

DOH-HCA 988 CRIS Plan Update Consultation

December 13, 2023 3:00 – 5:00 p.m.

Zoom meeting link:

<https://us02web.zoom.us/j/89908784932>



Washington State
Health Care Authority



Washington State Department of
HEALTH



Opening

- ▶ Webinar Check
- ▶ Welcome and Acknowledgement
- ▶ Blessing
- ▶ Introductions
- ▶ Opening Statements

Support is Available

- ▶ When calling 988: dial 1 for the Veterans Crisis Line, 2 for Spanish, 3 for the LGBTQ2+ youth line, and 4 for the Native and Strong Lifeline
- ▶ 988 Chat in English: <https://988lifeline.org/chat/>
- ▶ 988 Chat in Spanish: <https://988lifeline.org/es/chat/>
- ▶ Crisis Text Line: Text 988
- ▶ Native Resource Hub, call 1-866-491-1683

Overview of Crisis Response Improvement Strategy (CRIS) Committee and Plan

- ▶ Washington State Legislature enacted E2SHB 1477 during the 2021 legislative session. Section 103 of the bill established the CRIS Committee to provide advice in developing an integrated behavioral health response and suicide prevention system.
- ▶ January 1, 2022: First legislative progress report, including result of a comprehensive assessment of the current behavioral health crisis response and suicide prevention services system, and preliminary recommendations related to funding of crisis response services from the Statewide 988 Behavioral Health Crisis Response and Suicide Prevention Line Account (Account).
- ▶ January 1, 2023: Second legislative progress report
- ▶ This bill also complies with the National Suicide Hotline Designation Act of 2020.

[Crisis Response Improvement Strategy \(CRIS\) committees | Washington State Health Care Authority](#)

Discussion from RT

1.	Lack of information on working with the hospitals regarding improving crisis services in hospital setting and coordination between hospitals and IHCPs/Tribes.	For recommendation #15 (Tribal cross-system collaboration), added: Tribal partners highlighted the importance of collaborating with hospitals in cross system efforts to ensure Tribal members in crisis are connected with IHCPs and Tribal resources.	Page 23
2.	Include Native and Strong Lifeline data and examples of success in the report.	Under services 2023 progress, added: In 2023, calls to the Native and Strong Lifeline have increased steadily as awareness of this resource grows; for example, calls grew from 300 calls per month in January 2023 to 500 calls per month in October 2023. Callers have emphasized the importance of connecting with counselors who are Tribal members and who understand Native cultures and support needed. _	Page 15
3.	Add links to <i>Native Resource Hub</i> (nativehub.org), <i>Lifeline</i> (nativelifeline.org)	Added footnote 14 with links to Native and Strong Lifeline and Native Resources Hub.	Page 15
4.	Include 2024 plans to work with Tribes on performance metrics and outcomes.	For recommendation #11 (Quality and Oversight), added: Work with Tribes to identify system performance metrics and outcomes.	Page 19
5.	Request for additional Tribal reps on CRIS	HMA is working with HCA and AIHC to ensure meaningful Tribal representation on the CRIS Committee.	n/a

Tribal Consultation – Crisis Response Improvement Strategy (CRIS) Committee Progress Report

December 13, 2023

HEALTH
MANAGEMENT
ASSOCIATES

HARBORVIEW
MEDICAL CENTER

UW Medicine  King County

The Steering Committee – with input from the CRIS and Subcommittees – is charged to deliver to the Governor and Legislature recommendations related to funding and delivery of an integrated behavioral health crisis response and suicide prevention system in Washington.

Steering Committee

Role: Make Recommendations to the Governor and Legislature

CRIS Committee

Role: Advise the Steering Committee as it formulates recommendations

Subcommittees

Role: Provide professional expertise and community perspectives on discrete topics

Tribal 988 Subcommittee	Credentialing and Training Subcommittee	Technology Subcommittee	Cross-System Crisis Response Subcommittee	Confidential Information Subcommittee	Rural & Agricultural Communities	Lived Experience
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* Five of the seven subcommittees are established by HB 1477. The Steering Committee established two additional subcommittees: Lived Experience, and Rural & Agricultural Communities

- The Steering Committee – with input from the CRIS and Subcommittees – is charged to deliver to the Governor and Legislature recommendations related to funding and delivery of an integrated behavioral health crisis response and suicide prevention system in Washington, including:
 - ✓ **JANUARY 1, 2022:** Initial Assessment Washington’s behavioral health crisis response and suicide prevention services.
 - ✓ **JANUARY 1, 2023:** a second progress report, including a summary of activities completed by the CRIS during CY 2022 and recommendations related to funding of crisis response services from the 988 Account created by the line tax.
 - ❑ **[UPDATE] JANUARY 1, 2024:** a third progress report, including a summary of activities completed by the CRIS during CY 2023
 - ❑ **[UPDATE] JANUARY 1, 2025:** a Final Report with recommendations addressing system elements outlined by the legislation.

