCP or HCA
2. Pregnant women	§435.116		X		State-wide	
3. Children Under Age 19 (Inclusive of Deemed Newborns under §435.117)	§435.18		X		State-wide	
4. Former Foster Care Youth (up to age 26)	§435.150		X		State-wide	
5. Adult Group (Non-pregnant individuals age 19 – 64 not eligible for Medicare with income no more than 133% FPL)	§435.119		X		State-wide	
6. Transitional Medical Assistance (Includes adults & children, if not eligible under §435.116, §435.118, or §435.119)	1902(a)(52), 1902€(1), 1925, & 1931(c)(2) of SSA		X		State-wide	
7. Extended Medicaid Due to Spousal Support Collections	§435.115		X		State-wide	

2. Aged/Blind/Disabled Individuals

Eligibility Group	Citation (Regulation [42 CFR] or SSA)	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
8. Individuals Receiving SSI age 19 & over only (See E.2. below regarding age <19)	§435.120		X		State-wide	Same as A.1
9. Aged & Disabled Individuals in 209(b) States	§435.121					Not applicable
10. Individuals Who Would be Eligible for SSI/SSP but for OASDI COLA Increase since April, 1977	§435.135		X		State-wide	Same as A.1
11. Disabled Widows & Widowers Ineligible for SSI due to an increase of OASDI	§435.137		X		State-wide	Same as A.1
12. Disabled Widows & Widowers Ineligible for SSI due to Early Receipt of Social Security	§435.138		X		State-wide	Same as A.1
13. Working Disabled under 1619(b)	1619(b), 1902(a)(10) (A)(i)(II), & 1905(q) of the SSA		X		State-wide	Same as A.1
14. Disabled Adult Children	1634(c) of the SSA		X		State-wide	Same as A.1

State: Washington

Citation

Condition or Requirement

B. Optional Eligibility Groups

1. Family Adult

Eligibility Group	Citation (Regulation [42 CFR] or SSA)	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
1. Optional Parents & Other Caretaker Relatives	§435.220					Not applicable
2. Optional Targeted Low-Income Children	§435.229					Not applicable
3. Independent Foster Care Adolescents Under Age 21	§435.226					Not applicable
4. Individuals Under Age 65 with Income Over 133%	§435.218					Not applicable
5. Optional Reasonable Classifications of Children Under Age 21	§435.222		X		State-wide	Same as A.1
6. Individuals Electing COBRA Continuation Coverage	1902(a)(10)(F) of the SSA					Not applicable

DRAFT

State: Washington

Citation

Condition or Requirement

2. Aged/Blind/Disabled Individuals

Eligibility Group	Citation (Regulation [42 CFR] or SSA)	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
7.Aged, Blind, or Disabled Individuals Eligible for but Not Receiving Cash	§435.210 & §435.230		X		State-wide	Same as A.1
8.Individuals eligible for Cash except for Institutionalized Status	§435.211		X		State-wide	Same as A.1
9.Individuals Receiving Home & Community-Based Waiver Services Under Institutional Rules	§435.217		X		State-wide	Same as A.1
10.Optional State Supplement Recipients – 1634 & SSI Criteria States with 1616 Agreements	§435.232					Not applicable
11.Optional State Supplement Recipients – 209(b) States & SSI Criteria States without 1616 Agreements	§435.234					Not applicable
12.Institutionalized Individuals Eligible Under a Special Income Level	§435.236		X		State-wide	Same as A.1
13.Individuals Participating in a PACE Program under Institutional Rules	1934 of the SSA		X		State-wide	Same as A.1
14.Individuals Receiving Hospice Care	1902(a)(10)(A)(ii)(VII) & 1905(o) of the SSA		X		State-wide	Same as A.1.
15.Poverty Level Aged or Disabled	1902(a)(10)(A)(ii)(X) & 1902(m)(1) of the SSA		X		State-wide	Same as A.1
16.Work Incentive Group	1902(a)(10)(A)(ii)(XIII) of the SSA					Not applicable
17.Ticket to Work Basic Group	1902(a)(10)(A)(ii)(XV) of the SSA		X		Stat-wide	Same as A.1
18.Ticket to Work Medically Improved Group	1902(a)(10)(ii)(XVI) of the SSA		X		State-wide	Same as A.1
19. Family Opportunity Act Children with Disabilities	1902(a)(10)(A)(ii)(XIX) of the SSA					Not applicable
20.Individuals Eligible gor State Plan Home & Community-Based Services	§435.219					Not applicable

