

# How to verify Medicaid enrollment

There are many methods to check a client’s enrollment in Washington Apple Health (Medicaid). Most of these involve accessing ProviderOne.

Access ProviderOne to submit an enrollment inquiry using one of the following self-service options:

- Search for enrollment information via ProviderOne at **<https://www.waproviderone.org/>**
- Submit an electronic individual or batch 270/271 inquiry to ProviderOne
- Swipe the client services card using a magnetic card reader
- Call the Interactive ProviderOne Voice Response (IVR)

You may also check a client’s Medicaid enrollment by contacting:

- A Medical Eligibility Vendor to access information on your behalf
- Health Care Authority customer services center at 1-800-562-3022

## Note:

Though a client may be determined Medicaid enrolled for a program other than Medicaid Administrative Claiming (MAC), a Recipient Aid Category (RAC) code must be indicated in the client’s Client Eligibility Spans in ProviderOne to be considered Medicaid enrolled (see below).

## Client Eligibility Spans

Insurance Type Code ▲▼	Recipient Aid Category (RAC)* ▲▼	Benefit Service Package ▲▼	Eligibility Start Date ▲▼	Eligibility End Date ▲▼	ACES Coverage Group ▲▼	ACES Case Number ▲▼	Retro Eligibility ▲▼	Delayed Certification ▲▼
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MC: Medicaid	1021	CNP	mm/dd/ yyyy	mm/dd/ yyyy	D02	XXXXXXXXX		

\*RAC code on the ProviderOne client eligibility benefit level screen

RAC codes in the table below indicate a client is Medicaid enrolled for Medicaid Eligibility Rate (MER) and MAC claim calculation purposes. A client’s RAC code in the ProviderOne client eligibility benefit level screen must match the RAC codes below to qualify as enrolled in Medicaid.

## Medicaid RAC codes

Recipient Aid Category (RAC) Code	Recipient Aid Category (RAC) Code	Recipient Aid Category (RAC) Code	Recipient Aid Category (RAC) Code	Recipient Aid Category (RAC) Code	Recipient Aid Category (RAC) Code
1000	1045	1089	1134	1204	1245
1001	1046	1091	1135	1205	1246
1002	1047	1065	1146	1217	1247
1003	1048	1097	1147	1218	1248
1004	1049	1099	1148	1219	1249
1005	1050	1100	1149	1220	1250
1010	1051	1101	1150	1221	1251
1012	1052	1104	1151	1222	1252
1014	1053	1105	1152	1223	1253
1015	1054	1106	1153	1224	1254
1016	1055	1107	1154	1225	1255
1017	1059	1108	1156	1226	1256
1018	1061	1109	1162	1227	1257
1019	1063	1110	1163	1228	1258
1020	1065	1111	1164	1229	1259
1021	1066	1112	1165	1230	1260
1022	1067	1113	1166	1231	1261
1023	1068	1114	1167	1232	1262
1024	1069	1115	1168	1233	1263
1026	1070	1116	1169	1234	1264
1027	1071	1117	1174	1235	1265
1028	1072	1118	1175	1236	1266
1029	1073	1121	1196	1237	1267
1030	1074	1122	1197	1238	1268
1031	1075	1124	1198	1239	1269
1038	1076	1126	1199	1240	
1039	1083	1128	1200	1241	
1042	1084	1129	1201	1242	
1043	1086	1130	1202	1243	
1044	1088	1131	1203	1244	