

Washington Healthplanfinder – May 2021 System Release

System Release Outage

Washington Healthplanfinder will go down at 10:00 p.m. PDT Wednesday, May 5 and is scheduled to go live at 7:30 a.m. PDT Thursday, May 6.

Race and Ethnicity

- The ethnicity and race questions on the *About you* page and *Edit household member* modals have been updated to make it clear for individuals that they can select up to four races. While these are important questions to answer, they remain optional.

DEMOGRAPHICS

Why we collect this - We use this information to help improve health equity and increase access to health care for all individuals. The information you provide will not prevent your ability to enroll in a health plan.

Are you of Hispanic, Latino, or Spanish origin? ?

Not Reported

Are you an American Indian or Alaska Native? ?

YES NO

Yes, I have read the [Washington Healthplanfinder Privacy Policy](#) ?

What is your race? ?

OtherAsian/PacificIslander + 2

- Other Asian/Pacific Islander
- Other Race
- Samoan
- Thai
- Unreported
- Vietnamese
- White

Next

- Field Level Help* provides information on the demographic categories to help individuals understand the race, Hispanic origin, and American Indian/Alaska Native questions.

DEMOGRAPHICS

Why we collect this - We use this information to help improve health equity and increase access to health care for all individuals. The information you provide will not prevent your ability to enroll in a health plan.

Are you of Hispanic, Latino, or Spanish origin? ?

Not Reported

Are you an American Indian or Alaska Native? ?

YES NO

Yes, I have read the [Washington Healthplanfinder Privacy Policy](#) ?

What is your race? ?

- Other Asian/Pacific Islander
- Other Race
- Samoan
- Thai
- Unreported
- Vietnamese
- White

Field Level Help

Is this person of Hispanic, Latino, or Spanish origin? ?

Are you of Hispanic, Latino, or Spanish origin? ?

Hispanic, Latino and Spanish origin refers to a person of Cuban, Mexican or Mexican American, Puerto Rican, South or Central American, or other Spanish culture or origin regardless of race.

What is this person's race? ?

What is your race? ?

Select up to 4 races by checking the appropriate boxes that describe your racial identity.

Select up to 4 races by checking the appropriate boxes. We collect this information to help improve health equity and increase access to health care for all individuals. This information will be kept confidential.

Is this person an American Indian or Alaskan Native? ?

Are you an American Indian or Alaskan Native? ?

American Indians and Alaskan Natives may qualify for [certain health benefits and financial help](#).

- *Not Reported* has been removed from the ethnicity drop down menu and *Unreported* has been removed from the race drop down menu.

Other updates

- The *Other Insurance* section has the following corrections.
 - In the Spanish field level help several translation errors have been corrected.
 - Clarifying text has been added to the *Field Level Help* that states: “Existing health insurance may disqualify you from receiving tax credits or Children’s Health Insurance Program (CHIP)”
- *Washington Healthplanfinder* homepage/FAQS are being moved to a new platform. While the look, feel, and navigation of *Washington Healthplanfinder* remains the same, some content URLs could be different and browser bookmarks could be impacted. It is recommended that users clear their browser cache after this release.
- The *Washington Healthplanfinder* customer support center will have alternate hours in the month of May 2021 and will return to normal business hours on June 1, 2021.
- A home page banner has been added to the *Washington Healthplanfinder* webpage. The corporate website has been updated to provide information regarding the American Rescue Plan Act (ARPA).
- The Public Health Emergency – Special Enrollment Period (PHE-SEP) for Qualified Health Plans (QHP) will be extended through August 15, 2021. New and existing clients can make plan changes during this time.
- Individuals eligible for or enrolled in QHP with tax credits will see changes due to ARPA. The changes include increased tax credits for 2021 and 2022, increased income limits for tax credit eligibility, suspension of Advance Premium Tax Credit (APTC) reconciliation requirements for tax year 2020 and additional benefits for recipients of unemployment income.
 - To implement these changes, eligibility will be redetermined on application with tax credits. There should be little to no impact for Apple Health recipients.