State: Washington

Citation

Condition or Requirement

3. Partial Benefits

Eligibility Group	Citation (Regulation [42 CFR] or SSA]	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
21.Family Planning Services	§435.214			X		
22.Individuals with Tuberculosis	§435.215			X		
23.Individuals Needing Treatment for Breast or Cervical	§435.213			X		

C. Medically Needy

Eligibility Group	Citation (Regulation [42 CFR] or SSA]	M	V	E	Geographic Area (include specifics if M/V/E varies by area)	Notes
1.MedicallyNeedy Pregnant Women	§435.301(b)(1)(i) & (iv)		X		State-wide	Same as A.1
2.Medically Needy Children under Age 18	§435.301(b)(1)(ii)		X		State-wide	Same as A.1
3.Medically Needy Children Age 18 through 20	§435.308		X		State-wide	Same as A.1
4.Medically Needy Parents & Other Caretaker Relatives	§435.310		X		State-wide	Same as A.1
5.Medically Needy Aged	§435.320		X		State-wide	Same as A.1
6.Medically Needy Blind	§435.322		X		State-wide	Same as A.1
7. Medically Needy Disabled	§435.324		X		State-wide	Same as A.1
8.Medically Needy Aged, Blind, and Disabled in 209(b) States	§435.330					Not applicable

2. Voluntary Only or Excluded Populations. Under this managed care authority, some populations cannot be subject to mandatory enrollment in an MCO, PCCM, or PCCM entity (per 42 CFR 438.50(d)). Some such populations are Eligibility Groups separate from those listed above in E.1., while others (such as American Indians/Alaskan Natives) can be part of multiple Eligibility Groups identified in E.1. above.

Please indicate if any of the following populations are excluded from the program, or have only voluntary enrollment (even if they are part of an eligibility group listed above in E.1. as having mandatory enrollment):

State: Washington

Citation

Condition or Requirement

Population	Citation (Regulation [42 CFR] or SSA)	V	E	Geographic Area	Notes
Medicare Savings Program – Qualified Medicare Beneficiaries, Qualified Disabled Working Individuals, Specified Low-Income Medicare Beneficiaries, and/or Qualifying Individuals	1902(a)(10)€, 1905(p), 1905(s) of the SSA	X		State-wide	Same as A.1
“Dual Eligibles” not described under Medicare Savings Program - Medicaid beneficiaries enrolled in an eligibility group other than one of the Medicare Savings Program groups who are also eligible for Medicare		X		State-wide	Same as A.1
American Indian/Alaskan Native— Medicaid beneficiaries who are American Indians or Alaskan Natives and members of federally recognized tribes	§438.14	X		State-wide	Same as A.1
Children Receiving SSI who are Under Age 19 - Children under 19 years of age who are eligible for SSI under title XVI	§435.120	X		State-wide	Same as A.1
Qualified Disabled Children Under Age 19 - Certain children under 19 living at home, who are disabled and would be eligible if they were living in a medical institution.	§435.225 1902(e)(3) of the SSA				Not applicable
Title IV-E Children - Children receiving foster care, adoption assistance, or kinship guardianship assistance under title IV-E *	§435.145	X		State-wide	Same as A.1
Non-Title IV-E Adoption Assistance Under Age 21*	§435.227	X		State-wide	Same as A.1
Children with Special Health Care Needs - Receiving services through a family-centered, community-based, coordinated care system that receives grant funds under section 501(a)(1)(D) of Title V, and is defined by the State in terms of either program participation or special health care needs.		X		State-wide	Same as A.1

* = Note – Individuals in these two Eligibility Groups who are age 19 and 20 can have mandatory enrollment in managed care, while those under age 19 cannot have mandatory enrollment. Use the Notes column to indicate if you plan to mandatorily enroll 19 and 20 year olds in these Eligibility Groups.