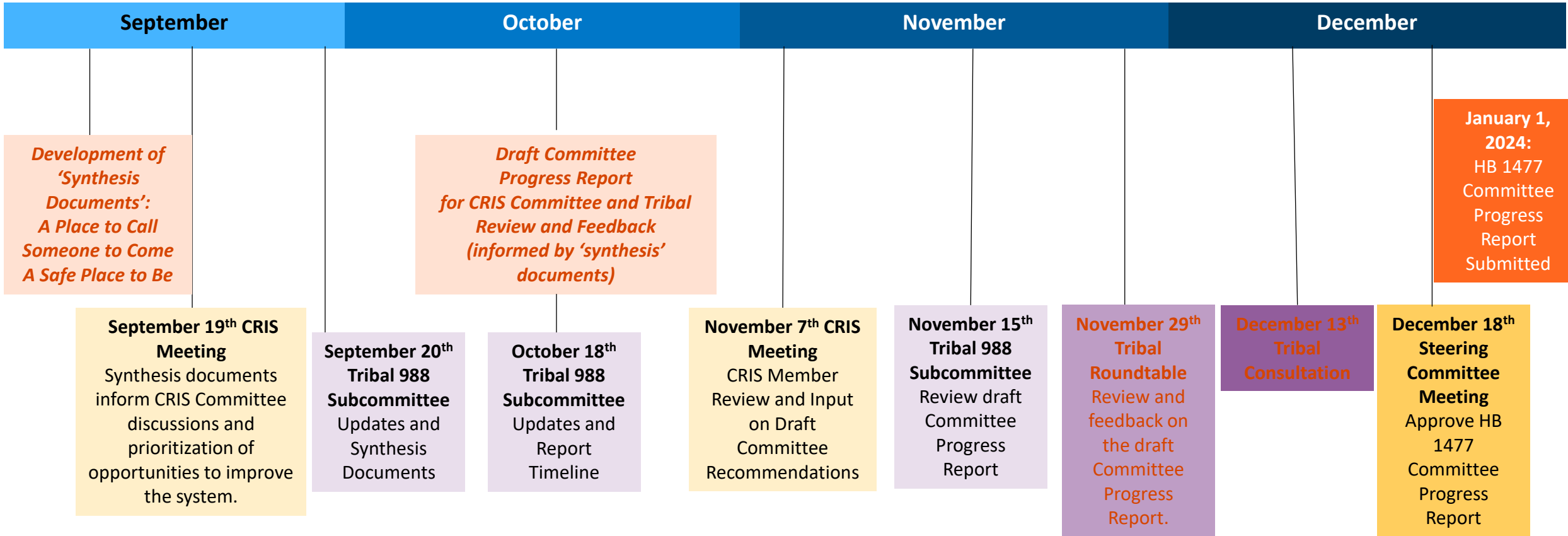
Overview of Process to Develop Draft Committee Recommendations for the January 1, 2024 Committee Progress Report

- **2023 Synthesis Documents:** Developed comprehensive synthesis of crisis system gaps, progress and opportunities based on CRIS and Subcommittee engagement (including Tribal 988 Subcommittee).
 - Someone to Call
 - Someone to Come
 - A Safe Place to Be
- **Draft January 1, 2024 Committee Progress Report:** List of 18 recommendations identified through the ‘synthesis documents’.

HB 1477 Tribal 988 Subcommittee and Tribal Consultation – 2023 Process Overview

Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
<p><i>Tribal Subcommittee Topics: 2023 Focus on the Crisis Response Service Continuum</i></p> <ul style="list-style-type: none"> • <i>Someone to Call:</i> <ul style="list-style-type: none"> ○ Native & Strong Lifeline Updates ○ DOH Crisis Contact Center Hub Rulemaking Updates ▪ <i>Someone to Come:</i> <ul style="list-style-type: none"> ○ Tribal Mobile Crisis Response Models ○ Crisis Response Best Practice Guide, including adults and youth ○ Crisis Response Dispatch Protocols ▪ <i>A Place to Go:</i> <ul style="list-style-type: none"> ○ Tribal Evaluation and Treatment and Secure Withdrawal Facilities (Tribal Centric Behavioral Health Advisory Board) 							<p><i>Tribal 988 Subcommittee: Synthesis of 2023 Tribal Subcommittee and CRIS Discussions, Progress made by State agencies and Legislature this year, and Refine Focus Areas of Recommendations for the 2024 Report</i></p>		<p>Draft Report & Recommendations</p>	<p>Tribal Round Table</p> <p>CRIS Review</p>	<p>Tribal Consultation</p> <p>Steering Committee Approval</p>

Overview of Process to Finalize the January 1, 2024 Progress Report





Closing

- ▶ Next Steps
- ▶ Consultation Close-out
 - ▶ Feedback/support/objections – recommendations for CRIS due by December 22, 2023.
 - ▶ DTLL shared following close-out, final report shared.
- ▶ Closing Statements

Thank you!

Department of Health Office of the Secretary

(Vacant)
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