

Operationalizing Peer Support Program (OPS)



What does operationalizing peer support mean?

The Operationalizing Peer support program assists agencies and organizations who want to add peer services to their book of business or for organizations who already use peer services and need technical assistance.

Can my behavioral health agency get paid for peer support?

Yes, as of July 1, 2019, peer support services are now included in both the mental health and substance use sections of the Medicaid State Plan.

Licensed behavioral health agencies who provide peer support services for both mental health and substance use disorders can bill them as Medicaid reimbursable encounters.

What support does the Operationalizing Peer Support program offer?

The Operationalizing Peer Support program offers in person or virtual trainings tailored to your organization. Technical assistance is also offered in the form of one-on-one meetings, webinars and weekly office hours. All technical assistance is provided at no cost to agencies, organizations, or individual providers.

Operationalizing Peer Support (OPS) training

The OPS training provides evidence-based knowledge that is essential for peer supervision and administration. Trainings are a great way for agencies to have an open dialogue in a safe environment where they can discuss their concerns.

Webinars

Held monthly. Topics relate to organizations who provide Medicaid reimbursed services and for peers services delivered in non-Medicaid settings.

Office house

A weekly meeting for providers who supervise or are administrators of peer services. This meeting is an opportunity for the participants to ask questions and network with others in similar positions.

Individual technical assistance

Held in a individual setting. These are for anyone who would like to discuss challenges and strategies in a private meeting. These are great for organizations who are establishing a new peer program or have concerns or questions about supervision or administration of peer services.

Contact

 Email us at hcaopsorg@hca.wa.gov



**Operationalizing Peer Support Program:
Supporting agencies in building an empowered workforce**