3. (Optional) Other Exceptions. The following populations (which can be part of various Eligibility Groups) can be subject to mandatory enrollment in managed care, but states may elect to make exceptions for these or other individuals. Please indicate if any of the following populations are excluded from the program, or have only voluntary enrollment (even if they are part of an eligibility group listed above in E.1. as having mandatory enrollment):

State: Washington

Citation

Condition or Requirement

Population	V	E	Notes
Other Insurance – Medicaid beneficiaries who have other health insurance	X		Same as A.1
Reside in Nursing Facility or ICF/IID -- Medicaid beneficiaries who reside in Nursing Facilities (NF) or Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID).		X	
Enrolled in Another Managed Care Program -- Medicaid beneficiaries who are enrolled in another Medicaid managed care program	X		Same as A.1
Eligibility Less Than 3 Months --Medicaid beneficiaries who would have less than three months of Medicaid eligibility remaining upon enrollment into the program		X	
Participate in HCBS Waiver --Medicaid beneficiaries who participate in a Home and Community Based Waiver (HCBS, also referred to as a 1915(c) waiver).	X		Same as A.1
Retroactive Eligibility --Medicaid beneficiaries for the period of retroactive eligibility.		X	
Other (Please define):			

1932(a)(4)
42 CFR 438.54

F. Enrollment Process.

Based on whether mandatory and/or voluntary enrollment are applicable to your program (see E. Populations and Geographic Area and definitions in 42 CFR 438.54(b)), please complete the below:

1. For **voluntary** enrollment: (see 42 CFR 438.54(c))
 - a. Please describe how the state fulfills its obligations to provide information as specified in 42 CFR 438.10(c)(4), 42 CFR 438.10(e) and 42 CFR 438.54(c)(3).

HCA will collaborate with tribes and IHCPs to create a model PCCM enrollee handbook for use by IHCPs participating in the PCCM or PCCM entity programs, with information required by 42 CFR 438.10 for PCCM programs, including but not limited to definitions, disenrollment rights and instructions on how to disenroll, benefits included under the PCCM and PCCM entity programs, options regarding selection of a different PCCM or PCCM entity, etc.

In addition, HCA issues enrollee notices upon eligibility determination or redetermination, with information on the managed care programs the individual is eligible to select. These notices include required information outlined in 42 CFR 438.10 and 42 CFR 438.54(c)(3).

State: Washington

Citation

Condition or Requirement

States with voluntary enrollment must have an enrollment choice period or passive enrollment. Please indicate which will apply to the managed care program:

- b. If applicable, please check here to indicate that the state provides an enrollment choice period, as described in 42 CFR 438.54(c)(1)(i) and 42 CFR 438.54(c)(2)(i), during which individuals who are subject to voluntary enrollment may make an active choice to enroll in the managed care program, or will otherwise continue to receive covered services through the fee-for-service delivery system.
 - i. Please indicate the length of the enrollment choice period:

There is no limit on the enrollment choice period. Individuals eligible for the PCCM or PCCM entity programs will be able to enroll or disenroll at any time. Each IHCP participating in the PCCM or PCCM entity program will be responsible for enrollment and disenrollment of eligible beneficiaries, as well as maintenance and submission of their PCCM enrollee roster to HCA every month. Updates to the roster, submitted to HCA no later than five days before the end of the month, including new enrollees or individuals who have disenrolled, will take effect on the 1st of the next month. Updates received during the last five days of the month will take effect on the 1st of the following month.

