

Washington Healthplanfinder – July 2020 System Release

System Release Outage

Washington Healthplanfinder will go down on Thursday, July 16th at 2:00 a.m. PST and is scheduled to go live Thursday, July 16th at 7:30 a.m. PST.

Account Worker Updates

With this release, Account Workers will be able to:

- Access ID proofing and other applicable buttons on the Application Review page even if Close All collapses all other fields.
- Update the Federal Tax Information (FTI) consent on the My Profile tab.

Standalone Qualified Dental Plans for Medicare Recipients

Individuals will have the option to enroll in a Qualified Dental Plan (QDP) when they are not eligible for a Qualified Health Plan (QHP) due to Medicare eligibility. Standalone dental allows an individual to purchase a dental plan without having to enroll in QHP.

- Standalone dental does not require a qualifying life event.
- Standalone dental will only be offered to Medicare recipients, at this time.
- When one household member is eligible for standalone dental all household members have the option to enroll in a standalone dental plan as well.
- Clarifying language regarding an individual's next actions for their QHP and QDP will be added to correspondence sent to individuals turning 65.

Special Enrollment Period Updates

Individuals newly eligible for tax credits will automatically become eligible for a special enrollment period, which removes the manual processing and Zendesk tickets that were previously required.

- The qualifying life event on the special enrollment questionnaire is "Someone in my household is now eligible for tax credits and has had coverage in the last 60 days." This event will be selected and disabled for the eligible individuals.
- Plan enrollment will be the first of the next month following plan selection. The 15th of the month rules do not apply.
- Individuals may report multiple qualifying life events. If this occurs, the system will provide eligibility based off the most beneficial event.
- Overlapping coverage may occur when an individual reports a future date for their loss of coverage. Contact the *Washington Healthplanfinder* Customer Support Center for assistance.
- Individuals that have other coverage but have not cancelled it, can select Finish Later to avoid overlapping coverage. They have 60 days from the date of the qualifying life event to complete the special enrollment questionnaire and plan selection.
- Carriers may request additional documentation of the qualifying life event. The event they may verify is loss of minimum essential coverage.

Other Updates

Key issues that will be resolved with this release are:

- Drag and drop functionality will be updated to allow individuals under age 18 who are seeking coverage to show in the Seeking Dental Coverage when households are shopping together.
- QHP Plan Compare will be updated to include the Cascade Care logo, Estimated Total Yearly Costs, and screen-reading and tabbing enhancements.
- The Get Your 1095 link will be removed from the menu items on the *Washington Healthplanfinder* homepage. It will be available through a dropdown under Current Customers.