



Apple Health (Medicaid) premiums

- Apple Health programs that require a premium payment include:
- Apple Health for Kids with Premiums (also known as CHIP)
- Apple Health for Workers with Disabilities (HWD)

When you have been approved for an Apple Health program that requires a premium payment, the Office of Financial Recovery (OFR) will mail a monthly statement which provides the premium amount and information on how to pay.

How do I pay my Apple Health premium online?

Premium payments can be made online at **Secure Access Washington (SAW)** or by mail. There is no option to pay over the phone at this time.

Before an online payment can be made, a **SAW user account must be created** and payment services for DSHS must be added to your list of services.

STEP ONE: After signing into your SAW account, select Add a New Service.

STEP TWO: Select I would like to browse a list of services by name.

STEP THREE: Select Apply at the bottom right of the Payment Services tab.

STEP FOUR: Select options under the Medical Premium Payments section.

In the Medical Premium Payments section, you can submit payments, set alerts, and update banking/contact information

How can I get help with the SAW accounts?

- For assistance on setting up your SAW user account, contact SAW by calling 1-855-928-3241
- For assistance on setting up your payment account in SAW, contact the Office of Financial Recovery at 1-800-562-6114, option 1. Have your statement ready when you call.

Are online payments my only option?

- To mail your payment, be sure to include the name, date of birth, and client ID number with your payment.

Send your payment to:

DSHS Office of Financial Recovery
PO Box 9501
Olympia, WA 98507-9501

What happens if I miss a premium payment?

Coverage may be terminated for nonpayment of premiums after:

- 90 days for Apple Health for Kids with Premiums (CHIP)
- 120 days for Apple Health for Workers with Disabilities (HWD)

*If your case closes for non-payment, you will receive statements for up to a year or until the amount still owed is paid in full.

What do I do if my child has CHIP and my income decreased?

If your income has changed and you believe your child qualifies for free Apple Health for Kids, you can report this change in **Washington Healthplanfinder**.

Visit hca.wa.gov/apple-health-children for more information about Apple Health for Kids with Premiums.

What do I do if I have HWD coverage and I stopped working?

If you have HWD and you stopped working, call 1-800-871-9275 to leave a message with designated staff. They will contact you directly and check their direct message line daily. Visit hca.wa.gov/hwd for more information about HWD coverage.

I am no longer responsible for paying premiums. Do I need to do anything specific with my SAW account?

If you are no longer required to pay premiums, you will stop being billed. If you scheduled automatic payments, remember to cancel them in your SAW account and/or with your bank.

Do I have to wait to use coverage until I receive my first premium bill?

No. You do not need to wait until you receive a premium bill to begin using your coverage.

Where can I go for more information?

For more information about paying Apple Health premiums, visit hca.wa.gov/pay-ah-premium.