- c. If applicable, please check here to indicate that the state uses a **passive enrollment** process, as described in 42 CFR 438.54(c)(1)(ii) and 438.54(c)(2)(ii), for individuals who are subject to voluntary enrollment.
 - i. If so, please describe the algorithm used for passive enrollment and how the algorithm and the state's provision of information meets all of the requirements of 42 CFR 438.54(c)(4),(5),(6),(7), and (8).
 - ii. Please indicate how long the enrollee will have to disenroll from the plan and return to the fee-for-service delivery system:

2. For **mandatory** enrollment: (see 42 CFR 438.54(d))

- a. Please describe how the state fulfills its obligations to provide information as specified in 42 CFR 438.10(c)(4), 42 CFR 438.10(e) and 42 CFR 438.54(d)(3).

State: Washington

Citation	Condition or Requirement
1932(a)(4) 42 CFR 438.52	<p>b. <input type="checkbox"/> If applicable, please check here to indicate that the state provides an enrollment choice period, as described in 42 CFR 438.54(d)(2)(i), during which individuals who are subject to mandatory enrollment may make an active choice to select a managed care plan, or will otherwise be enrolled in a plan selected by the State's default enrollment process.</p> <p>i. Please indicate the length of the enrollment choice period:</p> <p>c. <input type="checkbox"/> If applicable, please check here to indicate that the state uses a default enrollment process, as described in 42 CFR 438.54(d)(5), for individuals who are subject to mandatory enrollment.</p> <p>i. If so, please describe the algorithm used for default enrollment and how it meets all of the requirements of 42 CFR 438.54(d)(4), (5), (7), and (8).</p> <p>d. <input type="checkbox"/> If applicable, please check here to indicate that the state uses a passive enrollment process, as described in 42 CFR 438.54(d)(2), for individuals who are subject to mandatory enrollment.</p> <p>i. If so, please describe the algorithm used for passive enrollment and how it meets all of the requirements of 42 CFR 438.54(d)(4), (6), (7), and (8).</p>
42 CFR 438.52	<p>3. State assurances on the enrollment process. 42 CFR 438.54</p> <p>Place a check mark to affirm the state has met all of the applicable requirements of choice, enrollment, and re-enrollment.</p> <p>a. <input type="checkbox"/> The state assures that, per the choice requirements in 42 CFR 438.52:</p> <p>i. Medicaid beneficiaries with mandatory enrollment in an MCO will have a choice of at least two MCOs unless the area is considered rural as defined in 42 CFR 438.52(b)(3);</p> <p>ii. Medicaid beneficiaries with mandatory enrollment in a primary care case management system will have a choice of at least two primary care case managers employed by or contracted with the State;</p> <p>iii. Medicaid beneficiaries with mandatory enrollment in a PCCM entity may be limited to a single PCCM entity and will have a choice of at least two PCCMs employed by or contracted with the PCCM entity.</p> <p>b. <input type="checkbox"/> The state plan program applies the rural exception to choice requirements of 42 CFR 438.52(a) for MCOs in accordance with 42 CFR 438.52(b). Please list the impacted rural counties:</p>
42 CFR 438.52	<p><input checked="" type="checkbox"/> This provision is not applicable to this 1932 State Plan Amendment.</p>

State: Washington

Citation	Condition or Requirement
42 CFR 438.56(g)	<p>c. <input checked="" type="checkbox"/> The state applies the automatic reenrollment provision in accordance with 42 CFR 438.56(g) if the recipient is disenrolled solely because he or she loses Medicaid eligibility for a period of 2 months or less.</p> <p><input type="checkbox"/> This provision is not applicable to this 1932 State Plan Amendment.</p>
42 CFR 438.71	<p>d. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.71 regarding developing and implementing a beneficiary support system that provides support to beneficiaries both prior to and after MCO, PCCM, or PCCM entity enrollment will be met.</p>
1932(a)(4) 42 CFR 438.56	<p>G. <u>Disenrollment.</u></p> <ol style="list-style-type: none"> 1. The state will <input type="checkbox"/>/ will not <input type="checkbox"/> limit disenrollment for managed care. 2. The disenrollment limitation will apply for _____ (up to 12 months). 3. <input checked="" type="checkbox"/> The state assures that beneficiary requests for disenrollment (with and without cause) will be permitted in accordance with 42 CFR 438.56. 4. Describe the state's process for notifying the Medicaid beneficiaries of their right to disenroll without cause during the 90 days following the date of their initial enrollment into the MCO, PCCM, or PCCM entity. (Examples: state generated correspondence, enrollment packets, etc.) <i>HCA will collaborate with tribes and IHCPs to create a model PCCM enrollee handbook for use by IHCPs participating in the PCCM or PCCM entity programs, with information required by 42 CFR 438.10 for PCCM programs, including but not limited to definitions, disenrollment rights and instructions on how to disenroll, benefits included under the PCCM and PCCM entity programs, options regarding selection of a different PCCM or PCCM entity, etc.</i> <i>In addition, HCA issues enrollee notices upon eligibility determination or redetermination, with information on the managed care programs the individual is eligible to select. These notices include required information outlined in 42 CFR 438.10 and 42 CFR 438.54(c)(3).</i> 5. Describe any additional circumstances of "cause" for disenrollment (if any).

State: Washington

Citation

Condition or Requirement

H. Information Requirements for Beneficiaries.

1932(a)(5)(c)
42 CFR 438.50
42 CFR 438.10

The state assures that its state plan program is in compliance with 42 CFR 438.10 for information requirements specific to MCOs, PCCMs, and PCCM entity programs operated under section 1932(a)(1)(A)(i) state plan amendments.

1932(a)(5)(D)(b)
1903(m)
1905(t)(3)

I. List all benefits for which the MCO is responsible.

Complete the chart below to indicate every State Plan-Approved services that will be delivered by the MCO, and where each of those services is described in the state's Medicaid State Plan. For "other practitioner services", list each provider type separately. For rehabilitative services, habilitative services, EPSDT services and 1915(i), (j) and (k) services list each program separately by its own list of services. Add additional rows as necessary.

In the first column of the chart below, enter the name of each State Plan-Approved service delivered by the MCO. In the second – fourth column of the chart, enter a State Plan citation providing the Attachment number, Page number, and Item number, respectively.

State Plan-Approved Service Delivered by the MCO	Medicaid State Plan Citation		
	Attachment #	Page #	Item #

1932(a)(5)(D)(b)(4)
42 CFR 438.228

J. The state assures that each MCO has established an internal grievance and appeal system for enrollees.

1932(a)(5)(D)(b)(5)
42 CFR 438.62
42 CFR 438.68
42 CFR 438.206
42 CFR 438.207
42 CFR 438.208

K. Services, including capacity, network adequacy, coordination, and continuity.

The state assures that all applicable requirements of 42 CFR 438.62, regarding continued service to enrollees, will be met.

The state assures that all applicable requirements of 42 CFR 438.68, regarding network adequacy standards, will be met.

The state assures that all applicable requirements of 42 CFR 438.206, regarding availability of services, will be met.

The state assures that all applicable requirements of 42 CFR 438.207, regarding assurances of adequate capacity and services, will be met.

The state assures that all applicable requirements of 42 CFR 438.208, regarding coordination and continuity of care, will be met.

State: Washington

Citation	Condition or Requirement
1932(c)(1)(A) 42 CFR 438.330 42 CFR 438.340	L. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.330 and 438.340, regarding a quality assessment and performance improvement program and State quality strategy, will be met.
1932(c)(2)(A) 42 CFR 438.350 42 CFR 438.354 42 CFR 438.364 1932 (a)(1)(A)(ii)	M. <input checked="" type="checkbox"/> The state assures that all applicable requirements of 42 CFR 438.350, 438.354, and 438.364 regarding an annual external independent review conducted by a qualified independent entity, will be met.
	N. <u>Selective Contracting Under a 1932 State Plan Option.</u> To respond to items #1 and #2, place a check mark. The third item requires a brief narrative. <ol style="list-style-type: none"> 1. The state will <input type="checkbox"/>/will not <input type="checkbox"/> intentionally limit the number of entities it contracts under a 1932 state plan option. 2. <input type="checkbox"/> The state assures that if it limits the number of contracting entities, this limitation will not substantially impair beneficiary access to services. 3. Describe the criteria the state uses to limit the number of entities it contracts under a 1932 state plan option. (Example: a limited number of providers and/or enrollees.) 4. <input checked="" type="checkbox"/> The selective contracting provision in not applicable to this state plan

State: Washington

Citation	Condition or Requirement
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Appendix A: Compliance Dates (from Supplementary Information in 81 FR 27497, published 5/6/2016)

States must comply with all provisions in effect as of the issuance of this preprint. Additionally, the following compliance dates apply:

Compliance Dates	Sections
For rating periods for Medicaid managed care contracts beginning before July 1, 2017, States will not be held out of compliance with the changes adopted in the following sections so long as they comply with the corresponding standard(s) codified in 42 CFR part 438 contained in 42 CFR parts 430 to 481, edition revised as of October 1, 2015. States must comply with these requirements no later than the rating period for Medicaid managed care contracts starting on or after July 1, 2017.	§§ 438.3(h), 438.3(m), 438.3(q) through (u), 438.4(b)(7), 438.4(b)(8), 438.5(b) through (f), 438.6(b)(3), 438.6(c) and (d), 438.7(b), 438.7(c)(1) and (2), 438.8, 438.9, 438.10, 438.14, 438.56(d)(2)(iv), 438.66(a) through (d), 438.70, 438.74, 438.110, 438.208, 438.210, 438.230, 438.242, 438.330, 438.332, 438.400, 438.402, 438.404, 438.406, 438.408, 438.410, 438.414, 438.416, 438.420, 438.424, 438.602(a), 438.602(c) through (h), 438.604, 438.606, 438.608(a), and 438.608(c) and (d)
For rating periods for Medicaid managed care contracts beginning before July 1, 2018, states will not be held out of compliance with the changes adopted in the following sections so long as they comply with the corresponding standard(s) codified in 42 CFR part 438 contained in the 42 CFR parts 430 to 481, edition revised as of October 1, 2015. States must comply with these requirements no later than the rating period for Medicaid managed care contracts starting on or after July 1, 2018.	§§ 438.4(b)(3), 438.4(b)(4), 438.7(c)(3), 438.62, 438.68, 438.71, 438.206, 438.207, 438.602(b), 438.608(b), and 438.818
States must be in compliance with the requirements at § 438.4(b)(9) no later than the rating period for Medicaid managed care contracts starting on or after July 1, 2019.	§ 438.4(b)(9)
States must be in compliance with the requirements at § 438.66(e) no later than the rating period for Medicaid managed care contracts starting on or after the date of the publication of CMS guidance.	§ 438.66(e)
States must be in compliance with § 438.334 no later than 3 years from the date of a final notice published in the Federal Register.	§ 438.334
Until July 1, 2018 , states will not be held out of compliance with the changes adopted in the following sections so long as they comply with the corresponding standard(s) codified in 42 CFR part 438 contained in the 42 CFR parts 430 to 481, edition revised as of October 1, 2015.	§§ 438.340, 438.350, 438.354, 438.356, 438.358, 438.360, 438.362, and 438.364

State: Washington

Citation

Condition or Requirement

Compliance Dates	Sections
States must begin conducting the EQR-related activity described in § 438.358(b)(1)(iv) (relating to the mandatory EQR-related activity of validation of network adequacy) no later than one year from the issuance of the associated EQR protocol.	§ 438.358(b)(1)(iv)
States may begin conducting the EQR-related activity described in § 438.358(c)(6) (relating to the optional EQR-related activity of plan rating) no earlier than the issuance of the associated EQR protocol.	§ 438.358(c)(6)

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0933. The time required to complete this information collection is estimated to average 10 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850

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